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CUCS JOBS JOURNAL

The CUCS Jobs Journal is a bi-weekly listing of job openings available to residents of supportive housing and consumers of OMH or DOHMH funded services. The Jobs Journal is supported by the NYC Department of Health and Mental Hygiene (DOHMH).

Job postings submitted to CUCS Jobs Journal will be valid for up to three (3) months. If jobs are not resubmitted at that time they will be removed from the Jobs Journal.

If you have questions about this publication or would like to list a job, please call the CUCS Jobs Journal at (212) 801-3300 or email us at jobsjournal@cucs.org. **Job postings must be submitted by the close of business on the Tuesday before publication.**

The next issue of the Jobs Journal will be published
May 11, 2020.

There is no cost to post jobs in the CUCS Jobs Journal.

The CUCS Jobs Journal is available on the Internet at the CUCS web site. It can be found at <https://www.cucs.org/housing/housing-resource-center/>.

HRC Coordinator Position Available at Housing Resource Center

The CUCS Housing Resource Center (HRC) is seeking a HRC Coordinator to join our team. Our Housing Resource Center expands access to housing and support services for people living with mental illnesses and other special needs.

The HRC Coordinator delivers trainings locally to human service providers; assists in training research and in the curriculum development and revision process, resource development, as well as ongoing evaluation of the quality of the trainings delivered.

The HRC Coordinator will also collaborate with social service agencies to provide referral and technical assistance on Single Point of Access (SPOA) Housing and NY/NY I & II housing applications. The HRC Coordinator provides information and guidance to people with mental illness and their advocates on understanding NYC supportive housing options and application process.

Eligible applicants will have:

- MSW required; LMSW preferred
- Experience in curriculum development and training delivery strongly preferred
- Significant knowledge and experience with mental health services; supportive housing experience strongly preferred
- Ability to manage multiple projects and competing priorities effectively
- English/Spanish bilingual preferred

To apply, please go to www.cucs.org and complete and application.

The CUCS Jobs Journal is a bi-weekly listing of job openings available to supportive housing residents and consumers of OMH or DOHMH-funded services. Resumes and cover letters may be sent directly to the contact person listed. Information was not available at this time for those areas that are blank. For more information: Phone: (212) 801-3300; Fax: (212) 635-2183; e-mail: jobsjournal@cucs.org

Agency/Site Abbreviations

Aff: Affiliated Agency Bus: Business EP: Employment Program
Gov: Government SHA: Supportive Housing Agency
SSRO: Supportive SRO Residence OSR: Other Supportive Residence
SSA: Social Service Agency

The CUCS Jobs Journal is supported by the NYC Department of Health and Mental Hygiene

The CUCS Jobs Journal

Monday, April 27, 2020

HS Diploma/GED Required

Agency: Baltic Street AEH, Inc. -- SSA

Site: Baltic St. AEH, Inc. -- Aff.

Position: PEER ADVOCATE

Job Location: Brooklyn

Posted: 2/3/2020

Benefits: Unknown

FT/PT: FT

Hrs/Week:

Salary:

Pay/Hr:

Contact Info

Executive Director

Email:

Job Description

Baltic Street AEH, Inc., seeks applicants for the position of Peer Advocate. The person will perform advocacy services for and with consumers of mental health services in a program that provides a wide network of Peer Advocacy services.

The mission of Baltic Street AEH, Inc. is to help improve the quality of life for people vulnerable to mental illness by providing a broad continuum of trauma-informed care with a focus on wellness and resiliency. We believe that all the people we serve can lead meaningful lives and successfully manage their mental health. Every individual we serve receives support to help them address their whole health needs, develop coping strategies and connect with critical resources such as housing, education and employment

ESSENTIAL DUTIES AND RESPONSIBILITIES

The essential functions include, but are not limited to the following:

- Model and promote the principles of recovery/self help
- Manage a caseload within program standards
- Input information for 2010E application into PACT system and referral sources
- Ability to navigate program systems (AWARDS)
- Create person centered plan of service
- Assist clients with entitlement and provide linkage, and/or referrals to such services Supplemental Nutrition Assistance (SNAP), Medicare Medicaid, Social Security Insurance, Social Security Disability, reduced fare Metrocard and Human Resources Administration (HRA)
- Empower participants to advocate for themselves and promote efficiency
- Advocate for other needed services and assist participants to negotiate service systems
- Develop strong relationship with clients' treatment team
- Conduct wellness activities
- Conduct and or co-facilitate weekly or scheduled housing groups with accurate information
- Able to problem solve office and client issues independently/collectively
- Conduct Chart reviews as directed by program manager
- Submit all program and participant documentation in a timely manner
- Knowledgeable in Substance Abuse and mental Health Services Administration 8 dimensions of wellness
- Able to enact Wellness Recovery Action Plan (WRAP) and/or psychiatric directives in time of crisis
- Demonstrate aptitude in a cultural competency diverse environment
- Exhibit encouraging dialogue when communicating with clients
- Maintain all charts within audit standards
- Attend staff meeting and present cases as necessary
- Actively participate in ongoing training as needed to meet all certification standards and credentialing policies
- Required to work in the field if necessary and comply with all program regulations
- Perform other duties as assigned

Experience/Requirements

- High School Diploma, GED required
- Prior Peer experience or peer education training
- Knowledge of internet, Microsoft Office Word and Excel programs
- Knowledge of entitlements (SNAP Benefits, SSDI/SSI, Medicare/Medicaid, HRA,)
- Certified with the Academy of Peer Services or completion of certification within 2 months of employment
- Basic Knowledge of Self-Help Techniques
- Knowledge of Community Mental Health System
- Bi-lingual abilities preferred
- Basic office and computer skills proficiency
- Excellent communication skills verbally and written
- Ability to be patient and supportive
- Ability to communicate over a multisystem phone line

PHYSICAL DEMANDS AND WORK ENVIRONMENT

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this position. Reasonable accommodations may be made to enable individuals with disabilities to perform the functions. While performing the duties of this position, the employee is regularly required to talk or hear. The employee frequently is required to use hands or finger, handle, or feel objects, tools or controls. The employee is occasionally required to stand; walk; sit; reach with hands and arms. The employee must occasionally lift and/or move up to 15 pounds. Specific vision abilities required by this position include close vision, distance vision, peripheral vision, and the ability to adjust focus. The noise level in the work environment is usually moderate.

You can send your resume and cover letter to dvite@balticstreet.org.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Activity Assistant**Job Location:** Manhattan**Posted:** 3/2/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Job Description

The Activity Assistant is responsible for providing administrative support to the Tenant Services' programming needs. Responsibilities include, but are not limited to: tenant participation outreach, assisting with event preparation and organization, escorting on tenant trips, creating flyers for activities/events, maintaining building bulletin boards, and assisting with reports and newsletters.

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a part-time Tenant Services Activity Assistant at the Christopher. The Christopher is located in the Chelsea neighborhood of Manhattan, a 167 unit supportive housing residence for low income tenants, many of whom have histories of mental illness, homelessness, substance abuse and /or HIV/AIDS.

Experience/Requirements

- HS or General Equivalency Diploma
- Ability to demonstrate initiative and flexibility
- Excellent interpersonal skills
- Good written and verbal communication skills
- Must have basic computer skills using Microsoft office applications
- Previous experience working with special needs population
- Bilingual Spanish/English preferred

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Benefit Advisor**Job Location:** Queens**Posted:** 2/3/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Job Description

CUCS operates two Single Stops on Riker's Island. Our goal is to reduce recidivism rates at Riker's Island by assisting low income New Yorkers in taking initial steps towards self sufficiency. We address basic concerns onsite that may otherwise complicate successful re-entry into the community when released: acquiring benefits, addressing outstanding civil legal concerns and inaccurate documentation regarding criminal histories. We are a diverse team who are hard working, client centered and willing to do whatever it takes to get the job done.

The Benefits Advisor will assist sentenced inmates at Rikers Island in meeting their most basic needs of self-sufficiency, screen for interest and eligibility for public benefits, including paper and electronic application completion with some post-release planning ensuring successful re-entry into the community. Additional responsibilities include screening for other services provided by the program.

Qualifications:
HS diploma and at least 2 years of related experience required, BA preferred. Strong organizational skills, ability to market program and work collaboratively with other service providers both on and off island. Social service experience required. Experience in public benefits acquisition and/or re-entry, as well as bilingual Spanish-speaker a plus. Must be highly professional, flexible, focused, organized and able to work with a diverse population of clients, and possess a proven ability to maintain professional boundaries.

PLEASE NOTE - Masters' level applicants will NOT be considered. This is not a supervisory position. Candidates must be able to pass New York City Department of Corrections clearance process for employment.

Experience/Requirements

HS diploma and at least 2 years of related experience required, BA preferred. Strong organizational skills, ability to market program and work collaboratively with other service providers both on and off island. Social service experience required. Experience in public benefits acquisition and/or re-entry, as well as bilingual Spanish-speaker a plus. Must be highly professional, flexible, focused, organized and able to work with a diverse population of clients, and possess a proven ability to maintain professional boundaries.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Case Manager**Job Location:** Manhattan**Posted:** 2/3/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a day time case manager position at the CUCS' Harlem Transitional Services-Kelly Safe Haven. HTS' Kelly Safe Haven is a 60- bed residence. It provides chronically street homeless individuals with mental illness and/or substance abuse assistance in obtaining and maintaining permanent housing. The Housing First/Harm Reduction Model is used to engage people who otherwise may not accept services. A multidisciplinary staff works collaboratively with the residents on their recovery, and housing goals. Staff receive extensive training in Evidence Based Practices including Motivational Interviewing, Wellness Self-Management and Behavioral Treatment Interventions for substance abuse.

Resp: The Case Manager will support the consumer through the housing placement process which includes helping the consumers secure entitlements and work towards psychiatric stability, providing Assistance with Self Administration of Medications, coaching consumers on interview skills, and providing follow-up as is needed to the program residents.

Harlem Transitional Services Kelly Safe Haven is seeking a full time case manager to be a part of a team to engage and secure permanent supportive housing for consumers who are chronically street homeless and are affected by mental illness. Staff will receive supervision and extensive training.

