Dear Friend of CUCS,

In this edition you will gain some insight into how we help families who are homeless, formerly homeless, and low-income individuals and families to understand their options and access the resources they need to navigate an often complex system. In the "Ask the Expert" section, Janian Director of Primary Care, Emily Gerteis, helps us understand how homeless people can access basic medical care and how Janian provides full-spectrum primary care services, which includes providing Pap smears, screening for sexually transmitted infections, and referrals for mammograms.

How do homeless women access reproductive health services? Do they have to go to hospitals or clinics when they're homeless? How do they maintain rapport with their doctors? Are there barriers to care? Is insurance an issue?

Because our clients experience extreme poverty, most of our clients have Medicaid. However, Medicaid is not available for everyone. How do clients find out if they qualify? What if they don't qualify? Do you need to have a doctor to apply for medical aid?

How do clients find a doctor? Are there walk-in clinics? Is there a phone number they can call to get help? How do clients find out about resources such as food assistance and health insurance? Do clients work with case managers to help them understand their options?

In the "Ask the Expert" section, Emily Gerteis, Medical Director, Janian Medical Care, assists us in understanding the important role of case management in helping clients access various resources. Case managers are trained to help clients determine their needs and to help them understand what resources are available to them. Case managers also help clients access these resources by working closely with government agencies to streamline client sign-ups and make benefits more accessible. Janian is a health center that relies on its partners at Health and Hospitals to help those clients get connected to NYC Cares, a program that provides Medicaid benefits, however, so Janian relies on its partners at Health and Hospitals to help those clients get connected to NYC Cares.

How do diabetic homeless people get their insulin? Isn't it expensive?

How do homeless people who work get health insurance? Is it possible to access health insurance if you work?

How do people find a doctor? Are there walk-in clinics? Is there a phone number they can call to get help?

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In the "Ask the Expert" section, Emily Gerteis, Medical Director, Janian Medical Care, discusses the impact of case management on helping clients access various resources. Case managers are trained to help clients determine their needs and to help them understand what resources are available to them. Case managers also help clients access these resources by working closely with government agencies to streamline client sign-ups and make benefits more accessible.

Our collaborative approach to permanent supportive housing for families focuses on ensuring the highest quality of service possible. By carefully matching each client with the right resources, Connects ensures that clients receive the care they need, and feel safe during their examination. Connects offers one-on-one attention, specializing in niche categories such as family therapy, child welfare resources, programming, and activities. CUCS sta...