Experience/Requirements

For CM 1: High School Diploma and 2 years experience. CM2: 2 years as CM 1 or, Bachelor's Degree, or BSW, or, HS Diploma and 4 years relevant experience. For CM 3: 2 years as CM 2, or, Bachelor's Degree or BSW, and 1 year relevant experience, or, HS Diploma and 6 years relevant experience. Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Case Manager**Job Location:** Manhattan**Posted:** 4/27/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiative for homeless people, invites applications for the Case Manager positions at the new Intensive Mobile Treatment Teams.

The Intensive Mobile Treatment Team will work with individuals that move frequently across the behavioral health care system (outpatient and inpatient), the homeless services system (shelter, street, Safe Haven), and the criminal justice system (jail, probation, parole), and have barriers to engage in the services they need.

The mission of IMT is to improve an individual's quality of life through counseling, advocacy (both on an individual and systems level), support and assistance with meeting one's individual needs and goals, and most importantly, by providing an opportunity to connect with a diverse team of service providers. IMT teams work with individuals regardless of their current or past experience with substance use, mental health concerns, physical health concerns, involvement with the criminal justice system, and/or history of violence. IMT teams stay connected to individuals regardless of their location in shelter, on the street, in housing, hospital or jail. By staying connected over time, across systems and boroughs, we expect fewer people to fall through the cracks.

The salaries for all of the positions at the Intensive Mobile Treatment Programs will be 10% higher than the standard CUCS salaries.

Experience/Requirements

A bachelor's degree in social work, psychology, mental health counseling, criminal justice, or other health and human services related field is required per funding guidelines.

- Experience working with people with histories of substance abuse, mental illness, and trauma strongly preferred
- This person must possess strong assessment, written and verbal communication skills, and computer literacy.
- Bilingual Spanish/English preferred

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Case Manager**Job Location:** Bronx**Posted:** 4/27/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The CUCS Assertive Community Treatment Team serves individuals diagnosed with severe and persistent mental illness whose needs have not been met by traditional clinic based services. The ACT team outreaches and enrolls people into its services, provides comprehensive mental health and social service support, helps to obtain and maintain housing, works with individuals to return to a full and satisfying life in the community, and assists with an eventual transition to less intensive services in the community. ACT services are delivered by a multi-disciplinary, mobile, professional team that utilizes a harm reduction approach and assumes total responsibility for case management, rehabilitation, psychiatric and substance use services. The ACT team provides at least 80% of its services in the community, primarily through home visits. The program is located in the South Bronx and serves clients living in the Bronx and Manhattan.

Responsibilities: The Case Manager will carry a caseload of 10-12 clients and provide regular field-based follow up, counseling, and case management. This may involve tasks such as escorts to appointments, assistance with applying for entitlements, coordination of care between outside service providers, linkage to community resources, and other tasks as assigned by program management. Clients on caseload are expected to be seen for a minimum of 6 visits per month. The Case Manager will participate and contribute to a program culture that is client-centered, outcome-oriented and dedicated to continuous quality improvement.

Experience/Requirements

- One year experience in a mental health setting preferred.
- Good verbal and written communication skills.
- Computer literacy.
- Bilingual English/Spanish preferred, but not required.
- Valid NYS driver's license required.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Evening ADL Specialist**Job Location:** Manhattan**Posted:** 3/2/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for an ADL Specialist position at the CUCS' Harlem Transitional Services-Kelly Safe Haven. HTS' Kelly Safe Haven is a 60- bed residence. It provides chronically street homeless individuals with mental illness and/or substance abuse assistance in obtaining and maintaining permanent housing. The Housing First/Harm Reduction Model is used to engage people who otherwise may not accept services. A multidisciplinary staff works collaboratively with the residents on their recovery, and housing goals. Staff receive extensive training in Evidence Based Practices including Motivational Interviewing, Wellness Self-Management and Behavioral Treatment Interventions for substance abuse.

The ADL Specialist will work on the evening team 4pm-12am and will be responsible for supporting the program residents with the following:

- Complete routine room checks and generate report to all staff
- Monitor bed areas and prompt clients to clean/de-clutter
- Liaise with program staff to assist residents with move-in/move-out
- Supervise and coordinate weekly linen exchange
- Organize, distribute and track donations
- Organize, distribute and track hygiene supplies
- Client support: prompting to bath, provide verbal prompts when needed, visual aids, etc.
- Purchase clothing when donations are not available
- Coordinate/escort residents to free community haircuts
- Conduct client welcome tours

Experience/Requirements

Requirements: For ADL Specialist 1: High School Diploma and 2 years experience. ADL Specialist 2: 2 years as ADL Specialist/CM1 or, Bachelor's Degree, or BSW, or, HS Diploma and 4 years relevant experience. For ADL Specialist 3: 2 years as ADL SPecialist /CM 2, or, Bachelor's Degree or BSW, and 1 year relevant experience, or, HS Diploma and 6 years relevant experience. Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

To apply go to www.cucs.org

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Evening ADL Specialist**Job Location:** Manhattan**Posted:** 4/27/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS

198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

Evening ADL Specialist (HTS), New York
Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for an ADL Specialist position at the CUCS' Harlem Transitional Services-Kelly Safe Haven. HTS' Kelly Safe Haven is a 60- bed residence. It provides chronically street homeless individuals with mental illness and/or substance abuse assistance in obtaining and maintaining permanent housing. The Housing First/Harm Reduction Model is used to engage people who otherwise may not accept services. A multidisciplinary staff works collaboratively with the residents on their recovery, and housing goals. Staff receive extensive training in Evidence Based Practices including Motivational Interviewing, Wellness Self-Management and Behavioral Treatment Interventions for substance abuse.

The ADL Specialist will work on the evening team 4pm-12am and will be responsible for supporting the program residents with the following:

- Complete routine room checks and generate report to all staff
- Monitor bed areas and prompt clients to clean/de-clutter
- Liaise with program staff to assist residents with move-in/move-out
- Supervise and coordinate weekly linen exchange
- Organize, distribute and track donations
- Organize, distribute and track hygiene supplies
- Client support: prompting to bath, provide verbal prompts when needed, visual aids, etc.
- Purchase clothing when donations are not available
- Coordinate/escort residents to free community haircuts
- Conduct client welcome tours

Experience/Requirements

For ADL Specialist 1: High School Diploma and 2 years experience. ADL Specialist 2: 2 years as ADL Specialist/CM1 or, Bachelor's Degree, or BSW, or, HS Diploma and 4 years relevant experience. For ADL Specialist 3: 2 years as ADL SPecialist /CM 2, or, Bachelor's Degree or BSW, and 1 year relevant experience, or, HS Diploma and 6 years relevant experience. Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

Agency: Center for Urban Community Services -- SHA
Site: CUCS -- SHA
Position: Outreach Worker
Job Location: Manhattan

Posted: 2/3/2020
Benefits: Unknown
FT/PT: FT
Hrs/Week:
Salary:
Pay/Hr:

Contact Info

Email:

Job Description

The Manhattan Outreach Consortium (MOC) is a partnership of three agencies, the Center for Urban Community Services (CUCS), Breaking Ground and Goddard Riverside. CUCS is the lead agency of MOC and also provides psychiatric and medical services through its affiliate, Janian Medical Care, staff training, and IT support for all of the MOC programs. MOC is an innovative street outreach and housing placement program for people who are street homeless in Manhattan. MOC utilizes a housing first and harm reduction philosophy to assist street homeless individuals in moving off the streets and into sustainable housing.

The CUCS Outreach Program as part of MOC is expanding the team and looking for applicants for Outreach Worker positions. Responsibilities include but are not limited to the following:

- Engage and build trusting relationships with street homeless individuals.
- Canvass neighborhoods to build collaborations with Parks Department, NYPD, Sanitation, and community agencies and stakeholders.
- Thoughtfully and compassionately conduct vulnerability assessment to determine need for immediate medical and mental health services for individuals living on the street.
- Transporting or escorting clients as needed.
- Provide reliable written and verbal information intended to be shared across teams.
- Comfortable utilizing technology.
- Participate in Code Blue/Red and respond to 311 calls.
- Tolerant of all weather conditions and traveling long distances (walking and driving) in all types of climates.
- Participate in over-night counts, four (4) times per year.
- Training and supervision provided.

Experience/Requirements

- High School Diploma required; Bachelor's Degree preferred.
- Valid driver's license with a driving record in good standing. Maintaining a good driving record (as defined by organization) is a condition of employment.
- Prefer experience working with vulnerable populations but not required.
- Ability to exercise good judgement, prioritize crisis situations, and be flexible with the tasks required on each shift.
- Strong documentation skills with ability to record accurate data in a timely manner; familiarity with using databases, and willingness to learn.

This position is for street outreach to homeless individuals and will require the majority of the day be spent outside of the office outreaching and engaging people who are sleeping on the street in Manhattan north of 110th street.

Agency: Center for Urban Community Services -- SHA
Site: CUCS -- SHA
Position: Overnight Bilingual CM
Job Location: Brooklyn

Posted: 4/27/2020
Benefits: Unknown
FT/PT: FT
Hrs/Week:
Salary:
Pay/Hr:

Contact Info

Mail: CUCS
 198 East 121st St. 6th Fl.
 New York, NY 10035

Job Description

The Center for Urban Community Services (CUCS) seeks a Bilingual Overnight Team Case Manager for its Prospect Place shelter for homeless, mentally ill women. Prospect Place is a 90 bed recovery oriented housing placement program located at 174 Prospect Place in Brooklyn, NY. Program services include: housing placement, comprehensive health, mental health, and case management services. Prospect Place operates 7 days per week with 24 hour clinical and security staff. The program is readily accessible by public transportation.

The Overnight Case Manager is responsible for working with all clients to help them live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations; and striving, as appropriate to their role, to fulfill the CUCS programs' core purpose, core values and vision statements. Services that the Overnight Case Manager will be expected to provide include, but are not limited to, supportive counseling, outreach, written assessments, case management, advocacy, and crisis intervention. The Overnight Case Manager is expected to monitor the building during the overnight shift, ensure the safety of the clients, report census updates to the Department of Homeless Services and support the site to ensure the good functioning of the program as a whole.

Experience/Requirements

- Bachelor's Degree and 2 years relevant experience
- or
- BSW and 1 year relevant experience
- or
- HS Diploma and 6 years relevant experience.

Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

Agency: Center for Urban Community Services -- SHA
Site: CUCS -- SHA
Position: Overnight Case Manager
Job Location: Brooklyn

Posted: 2/3/2020
Benefits: Unknown
FT/PT: FT
Hrs/Week:
Salary:
Pay/Hr:

Contact Info

Email:

Job Description

The Center for Urban Community Services (CUCS) seeks an Overnight Team Case Manager for its Prospect Place shelter for homeless, mentally ill women. Prospect Place is a 90 bed recovery oriented housing placement program located at 174 Prospect Place in Brooklyn, NY. Program services include: housing placement, comprehensive health, mental health, and case management services. Prospect Place operates 7 days per week with 24 hour clinical and security staff. The program is readily accessible by public transportation.

The Overnight Case Manager is responsible for working with all clients to help them live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations; and striving, as appropriate to their role, to fulfill the CUCS programs' core purpose, core values and vision statements. Services that the Overnight Case Manager will be expected to provide include, but are not limited to, supportive counseling, outreach, written assessments, case management, advocacy, and crisis intervention.

The Overnight Case Manager is expected to monitor the building during the overnight shift, ensure the safety of the clients, assist with medication monitoring, report census updates to the Department of Homeless Services and support the site to ensure the good functioning of the program as a whole.

Hours:
Monday to Friday 12am to 8am

Experience/Requirements

Case Manager 1
HS Diploma and 2 years experience

Case Manager 2
2 years as CM 1

or
Bachelor's Degree
or

HS Diploma and 4 years relevant experience.

Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

Case Manager 3
2 years as CM 2

or
Bachelor's Degree and 2 years relevant experience
or

BSW and 1 year relevant experience
or

HS Diploma and 6 years relevant experience.

Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

Agency: Center for Urban Community Services -- SHA
Site: CUCS -- SHA

Posted: 3/2/2020
Benefits: Unknown
FT/PT: PT
Hrs/Week:
Salary:
Pay/Hr:

Contact Info

Email:

Position: Per Diem Case Manager

Job Location: Manhattan

Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Per Diem Case Manager position at the CUCS' Harlem Transitional Services Kelly Safe Haven. HTS' Kelly Safe Haven is a 60- bed residence. It provides chronically street homeless individuals with mental illness and/or substance abuse assistance in obtaining and maintaining permanent housing. The Housing First/Harm Reduction Model is used to engage people who otherwise may not accept services. A multidisciplinary staff works collaboratively with the residents on their recovery, and housing goals. Staff receives extensive training in Evidence Based Practices including Motivational Interviewing, Wellness Self-Management and Behavioral Treatment Interventions for substance abuse.

Experience and Education Required:

Responsibilities: Duties include monitoring medication, addressing the clinical needs of the residents, ensuring the safety of the facility.

Hours: Weekends 8am-4pm, 4pm-12am, and 12am-8am

Experience/Requirements

Bachelor's Degree or HS Diploma and 4 years relevant experience. Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas

Good verbal and written communication skills
Computer literacy
Bilingual Spanish/English preferred

To apply go to www.cucs.org

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Career Coach**Job Location:** Manhattan**Posted:** 2/3/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Email:

Job Description

The Career Coach provides personalized guidance in the form of support, job development and placement, skill and resource development, to HTH participants, to promote success and satisfaction as a trainee in the classroom, on an internship, and while engaging and sustaining permanent employment.

Core Principles

The job responsibilities of all staff extend to understanding and incorporating certain principles into their work and into their relationships with program participants. These principles are:

- Program participants' right to self determination;

- Respectful communication;

- Services that support recovery and healing consistent with and nurturing each participant's cultural background, experience, identity, and values.

- Clear professional boundaries to support the limits and possibilities of services.

Position Location: East Harlem**Position Type:** Per Diem**Position Salary:** \$19.24**Essential Job Functions**

- Assess the participant's strengths, barriers and needs and provide recovery-oriented, goal-oriented services to ensure a successful experience during classroom training, internship, job attainment and retention.

- Function as primary support to participants, pre and post-employment, providing ongoing individualized support at the level of intensity and frequency required.

- Act as liaison between trainees, educators, internship work-site supervisors, employers and external service providers and natural supports.

- Plan and deliver individual and group-based support including work readiness and job search skill development (e.g. resume preparation, applications and interviewing) to trainees and workers on internships and in paid employment.

- Identify and develop internship sites and permanent jobs for participants.

- Establish effective and collegial relationships with internship personnel and employers; provide technical support and advisement as needed.

- Conduct site visits for assigned participants as needed and contractually required, including exit interviews with trainee and the internship supervisor.

- Provide benefits and entitlements counselling

- Liaise with VR personnel and complete all required documentation for sponsorship of individuals, including monthly Form 416s.

- Establish and maintain contacts with other employment programs and potential funding entities, e.g. TTW, DOL; complete required administrative functions and documentation to expedite services access and reimbursement.

- Document and maintain thorough, timely and accurate records of all participant-related services in AWARDS database (within the Employment Module, Referral Module and elsewhere) and in the NYESS database.

- Maintain statistical data as required by management staff and Quality Improvement and Planning Office

- Attend and participate in supervision, meetings and training sessions, as required.

- Perform other duties as assigned.

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

Experience/Requirements

- Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

- Minimum of a high school diploma or equivalent (GED).

- Recipient/survivor of mental health services, required.

- At least two (2) years of experience working in mental health services, preferably employment, peer support/counselling or rehabilitation setting.

- Demonstrated knowledge of benefits, entitlements or work incentives, preferred.

- Must be fingerprinted and cleared by the Office of Mental Health (OMH).

- Strong organizational skills.

- Excellent oral and written communication skills.

- Ability to utilize various computer programs, specifically Microsoft Word and Excel.

- Be creative and flexible.

- Show initiative and be responsible for follow through.

- Ability to work independently and as part of a team.

- Ability to maintain confidential information, as related to position.

Agency: Community Access -- SSA

Site: Community Access -- SSA

Position: Family Advocate

Job Location: Bronx

Posted: 2/18/2020

Benefits: Unknown

FT/PT: FT

Hrs/Week:

Salary:

Pay/Hr:

Contact Info

HR Dept.

Email:

Job Description

Community Access provides affordable housing and supportive services to individuals with psychiatric disabilities, histories of homelessness and substance use, families who have experienced homeless, and other low-income community members.

Position Location: Bruckner Ave, Bronx NY

Position Type: Full Time

Salary: Mid to High \$40's (based on experience)

Essential Job Function:

Provide outreach, advocacy and supportive services to assigned families.

Develop and assist in implementing service plans determined by goals of program participants, including reviewing service plans with family, identifying progress, and revising plans as needed.

Facilitate support groups and parenting skills workshops

Assist in navigating the child welfare system for involved families

Advocate for families within the community to ensure their needs are being met, including assisting in navigating the school systems

Work in collaboration with other support staff to provide supportive services that meet the needs of children, youth, and families

Organize and support social and recreational activities for families

Provide education and support for co-workers regarding family systems and family related concerns

Assist program participants in advocating for quality care received from external service providers, including educating providers on special issues, etc.

Assist program participants in maintaining apartment free from unsanitary conditions and safety hazards, utilizing individualized strategies, e.g. teaching, feedback, demonstration and other forms of hands-on interventions, as needed.

Provide referrals for treatment for mental health concerns, substance use, and physical health problems, as dictated by program participants.

Assist program participants in identifying vocational and educational goals and opportunities, including assessment, support and follow-up.

Assist program participants with conflict resolution, as necessary.

Utilize harm reduction strategies when working with individuals experiencing drug and/or alcohol related problems.

Provide crisis intervention, as necessary

Provide support and training on skill-building, including assertiveness, self-advocacy, socialization, parenting, and other skills on related issues.

Create or maintain a special project each year (e.g. participate in the advocacy department, coordinate an activity, participate in a committee, etc.)

Provide holiday, evening and weekend coverage, as necessary.

Provide coverage and support for non-assigned program participants, as needed

Experience/Requirements

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Qualified candidates must be a parent with experience navigating human service systems for families and children, including behavioral health, education, child welfare and homeless service systems.

Minimum of a high school diploma or equivalent (GED).

Must be fingerprinted and cleared by the New York State Justice Center.

Commitment to recovery-oriented practice.

Be skilled in conflict mediation/negotiation and have an assertive approach to problem solving.

Excellent oral and written communication skills.

Ability to utilize various computer programs, specifically Microsoft Word and Excel.

Be creative and flexible.

Show initiative and be responsible for follow through.

Ability to maintain confidential information, as related to position.

Ability to work independently and as part of a team.

Bilingual Spanish-speaking, preferred.

Ability to walk up several flights of stairs.

Ability to work in the field (using public transportation).

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Front Desk Receptionist**Job Location:** Bronx**Posted:** 3/2/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Email:

Job Description

The Front Desk Receptionist is responsible for monitoring the safety of the tenants and the building while on shift. The Front Desk Receptionist interacts with tenants, guests and staff in a professional and courteous manner.

Position Type: Full Time

Position Location: Bronx

10459

10460

10032

Position Salary: \$15.00 /hour

Core Principles

The job responsibilities of all staff extend to understanding and incorporating certain principles into their work and into their relationships with their colleagues. These principles are:

Respectful communication

Professionalism

Flexibility

Responsiveness

Essential Job Functions

Monitor the safety and security of building and its tenants and report any problems or needs.

Monitor and ensure consistent and proper application of agency's visitor identification policy.

Monitor and report to program staff any problems caused by tenants who do not observe house rules.

Monitor the proper functioning of building systems and notifying superintendent about irregular situations.

Observe and, using the desk log, record conditions including potential problems in the building every two hours during the shift or more often if conditions require.

Answer phones, take messages, and provide routine information about Community Access and the Supportive Housing Program.

Prepare work orders for repair and maintenance problems reported by tenants or observed during shift.

Follow the agency's emergency protocol, consult with senior staff before calling 911, or call 911 first when the emergency requires.

Work with emergency personnel when they arrive to acquaint them with issues involving tenants or the building.

Provide support to tenants, listen to their concerns, and direct them to their service coordinators.

Monitor goods and materials being taken from the building to reduce the likelihood of theft.

Complete incident reports according to agency guidelines.

Handle packages in accordance with package policy.

Follow procedures according to the front desk manual and maintain a clean and orderly reception area.

Review the desk log from previous week, or since most recently worked shift.

Monitor fire alarm station, correct and record malfunctions, and follow the prescribed procedure for dealing with false alarms and fires.

Monitor activities in the building using the closed circuit television.

Report problems to supervisor.

Attend staff meetings and training's as required.

Perform other duties as assigned.

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

Experience/Requirements

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Minimum of a high school diploma or equivalent (GED).

Ability to interact with people in a professional and courteous manner.

Previous experience in customer service, preferred.

Possess appropriate telephone manner.

Commitment to recovery oriented practice.

Be skilled in conflict mediation/negotiation and have a pro-active approach to problem solving.

Strong organizational skills.

Excellent oral and written communication skills.

Ability to utilize various computer programs, specifically Microsoft Word and Excel.

Be creative and flexible.

Show initiative and be responsible for follow through.

Ability to work independently and as part of a team.

Ability to maintain confidential information, as related to position.

Must be able to pass FDNY tests for certifications that may be required at particular sites (e.g., fire guard certificate, certificate of fitness for fire alarm panels) within three tries (if applicable).

Bilingual Spanish-speaking, preferred. Ability to speak other relevant languages, dependent upon specific needs of tenants.

To apply go to www.communityaccess.org

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Front Desk Receptionist**Job Location:** Bronx**Posted:** 3/30/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Email:

Job Description**Position Overview**

Our new Housing Program, located of Bruckner Ave is seeking a Front Desk Receptionist. The Front Desk receptionist is responsible for monitoring the safety of the tenants and will provide support in a professional and courteous manner to our guests and staff.

Program Overview:

A ten-story, 215-unit mixed tenancy development for individuals with mental health concerns, individuals and families with histories of homelessness, and low-income families.

Position Type: Full Time**Position Location:** Bruckner Ave, Bronx - Hunts Point**Salary:** \$15.00**Health and Wellness Benefits:**

Comprehensive medical, vision, dental, and life insurance plans

403b contribution

Pre-tax savings plan (including Flexible Spending Accounts and TransitChek)

College savings plan

Employee Assistance Program'

Vacation Benefits

Three weeks () of vacation

Five personal days

12 sick days

10 paid holidays

Paid Family Leave; Short-Term Disability insurance

Summer Flex Hours

Essential Job Functions

Provide support to tenants, listen to their concerns, and direct them to their service coordinators.

Monitor the safety and security of building and its tenants and report any problems or needs.

Monitor and ensure consistent and proper application of agency's visitor identification policy.

Monitor and report to program staff any problems caused by tenants who do not observe house rules.

Observe and, using the desk log, record conditions including potential problems in the building every two hours during the shift or more often if conditions require.

Answer phones, take messages, and provide routine information about Community Access and the Supportive Housing Program.

Prepare work orders for repair and maintenance problems reported by tenants or observed during shift.

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

Experience/Requirements

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Commitment to recovery-oriented practice.

Ability to interact with people in a professional and courteous manner.

Be skilled in conflict mediation/negotiation and have a pro-active approach to problem solving.

Strong organizational skills.

Previous experience in customer service, preferred.

Be creative and flexible.

Ability to work independently and as part of a team.

Ability to maintain confidential information, as related to position.

Ability to utilize various computer programs, specifically Microsoft Word and Excel.

Education Qualifications

Minimum of a high school diploma or equivalent (GED).

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Harm Reduction Specialist**Job Location:** Bronx**Posted:** 2/18/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Email:

Job Description

The Harm Reduction Specialist provides engagement and support services, particularly to program participants around drug and alcohol use, sexual health and self-harm, using a harm reduction model.

The emphasis is on meeting individuals where they are at and providing non-judgmental, non-coercive services and resources to individuals engaging in risky behaviors.

In addition, the Harm Reduction Specialist provides consultation, training, and support to program staff in their work with program participants engaging in risky behaviors. The intention is that the Harm Reduction Specialist will be a leader in promoting and providing services using a harm reduction model.

Position Location: Bruckner Ave, Bronx New York

Position Type: Full Time

Position Salary: \$22.06/ hr

Core Principles

The job responsibilities of all staff extend to understanding and incorporating certain principles into their work and into their relationships with program participants. These principles are:

- Program participants right to self determination;

- Respectful communication;

- Services that support recovery and healing consistent with and nurturing each participant's cultural background, experience, identity, and values.

- Clear professional boundaries to support the limits and possibilities of services.

Essential Job Functions

- Using the model of harm reduction, assess tenants' needs for services, including outreach, counseling, education, referral, etc., at program site and plan services accordingly.

- Develop and support strategies to meet the needs of individuals in need of support, including individuals using drugs/alcohol, people living with HIV/AIDS, individuals involved in sex work/survival sex, people with diabetes, individuals at risk for violence, etc.

- Attend and participate in Harm Reduction Committee meetings, as scheduled

- Contribute to agency-wide projects of the Harm Reduction Committee, to support the infusion of harm reduction throughout the agency

- Provide training and education on the harm reduction model, including HIV prevention strategies, for staff and program participants.

- Provide recovery oriented support services and outreach to assigned program participants, as defined by program and contractual requirements.

- Develop and assist in implementing person-centered service plans determined by goals of program participants, including reviewing service plans with program participants, identifying progress and revising plan as needed.

- Assist program participants by advocating for quality care from external service providers, including educating providers on special issues, etc.

- Assist program participants in maintaining apartment free from unsanitary conditions and safety hazards, utilizing individualized strategies, e.g. teaching, feedback, demonstration and other forms of hands-on interventions, as needed.

- Assist program participants in identifying vocational and educational goals and opportunities, including assessment, support and follow-up, in coordination with Education and Employment Coordinator.

- Assist program participants with conflict resolution, as necessary.

- Provide outreach to program participants who are not indicating their goals or who are not engaged, to offer services to them, and to incorporate outreach in their service plans.

- Provide crisis intervention, as necessary.

- Provide support and training on skills-building, including assertiveness, self advocacy, socialization, and other related issues.

- Maintain quality service by establishing and reinforcing program/agency standards in all interactions with program participants.

- Create or maintain a special project each year with an emphasis on harm reduction.

- Provide holiday, evening and weekend coverage, as necessary.

- Provide coverage for non-assigned program participants, as needed.

Experience/Requirements

- Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access, with particular expertise in harm reduction and recovery oriented services

- Minimum of a high school diploma or equivalent (GED) ? Bachelor's degree, preferred.

- At least two years of experience working within a harm reduction model.

- Thorough understanding of harm reduction.

- Ability to transfer knowledge and skills in areas such as, but not limited to: engagement, harm reduction, motivational interviewing, conflict mediation

- Must be fingerprinted and cleared by the New York State Justice Center.

- Be skilled in conflict mediation/negotiation and have an assertive approach to problem solving.

- Demonstrated leadership skills and ability to work as part of a team.

- Excellent oral and written communication skills.

- Ability to utilize various computer programs, specifically Microsoft Word and Excel.

- Be creative and flexible.

- Bilingual Spanish-speaking, preferred. Ability to speak other relevant languages, dependent upon specific needs of program participants.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Harm Reduction Specialist**Job Location:** Bronx**Posted:** 3/30/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Email:

Job Description**Program Overview:**

A ten-story, 215-unit mixed tenancy development for individuals with mental health concerns, individuals and families with histories of homelessness, and low-income families.

Position Overview

The Harm Reduction Specialist provides engagement and support services, particularly to program participants around drug and alcohol use, sexual health and self-harm, using a harm reduction model.

In addition, the Harm Reduction Specialist provides consultation, training, and support to program staff in their work with program participants engaging in risky behaviors. The intention is that the Harm Reduction Specialist will be a leader in promoting Community Access' commitment to providing services using a harm reduction model.

Position Type: Full Time**Position Location:** Bruckner Ave. - Hunters Point**Position Salary:** \$21.95/hour**Health and Wellness Benefits:**

Comprehensive medical, vision, dental, and life insurance plans

403b contribution

Pre-tax savings plan (including Flexible Spending Accounts and Transit-Chek)

College savings plan

Employee Assistance Program'

Vacation Benefits

Three weeks () of vacation

Five personal days

12 sick days

10 paid holidays

Essential Job Functions

Using the model of harm reduction, assess tenants' needs for services, including outreach, counseling, education, referral, etc., at program site and plan services accordingly.

Develop and support strategies to meet the needs of individuals in need of support, including individuals using drugs/alcohol, people living with HIV/AIDS, individuals involved in sex work/survival sex, people with diabetes, individuals at risk for violence.

Provide training and education on the harm reduction model, including HIV prevention strategies, for staff and program participants.

Provide recovery oriented support services and outreach to assigned program participants

Develop and assist in implementing person-centered service plans determined by goals of program participants.

Assist program participants by advocating for quality care from external service providers.

Assist program participants in maintaining apartment free from unsanitary conditions and safety hazards, utilizing individualized strategies, e.g. teaching, feedback, demonstration and other forms of hands-on interventions, as needed.

Maintain a resources list and provide referrals for treatment for psychiatric disabilities, substance use, and health problems, as directed by program participants.

Provide crisis intervention, as necessary.

Provide support and training on skills-building, including assertiveness, self advocacy, socialization, and other related issues.

Provide holiday, evening and weekend coverage, as necessary.

Experience/Requirements

Minimum of a high school diploma or equivalent (GED), Bachelor degree, preferred.

Position Qualifications:

At least two years of experience working within a harm reduction model.

Thorough understanding of harm reduction.

Ability to transfer knowledge and skills in areas such as, but not limited to: engagement, harm reduction, motivational interviewing, conflict mediation

Must be fingerprinted and cleared by the New York State Justice Center.

Skill in articulating program goals.

Be skilled in conflict mediation/negotiation and have an assertive approach to problem solving.

Demonstrated leadership skills and ability to work as part of a team.

Ability to speak other relevant languages, dependent upon specific needs of program participants.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Housing Counselor**Job Location:** Manhattan**Posted:** 3/30/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Email:

Job Description

The Housing Counselor has the primary objective to oversee the supervised community residence of 12-24 individuals in seven areas: (a) physical plant safety and security, (b) meal preparation and coordination (c) medication monitoring, (d) house management (e) ADL training and coaching, and (f) socialization events, as well as other duties as assigned.

Core Principles

The job responsibilities of all staff extend to understanding and incorporating certain principles into their work and into their relationships with program participants. These principles are:

- Program participants' right to self determination;

- Respectful communication;

- Services that support recovery and healing consistent with and nurturing each participant's cultural background, experience, identity, and values; and

- Clear professional boundaries to support the limits and possibilities of services.

Essential Job Functions**Physical safety and security:**

- Provide accurate documentation of activity in-house.

- Observe and document residents' interactions; provide interventions, as needed.

- Provide crisis management, as needed.

- Monitor the safety and security of the building.

- Use desk log to keep an accurate record of activities on shift and any observations of potential problems, including but not limited to the removal of goods and materials from the building, in order to reduce the likelihood of theft.

- Review the desk log at the beginning of your shift.

- Monitor Fire Alarms; correct and record malfunctions; and call the central station in event of a false alarm or notify Fire Department in event of a fire.

- Follow the agency's emergency protocol, and work with emergency personnel when they arrive to acquaint them with issues involving residents or the building.

- Complete incident reports according to agency guidelines.

- Report problems to supervisory staff, including non-working equipment and any issue that would compromise the physical safety of the residence or residents.

Meal Preparation and Coordination:

- Serve nutritious meals for residents, and prepare plates for those not present.

- Engage residents in meal preparation to provide hands on assistance to prepare meals, from menu selection through cooking and clean-up. Responsible for meal preparation and clean-up, even in the absence of resident participation.

- Maintain a clean and organized kitchen/pantry area, including proper storage of food, while using each opportunity to assist residents to develop necessary skills.

- Escort residents on food and household shopping excursions as a way to develop residents' skill and confidence.

- Maintain food inventory, in preparation for ordering.

Medication monitoring:

- Provide close observation and keep accurate records of residents taking their medications.

- Take responsibility for prompt follow-up with supervisor and service coordinator for any missing/inaccurate recordings in the medication book.

- Ensure medications are stored and secured safely.

- Inform appropriate staff when a resident is not taking his/her medications as prescribed or has missed a dosage.

- Serve as a liaison for all residents and their pharmacy.

- Observe and assist residents in packaging their medications.

- Provide coaching and follow up to foster self-medication skills.

House management:

- Perform room checks.

- Provide hands-on assistance to residents in keeping personal area clean and orderly.

- Maintain cleanliness of site, including bathrooms, garbage disposal and kitchen cleaning.

- Assist residents with sleep hygiene (good sleep habits which promote normal, quality nighttime sleep) routine.

ADL Training and Coaching:

- One-on-one and group training and coaching on the development of essential life skills with a focus on independent living, for example, keeping your personal area clean and orderly, laundry, snack preparation and clean up, personal shopping, among other living skills.

Socialization Events:

- In conjunction with the residents, organize socialization events and evening activities.

- Run recreation groups.

- Accompany residents on socialization activities both in and outside the site.

Administrative and Clerical duties:

- Answer phones, take messages, and provide routine information about Community Access and its programs. Refer inquiries, and ensure that messages are given to appropriate parties.

- Handle packages in accordance with package policy.

- Prepare work orders for repair and maintenance problems reported by residents or observed during shift.

General duties:

- Attend and participate in supervision, meetings, case conferences, and training sessions, as required and as scheduled.

- Provide holiday coverage.

- Participate in training of new staff on essential job functions (after six months to a year).

- Perform other duties as assigned.

Experience/Requirements

- Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access

- Possess a minimum of a high school diploma or equivalent (GED)

- Understand and apply a commitment to recovery-oriented practice

- Get fingerprinted and cleared by the Office of Mental Health (OMH)

- Be skilled in conflict mediation/negotiation/resolution and have an assertive approach to problem solving

- Excellent oral and written communication skills

- Ability to utilize various computer programs; specifically Microsoft Word and Excel

- Be creative and flexible

Take the initiative and be responsible for follow-through
Maintain confidentiality of information, as related to position
Ability to work independently and as part of a team
Ability to lift 40 lbs

Agency: Community Access -- SSA

Site: Community Access -- SSA

Position: Housing Counselor

Job Location: Bronx

Posted: 3/16/2020

Benefits: Unknown

FT/PT: PT

Hrs/Week:

Salary:

Pay/Hr:

Contact Info

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004

Job Description

Our transitional housing model helps people with psychiatric disabilities move from shelters and hospitals into the community. All transitional housing sites provide on-site staffing 24 hours a day as well as individual counseling, goal planning and linkage to outside programs and services. The focus of the work is to help people regain basic skills such as negotiating the public transportation system, cooking, shopping, maintaining personal space and hygiene, budgeting and organizing their time around activities they enjoy, and help them adjust to a community setting.

Position Overview

The Housing Counselor has the primary objective to oversee the supervised transitional housing community of 12-24 residences with mental health concerns and provide support to in the areas of ; meal preparation and coordination, medication monitoring, house management, ADL training and coaching, and socialization events.

Position Type: Per-Diem with opportunity for advancement into Case Management

Available Shifts: Monday - Sunday

8:00 am - 4:00 pm

4:00 pm - 12:00 am

12:00 am - 8:00 pm

8:00 pm - 8:00 am

4:00 pm - 8:00 pm

Position Location: Bronx, 10460

Position Salary: \$16.32

Core Principles:

The job responsibilities of all staff extend to understanding and incorporating certain principles into their work and into their relationships with program participants. These principles are:

Program participants' right to self determination;

Respectful communication;

Services that support recovery and healing consistent with and nurturing each participant's cultural background, experience, identity, and values; and

Clear professional boundaries to support the limits and possibilities of services.

Essential Position Responsibilities

Socialization Events:

In conjunction with the residents, organize socialization events and evening activities.

Run recreation groups.

Accompany residents on socialization activities both in and outside the site.

ADL Training and Coaching:

One-on-one and group training and coaching on the development of essential life skills with a focus on independent living, for example, keeping your personal area clean and orderly, laundry, snack preparation and clean up, personal shopping, among other living skills.

Medication Monitoring:

Provide close observation and keep accurate records of residents taking their medications.

Take responsibility for prompt follow-up with supervisor and service coordinator for any missing/inaccurate recordings in the medication book.

Serve as a liaison for all residents and their pharmacy.

House Management:

Perform room checks.

Provide hands-on assistance to residents in keeping personal area clean and orderly.

Maintain cleanliness of site, including bathrooms, garbage disposal and kitchen cleaning.

Assist residents with sleep hygiene (good sleep habits which promote normal, quality nighttime sleep) routine.

Physical safety and security:

Provide accurate documentation of activity in-house.

Observe and document residents' interactions; provide interventions, as needed.

Provide crisis management, as needed.

Meal Preparation and Coordination:

Serve nutritious meals for residents, and prepare plates for those not present.

Engage residents in meal preparation to provide hands on assistance to prepare meals, from menu selection through cooking and clean-up.

Escort residents on food and household shopping excursions as a way to develop residents' skill and confidence.

Experience/Requirements

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access

Possess a minimum of a high school diploma or equivalent (GED)

Understand and apply a commitment to recovery-oriented practice

Be skilled in conflict mediation/negotiation/resolution and have an assertive approach to problem solving

Excellent oral and written communication skills

Ability to utilize various computer programs; specifically Microsoft Word and Excel

Be creative and flexible

Take the initiative and be responsible for follow-through

Maintain confidentiality of information, as related to position

Ability to work independently and as part of a team

Get fingerprinted and cleared by the Office of Mental Health (OMH)

Provide Holiday Coverage, as needed

Ability to lift 40 lbs

Agency: Community Access -- SSA
Site: Community Access -- SSA
Position: Housing Counselor (Overnight)
Job Location: Manhattan

Posted: 3/16/2020
Benefits: Unknown
FT/PT: FT
Hrs/Week:
Salary:
Pay/Hr:

Contact Info
 HR Dept.
 Mail: Community Access
 2 Washington St., 9th Fl.
 New York, NY 10004

Job Description

The Housing Counselor has the primary objective to oversee the supervised transitional housing community of 12-24 residences with mental health concerns and provide support to in the areas of ; meal preparation and coordination, medication monitoring, house management, ADL training and coaching, and socialization events.

Position Type: Full Time (Overnight)

Position Schedule: Monday - Friday 12:00 am - 8: 00 am

Position Location: Manhattan (Lower East Side)

Position Salary: \$16.32

Core Principles:

The job responsibilities of all staff extend to understanding and incorporating certain principles into their work and into their relationships with program participants. These principles are:

- Program participants' right to self determination;
- Respectful communication;
- Services that support recovery and healing consistent with and nurturing each participant's cultural background, experience, identity, and values; and
- Clear professional boundaries to support the limits and possibilities of services.

Essential Position Responsibilities

Socialization Events:

- In conjunction with the residents, organize socialization events and evening activities.
- Run recreation groups.
- Accompany residents on socialization activities both in and outside the site.

ADL Training and Coaching:

One-on-one and group training and coaching on the development of essential life skills with a focus on independent living, for example, keeping your personal area clean and orderly, laundry, snack preparation and clean up, personal shopping, among other living skills.

Medication Monitoring:

- Provide close observation and keep accurate records of residents taking their medications.
- Take responsibility for prompt follow-up with supervisor and service coordinator for any missing/inaccurate recordings in the medication book.
- Ensure medications are stored and secured safely.
- Inform appropriate staff when a resident is not taking his/her medications as prescribed or has missed a dosage.
- Serve as a liaison for all residents and their pharmacy.
- Observe and assist residents in packaging their medications.
- Provide coaching and follow up to foster self-medication skills

House Management:

- Perform room checks.
- Provide hands-on assistance to residents in keeping personal area clean and orderly.
- Maintain cleanliness of site, including bathrooms, garbage disposal and kitchen cleaning.
- Assist residents with sleep hygiene (good sleep habits which promote normal, quality nighttime sleep) routine.

Physical safety and security:

- Provide accurate documentation of activity in-house.
- Observe and document residents' interactions; provide interventions, as needed.
- Provide crisis management, as needed.
- Monitor the safety and security of the building.
- Use desk log to keep an accurate record of activities on shift and any observations of potential problems, including but not limited to the removal of goods and materials from the building, in order to reduce the likelihood of theft.
- Review the desk log at the beginning of your shift.
- Monitor Fire Alarms; correct and record malfunctions; and call the central station in event of a false alarm or notify Fire Department in event of a fire.
- Follow the agency's emergency protocol, and work with emergency personnel when they arrive to acquaint them with issues involving residents or the building.
- Complete incident reports according to agency guidelines.
- Report problems to supervisory staff, including non-working equipment and any issue that would compromise the physical safety of the residence or residents.
- Meal Preparation and Coordination:
 - Serve nutritious meals for residents, and prepare plates for those not present.
 - Engage residents in meal preparation to provide hands on assistance to prepare meals, from menu selection through cooking and clean-up. Responsible for meal preparation and clean-up, even in the absence of resident participation.
 - Maintain a clean and organized kitchen/pantry area, including proper storage of food, while using each opportunity to assist residents to develop necessary skills.
 - Escort residents on food and household shopping excursions as a way to develop residents' skill and confidence.
 - Maintain food inventory, in preparation for ordering.

Administrative and Clerical:

- Answer phones, take messages, and provide routine information about Community Access and its programs. Refer inquiries, and ensure that messages are given to appropriate parties.
- Handle packages in accordance with package policy.
- Prepare work orders for repair and maintenance problems reported by residents or observed during shift.

General Duties:

- Attend and participate in supervision, meetings, case conferences, and training sessions, as required and as scheduled.
- Provide holiday coverage.
- Participate in training of new staff on essential job functions (after six months to a year).
- Perform other duties as assigned.

Experience/Requirements

- Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access
- Possess a minimum of a high school diploma or equivalent (GED)
- Understand and apply a commitment to recovery-oriented practice
- Be skilled in conflict mediation/negotiation/resolution and have an assertive approach to problem solving
- Excellent oral and written communication skills

Ability to utilize various computer programs; specifically Microsoft Word and Excel
Be creative and flexible
Take the initiative and be responsible for follow-through
Maintain confidentiality of information, as related to position
Ability to work independently and as part of a team
Get fingerprinted and cleared by the Office of Mental Health (OMH)
Ability to lift 40 lbs

Agency: Community Access -- SSA
Site: Community Access -- SSA
Position: Housing Counselor Weekend
Job Location: Bronx

Posted: 3/16/2020
Benefits: Unknown
FT/PT: PT
Hrs/Week:
Salary:
Pay/Hr:

Contact Info
 HR Dept.
 Mail: Community Access
 2 Washington St., 9th Fl.
 New York, NY 10004

Job Description

Our transitional housing model helps people with psychiatric disabilities move from shelters and hospitals into the community. All transitional housing sites provide on-site staffing 24 hours a day as well as individual counseling, goal planning and linkage to outside programs and services. The focus of the work is to help people regain basic skills such as negotiating the public transportation system, cooking, shopping, maintaining personal space and hygiene, budgeting and organizing their time around activities they enjoy, and help them adjust to a community setting.

Position Overview:

The Housing Counselor has the primary objective to oversee the supervised transitional housing community of 12-24 residences with mental health concerns and provide support to in the areas of ; meal preparation and coordination, medication monitoring, house management, ADL training and coaching, and socialization events.

Position Type: Part-Time with the opportunity for advancement into Case Management

Available Shifts:

Preferred availability is Friday - Sunday 4:00 pm -12:00 am, required
 Sunday availability 8:00 am -4:00 pm, preferred but not required
Position Location: Bronx, 10460
Position Salary: \$16.32

Core Principles:

The job responsibilities of all staff extend to understanding and incorporating certain principles into their work and into their relationships with program participants. These principles are:

- Program participants' right to self determination;
- Respectful communication;
- Services that support recovery and healing consistent with and nurturing each participant's cultural background, experience, identity, and values; and
- Clear professional boundaries to support the limits and possibilities of services.

Essential Position Responsibilities

Socialization Events:

- In conjunction with the residents, organize socialization events and evening activities.
- Run recreation groups.
- Accompany residents on socialization activities both in and outside the site.

ADL Training and Coaching:

One-on-one and group training and coaching on the development of essential life skills with a focus on independent living, for example, keeping your personal area clean and orderly, laundry, snack preparation and clean up, personal shopping, among other living skills.

Medication Monitoring:

- Provide close observation and keep accurate records of residents taking their medications.
- Take responsibility for prompt follow-up with supervisor and service coordinator for any missing/inaccurate recordings in the medication book.
- Serve as a liaison for all residents and their pharmacy.

House Management:

- Perform room checks.
- Provide hands-on assistance to residents in keeping personal area clean and orderly.
- Maintain cleanliness of site, including bathrooms, garbage disposal and kitchen cleaning.
- Assist residents with sleep hygiene (good sleep habits which promote normal, quality nighttime sleep) routine.

Physical safety and security:

- Provide accurate documentation of activity in-house.
- Observe and document residents' interactions; provide interventions, as needed.
- Provide crisis management, as needed.

Meal Preparation and Coordination:

- Serve nutritious meals for residents, and prepare plates for those not present.
- Engage residents in meal preparation to provide hands on assistance to prepare meals, from menu selection through cooking and clean-up.
- Escort residents on food and household shopping excursions as a way to develop residents' skill and confidence.

Experience/Requirements

- Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access
- Possess a minimum of a high school diploma or equivalent (GED)
- Understand and apply a commitment to recovery-oriented practice
- Be skilled in conflict mediation/negotiation/resolution and have an assertive approach to problem solving
- Excellent oral and written communication skills
- Ability to utilize various computer programs; specifically Microsoft Word and Excel
- Be creative and flexible
- Take the initiative and be responsible for follow-through
- Maintain confidentiality of information, as related to position
- Ability to work independently and as part of a team
- Get fingerprinted and cleared by the Office of Mental Health (OMH)
- Provide Holiday Coverage, as needed
- Ability to lift 40 lbs

Agency: Community Access -- SSA
Site: Community Access -- SSA
Position: Mental Health Peer Supervisor

Posted: 3/30/2020
Benefits: Unknown
FT/PT: FT
Hrs/Week:
Salary:
Pay/Hr:

Contact Info
HR Dept.
Email:

Job Location: Queens

Job Description

The Adult Home Initiative is a new mental health Peer-led project that emerged from a New York State class action settlement agreement with the U.S. Department of Justice and private plaintiffs living with mental health challenges who reside in impacted New York City Adult Homes. The settlement agreement provides opportunities for these residents to transition into community-based supportive housing.

The Adult Home Initiative is designed to assist Adult Home Residents through a multi-phased process leading to successful transition into Supported Housing. The initiative will provide peer supports during the in-reach, assessment, HRA approval, and moving transition phases, as desired and needed by the residents. The initiative will utilize a range of individualized and group-based peer-informed strategies to promote housing transitions, striving to empower class members through exposure to possibilities, development of self-advocacy skills, promoting informed choices, and enhancing community engagement.

Position Type: Full Time

Position Location: Rockaway Queens

Position Salary: \$31.25

Position Overview

The Regional Coordinator (Supervisor) is responsible for the effective planning and delivery of the AHI peer support and advocacy services, providing supervision and team building to the Peer Advocate teams. The Regional Coordinator collaborates with the AHI Director in the development and implementation of policies, practices, and procedures to advance the initiative's goals, and assists in the management of fiscal resources and the establishment of productive and positive collaborative relationships with the array of AHI stakeholders and partners including Adult Home operators, Housing Contractors, Care Management Agencies, OMH representatives, Independent Reviewers, and other partner organizations.

Essential Job Functions:

- Provide on-site supervision and leadership to the Peer Advocate teams and Senior Peers, promoting the establishment of supportive relationships with Adult Home residents.
- Oversee and supports the Senior Peers in the management of workforce management tasks including staff scheduling, reviewing and approval of time sheets and time-off requests, filling staff coverage gaps, participating in recruitment efforts.
- Provide support and supervision to the Senior Peer and Peer Advocate teams in the effective and efficient use and tracking of fiscal resources including transportation costs and petty cash.
- Collaborate with the Director in recruitment, hiring, orientation, and training of new staff.
- Establish channels of staff communication and reporting among staff, in collaboration with the Director.
- Review and provide constructive feedback on the full range of services and documentation required of Peer Advocate staff, including internal AWARDS documents and external communications.
- Ensure the establishment of effective working relationships with the array of staff with whom the Peer Advocates partner, outlining and demonstrating professional communication expectations.
- Support the Peer Advocate team in the planning, promotion, and delivery of activities and events designed to enhance residents' awareness of and identification with life in the community.
- Collaborate with assessors, housing contractors and other providers, with the residents, to facilitate the assessment process and create strengths-based, person-centered care plans.
- Engage residents to identify systemic, bureaucratic, and personal barriers to housing transition and develop programmatic responses to barriers
- Coordinates. plans and delivers group-based social and learning opportunities including: Adult Home Settlement awareness, self-advocacy, decision-making and self-reliance, making and keeping social connections, work readiness, literacy, affirmative and enjoyable socialization etc.
- Advocate with and for residents to promote purposeful and meaningful community integration, proactively addressing potential barriers such as transportation, fear, stigma and communication with others.
- Reviews, completes and submits internal documentation including participant-related data such as plans, notes and employment or referral-related outcomes in AWARDS.
- Participates in data collection and recording related to outcomes and other program, agency or funder/ contractor priorities
- Ability to extensively travel and work afternoons, evenings and weekends.
- Attend/conduct workshops, training's and community events.
- Attend and participate in supervision, meetings and training sessions.
- Perform other duties as assigned.

Experience/Requirements

- Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.
- Recipient/survivor of mental health services, required.
- Minimum of a High School Diploma, required. Bachelor's Degree, preferred.
- At least one (1) year of supervisory experience, required.
- At least two (2) years of experience working in behavioral health setting: peer service delivery, community development, rehabilitation or recovery-oriented services, mental health supported housing, required.
- Must be fingerprinted and cleared by the New York State Justice Center.
- Thorough understanding of and commitment to peer support.
- Resourceful and able to organize, multitask, and prioritize work.
- Possess strong understanding and practice of peer work, recovery, wellness and related services.
- Analytical and innovative problem solving abilities.
- Attentive to details in documentation and data collection, reporting and analysis.
- Demonstrated leadership skills and ability to work as part of a team.
- Strong skill sets in conflict management and negotiation. Excellent oral and written diplomatic and professional communication skills.
- Ability to utilize various computer programs, specifically Microsoft Word and Excel.
- Be creative and flexible.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Recovery Specialist**Job Location:** Manhattan**Posted:** 3/2/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

The mission of East Village Access is to provide empowering opportunities to people with psychiatric disabilities to realize their goals, build relationships and work towards self-sufficiency. East Village Access recognizes that each member has specific talents, skills and abilities. All program services are intended to assist participants realize their full potential and embrace broader opportunities in the greater community.

The purpose of the program is to assist individuals recovering from the disabling effects of mental illness through the coordination of rehabilitation, treatment and support services that are participant focused and goal oriented.

Position Location: 242 East 2nd Street

Position Type: Full Time

Salary: \$24.04 / Hour

Position Overview:

Recovery Specialists must actively engage and motivate participants to utilize a customized array of services to develop personal potential and establish and attain life role goals. PROS program staff must be flexible and committed to mental health recovery. Some of the essential job functions include developing individual recovery plans with participants that reflect person-centered planning principles; developing, modifying and delivering curriculum to sufficiently meet program and individual outcomes; and engage members in organizational change.

Essential Job Functions

- Assist with intake and screening of new referrals/participants including recommendation for admission.
- Assist with admission, referral and discharge of participants.
- Provide evidence-based practice services including Wellness Self Management (WSM), Co-occurring Disorders (COD/FIT) treatment, and Family Psycho-education, as qualified.
- Participate in external workgroups as needed
- Provide crisis intervention services and recommendations for treatment and referral as needed.
- Collect and utilize data to assess participant needs, with information from all relevant sources.
- Develop, modify and deliver curriculum for rehabilitation-based classes.
- Facilitate rehabilitation-oriented services, meetings, groups, and other activities; teach skills, provide information and assist participants with resource acquisition related to housing, social, education, employment and other key life domain goals.
- Maintain case load of assigned PROS participants.
- Utilize person centered planning principles and techniques.
- Develop, update and maintain participants' Individual Recovery Plans (IRP).
- Collaborate with other programs/entities to coordinate services meeting individual and family needs.
- Maintain thorough and timely documentation/charting and adequate authorization records consistent with billing, regulatory, policy and contractual requirements: e.g. attendance, progress notes, service delivery, and interactions with collaterals.
- Collect QA data and participate in development of continuous QI strategies.
- Market services to promote exposure and ensure adequate utilization.
- Attend and participate in supervision, training sessions and meetings, as required.
- Provide holiday, evening and weekend coverage, as required.
- Perform other duties as assigned.

Experience/Requirements

- MSW or LMSW (Licensed in New York State), preferred
 - Minimum 3 years experience in a clinical or rehabilitation mental health setting.
 - Skilled in conflict mediation/negotiation and have an assertive approach to problem solving.
 - Available to work on Saturdays and holidays, occasionally.
 - Minimum of a high school diploma or equivalent (GED)
- To apply go to www.communityaccess.org

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Recovery Specialist**Job Location:** Manhattan**Posted:** 2/3/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Email:

Job Description

he mission of East Village Access is to provide empowering opportunities to people with psychiatric disabilities to realize their goals, build relationships and work towards self-sufficiency. East Village Access recognizes that each member has specific talents, skills and abilities. All program services are intended to assist participants realize their full potential and embrace broader opportunities in the greater community.

Position Overview

Recovery Specialists must actively engage and motivate participants to utilize a customized array of services to develop personal potential and establish and attain life role goals. PROS program staff must be flexible and committed to mental health recovery. Some of the essential job functions include developing individual recovery plans with participants that reflect person-centered planning principles; developing, modifying and delivering curriculum to sufficiently meet program and individual outcomes; and engage members in organizational change.

Position Location: 242 East 2nd Street

Position Type: Full Time

Salary: \$24.04 / Hour

Core Principles

The job responsibilities of all staff extend to understanding and incorporating certain principles into their work and into their relationships with program participants. These principles are:

- Program participants' right to self determination;

- Respectful communication;

- Services that support recovery and healing consistent with and nurturing each participant's cultural background, experience, identity, and values.

- Clear professional boundaries to support the limits and possibilities of services.

Essential Job Function

- Assist with intake and screening of new referrals/participants including recommendation for admission.

- Assist with admission, referral and discharge of participants.

- Provide evidence-based practice services including Wellness Self Management (WSM), Co-occurring Disorders (COD/FIT) treatment, and Family Psycho-education, as qualified.

- Participate in external work-groups as needed

- Provide crisis intervention services and recommendations for treatment and referral as needed.

- Collect and utilize data to assess participant needs, with information from all relevant sources.

- Develop, modify and deliver curriculum for rehabilitation-based classes.

- Facilitate rehabilitation-oriented services, meetings, groups, and other activities; teach skills, provide information and assist participants with resource acquisition related to housing, social, education, employment and other key life domain goals.

- Maintain case load of assigned PROS participants.

- Utilize person centered planning principles and techniques.

- Develop, update and maintain participants' Individual Recovery Plans (IRP).

- Collaborate with other programs/entities to coordinate services meeting individual and family needs.

- Maintain thorough and timely documentation/charting and adequate authorization records consistent with billing, regulatory, policy and contractual requirements: e.g. attendance, progress notes, service delivery, and interactions with collateral.

- Collect QA data and participate in development of continuous QI strategies.

- Market services to promote exposure and ensure adequate utilization.

- Provide holiday, evening and weekend coverage, as required.

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

Experience/Requirements

Minimum 3 years experience in a clinical or rehabilitation mental health setting.

Skilled in conflict mediation/negotiation and have an assertive approach to problem solving.

Available to work on Saturdays and holidays, occasionally.

Minimum of a high school diploma or equivalent (GED)

Excellent group process and facilitation skills.

Understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Must be fingerprinted and cleared by the Office of Mental Health (OMH).

Excellent oral and written communication skills.

Ability to utilize various computer programs, specifically Microsoft Word, Excel and AWARDS or similar electronic client database system.

Be creative and flexible.

Show initiative and be responsible for follow through.

Ability to work independently and as part of a team

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Respite Worker**Job Location:** Manhattan**Posted:** 3/16/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

The Crisis Respite Center (CRC), part of Parachute NYC, provides an innovative and unique "hospital diversion" model whereby persons seeking temporary residential respite care can stay.

This is achieved through 24-hour peer support, self-advocacy education, self-help training, and mutual understanding. The CRC offers people experiencing a psychosis-related crisis with a short-term (one day to two weeks) residential alternative that will allow individuals to maintain daily activities and connect with community-based services and supports, including primary care.

Position Overview

Respite Workers are responsible for assisting in the delivery of services and supports to Parachute NYC service recipients, primarily those residing in CA's CRC. Respite Workers also serve as warm line operators. Peers are integral in supporting people during personal crisis, helping individuals learn how to view crises differently and how to use wellness tools to help decrease the intensity of or prevent future crises. A primary role of Respite Workers is to create a respite from extreme emotional distress through the promotion of a non-judgmental, supportive, friendly and engaging environment. Designed to promote self-determination and hope, peer delivered services and supports include: peer support, wellness education and skill building opportunities, identification and engagement in community-based resources including health care services.

Job Type: Full Time**Salary:** \$18.64**Location:** Manhattan**Core Principles**

The job responsibilities of all staff extend to understanding and incorporating certain principles into their work and into their relationships with program participants. These principles are:

- Program participants' right to self determination;
- Respectful communication;
- Services that support recovery and healing consistent with and nurturing each participant's cultural background, experience, identity, and values;
- Ethical and supportive relationships.

Essential Job Functions

- Develops a partnership with guests experiencing crisis utilizing trauma-informed, recovery oriented, intentional peer support.
- Promotes the provision of a safe, comfortable, secure and trusting environment where guests are listened to and respected by staff.
- Practices the Need Adapted Treatment Model (NATM) and Intentional Peer Support (IPS) after completing training provided as part of the Parachute NYC grant.
- Draws on knowledge and skills acquired from personal experience with the mental health system with a focus on guest's personal recovery process.
- Creates a sense of community through the mutual sharing of lived experiences and offering encouragement and support to participate in daily activities within the CRC and community.
- Assists with pre-registration process for both individuals referred from NA-MCT (Need Adapted Mobile Crisis Team) and those who self-refer (respite-only guests).
- Assists with intake and registration of new guests, including an explanation of services and expectations, a tour of the premises, introduction to other staff and guests.
- Assists and collaborates with other Parachute NYC staff when appropriate to help guests identify, plan for and realize short-term personal goals and priorities while in the CRC.
- Facilitates individual and group-based educational, recovery, wellness and skill building opportunities including: wellness self-management; WRAP; peer support; harm reduction; and other social or leisure activities.
- Follow-up with guests to monitor and support progress toward goal-achievement.
- Assists guests to identify interesting and needed community-based resources, to make informed decisions about participation, and engage in meetings, appointments and activities through linking, supporting and accompaniment.
- Advocates for and facilitate access to needed health care services, proactively addressing potential barriers such as missed appointments, transportation, fear and stigma, and communication with professional staff.
- Assists guests with steps required to prepare their own meals, manage their own medication, take care of their physical needs, and participate in the maintenance of a clean living environment.
- Provides Warm Line services including supportive peer counseling, friendly and understanding conversation, referral and transfer to crisis lines and other services, access to language lines and TTY information to discharged guests.
- Responsible for timely and accurate documentation including documentation of interactions with guests and warm line callers, services provided, critical information and events, contacts with collaterals and referrals, as required by CA policies and Parachute NYC.
- Provides household upkeep duties as needed.
- Serves daily cold breakfast for guests and assist guests with accessing snacks, when needed.
- Encourages guest participation in relevant aspects of documentation process.
- Participates in data collection and recording related to outcomes, research and other agency and grant-based priorities
- Participates in supervision, team meetings, interagency. meetings, case conferences, NA-MCT meetings, and other relevant meetings as required by CA and Parachute NYC
- Participates in required trainings.
- Provides flexible evening, night, weekend and holiday coverage
- Performs other duties as assigned.

Experience/Requirements

- Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access
- Have lived experience with the mental health system and willingness to share personal experience appropriately and respectfully.
- A respect for, and high level of comfort around people experiencing psychiatric crisis.
- Ability to be mindfully present with a person in crisis.
- Exceptional oral communication skills including empathic listening, responding.
- Ability to utilize critical thinking, problem-solving and de-escalation skills to assist with creating and maintaining an environment that promotes recovery.
- Resourceful and knowledgeable of community resource and services.
- Willingness and ability to participate in Parachute NYC Training including NATM, IPS, Health Navigator and other required training.
- Successful completion of all required training and ability to integrate skills, knowledge and approach into their work with guests.
- Work experience in a behavioral health or related setting, preferably using the recovery model.
- Graduate of core peer specialist training program, preferred.
- Minimum of high school diploma or equivalent (GED).
- Must be fingerprinted and cleared by the Office of Mental Health (OMH).
- Commitment to recovery oriented practice.
- Ability to work independently and as part of a team.
- Ability to set priorities and manage multiple and competing tasks.
- Good writing skills.
- Ability to utilize various computer programs, specifically. Microsoft Word and Excel.
- Be creative and flexible.
- Show initiative and be responsible for follow through.
- Ability to maintain confidential information, as related to position.

Ability to walk up several flights of stairs.
Ability to work in the field (using public transportation).
Bilingual preferred.

Agency: Community Access -- SSA

Site: Community Access -- SSA

Position: Service Coordinator

Job Location: Citywide

Posted: 3/2/2020

Benefits: Unknown

FT/PT: FT

Hrs/Week:

Salary:

Pay/Hr:

Contact Info

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004

Job Description

The Service Coordinator provides support services to assigned program tenants, to include assisting with defining personal, vocational and educational goals. The Service Coordinator provides assistance by using a person-centered Harm Reduction model that supports individuals in their recovery, hopes and opportunities.

Position Location: Bronx and Manhattan

Position Status: Full Time

Salary: \$19.61 / Hour

Core Principles

The job responsibilities of all staff extend to understanding and incorporating certain principles into their work and into their relationships with program participants. These principles are:

Program participants' right to self determination;

Respectful communication;

Services that support recovery and healing consistent with and nurturing each participant's cultural background, experience, identity, and values.

Clear professional boundaries to support the limits and possibilities of services.

Essential Job Functions

Provide recovery oriented support services and outreach to assigned program participants

Develop and assist in implementing service plans determined by goals of program participants, including reviewing service plans with program participants, identifying progress and revising plan as needed.

Produce and maintain thorough, accurate and timely documentation, including charts and documentation of interactions with program participants, services provided, important information and/or events, and contacts with other agencies and service providers, as required by agency policies, and relevant contracts and regulatory agencies.

Assist program participants in advocating for quality care received from external service providers, including educating providers.

Assist program participants in maintaining apartment free from unsanitary conditions and safety hazards, utilizing individualized strategies, e.g. teaching, feedback, demonstration and other forms of hands-on interventions, as needed.

Provide referrals for treatment for psychiatric disabilities, substance abuse, and health problems, as dictated by program participants.

Assist program participants in identifying vocational and educational goals and opportunities.

Assist program participants with conflict resolution.

Utilize harm reduction strategies when working with individuals experiencing drug and/or alcohol related problems.

Provide outreach to program participants who are not indicating their goals or who are not engaged, to offer services to them, and to incorporate outreach in their service plans.

Provide crisis intervention, as necessary.

Provide support and training on skills-building, including but not limited to assertiveness, self advocacy, socialization, and housekeeping.

Maintain quality service by establishing and reinforcing program/agency standards in all interactions with program participants.

Create or maintain a special project each year (e.g. run a group, participate in the advocacy department, coordinate an activity, etc.).

Provide holiday, evening and weekend coverage, as necessary.

Provide coverage for non-assigned program participants, as needed.

Assist with training (after six months to a year) new staff on essential job functions.

Experience/Requirements

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Minimum of a high school diploma or equivalent (GED)

Commitment to recovery-oriented practice and the Harm Reduction recovery based model.

Be skilled in conflict mediation/negotiation and have an assertive approach to problem solving.

Excellent oral and written communication skills.

Ability to utilize various computer programs, specifically Microsoft Word and Excel.

Be creative and flexible.

Show initiative and be responsible for follow through.

Ability to maintain confidential information, as related to position.

Ability to work independently and as part of a team.

Must be fingerprinted and cleared by the Office of Mental Health (OMH).

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Youth Advocate**Job Location:** Bronx**Posted:** 2/18/2020**Benefits:** Unknown**FT/PT:** PT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Email:

Job Description

Community Access provides affordable housing and supportive services to individuals with psychiatric disabilities, histories of homelessness and substance use, families with histories of homelessness, and other low-income community members.

Position Overview:

The Youth Advocate provides support services to youth to include assisting with defining personal, vocational and educational goals using a person-centered model that supports individuals in their recovery, hopes and opportunities.

Position Location: Bruckner Ave, Bronx New York**Position Type:** Part-Time (24 hours / week) w/ Benefits**Salary:** \$18.00 (Hour)**Essential Job Function:**

Provide outreach, advocacy and supportive services to assigned youth.

Develop and assist in implementing service plans determined by goals of program participants, including reviewing service plans with youth, identifying progress and revising plans as needed.

Work in collaboration with other staff in engaging youth, making sure their voice is heard in support service planning

Facilitate youth-focused support groups

Advocate for youth within the community to ensure their needs are being met

Organize and support age appropriate social, recreational, and educational activities for youth and their families

Provide support to youth at family team meetings and community meetings as appropriate

Share personal knowledge about the youth service system and resources available to children, young adults and families

Produce and maintain thorough, accurate and timely documentation, including charts and documentation of interactions with program participants, services provided, important information and/or events, and contacts with other agencies and service providers, as required by agency policies, and relevant contracts and regulatory agencies.

Assist program participants in advocating for quality care received from external service providers, including educating providers on special issues, etc.

Provide referrals for treatment for mental health concerns, substance use, and physical health problems, as dictated by program participants.

Assist program participants in identifying vocational and educational goals and opportunities, including assessment, support and follow-up.

Assist program participants with conflict resolution.

Utilize harm reduction strategies when working with individuals experiencing drug and/or alcohol related problems.

Provide outreach to program participants who are not indicating their goals or who are not engaged.

Provide crisis intervention, as necessary

Provide support and training on skill-building, including assertiveness, self-advocacy, socialization, and other skills on related issues.

Maintain quality service by establishing and reinforcing program/agency standards in all interactions with program participants.

Create or maintain a special project each year (e.g. participate in the advocacy department, coordinate an activity, participate in a committee, etc.)

Provide holiday, evening and weekend coverage, as necessary.

Provide coverage for non-assigned program participants, as needed.

Assist with training (after six months to a year) new staff on essential job functions.

Experience/Requirements

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Qualified candidate have experience receiving services from the children's behavioral health or other child-serving systems.

Minimum of high school diploma or equivalent (GED),

.Must be fingerprinted and cleared by the New York State Justice Center.

Commitment to recovery-oriented practice.

Be skilled in conflict mediation/negotiation and have an assertive approach to problem solving.

Excellent oral and written communication skills.

Ability to utilize various computer programs, specifically Microsoft Word and Excel.

Be creative and flexible.

Show initiative and be responsible for follow through.

Ability to maintain confidential information, as related to position.

Ability to work independently and as part of a team.

Bilingual Spanish-speaking, preferred.

Ability to walk up several flights of stairs.

Ability to work in the field (using public transportation).

BA/BS Required**Agency:** Community Access -- SSA**Site:** Community Access -- SSA**Position:** Dir. Of Adult Home Initiatives**Job Location:** Queens**Posted:** 4/27/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Email:

Job Description

The Adult Home Initiative is designed to assist Adult Home Residents through a multi-phased process leading to successful transition into Supported Housing. The initiative will provide peer supports during the in-reach, assessment, HRA approval, and moving transition phases, as desired and needed by the residents. The initiative will utilize a range of individualized and group-based peer-informed strategies to promote housing transitions, striving to empower class members through exposure to possibilities, development of self-advocacy skills, promoting informed choice, and enhancing community engagement.

Position Type: Full Time: Ability to travel and work afternoons, evenings and weekends.

Position Location: Queens (Far Rockaway) Bronx

Position Salary: Negotiable based on experience

Essential Job Function

Hires, and provides supervision and training to assigned staff so that agency and initiative goals are communicated effectively, job performance is continuously evaluated, and appropriate training is given.

Establishes procedures and protocols guiding staff involvement in all phases of adult home resident transition, beginning with outreach and program promotion, with consideration to the findings of the Independent Review Team and the Supplement to the Settlement Agreement.

Design and establish creative engagement strategies that inspire class members to move toward living in supported housing.

Design and establish Peer Support service structures and processes to help address class members' barriers to transitioning into supported housing.

Continually assess and clarify role and responsibilities of AHI staff in-reach, assessment and service planning support strategies

Develops AHI materials to illustrate and inspire community integrated life in Supported Housing for class members.

Coordinates fact-finding and research practices including surveys, interviews, and community mapping.

Collaborates with external groups (e.g. Baltic Street, Care Management Agencies, Adult Home and Housing Contractor administration and staff, OMH representatives, and Independent Reviewers) in generating and refining strategies and practices.

Partners with Housing Contractor assessment staff in utilizing Peer staff to assist in clearing assessment backlog within identified timeframes.

Collaborate with Training Department and other partners in the development and delivery of relevant peer-focused training materials and practices.

Support staff to develop, plan, and execute community events aimed at promoting the initiative's goals and enhancing Adult Home resident awareness of and access to transition-related resources.

Coordinates and manages work assignments to all staff ensuring efficient use of staff resources.

Manage revenue and expenses and works with Executive staff to develop and implement annual budget.

Overall responsibility for the daily management of financial and accounting activities including processing and approving invoices in DocLink, disbursement of petty cash, transportation and participant expense vouchers etc., developing protocols and procedures when required.

Develop, implement, and oversee strategies and systems for data collection and analysis, accounting for program, funding and contractual requirements.

Oversees the accurate and timely completion and submission of all internal documentation including participant-related data, e.g. AWARDS notes, service plans.

Ensure overall attainment of contractual obligations, outcomes and expectations, including reports on outcome measures and other standards for both internal and external program reviews.

Establish Quality Assurance systems, consulting with QI where necessary, and Participate in OMH quality assurance and incident reporting practices as required.

Ensure adherence to agency policies and practices.

Act as a liaison with funders on contract negotiation and reporting.

Attend/conducts workshops, trainings and community events as needed.

Attend and participates in supervision, meetings and training sessions.

Experience/Requirements

At least three (3) years of supervisory experience, require

Minimum of a Bachelor's Degree required, Master's Degree preferred.

At least three (3) years of experience working in behavioral health setting: peer service delivery, community development, rehabilitation or recovery-oriented services, preferred.

Recipient/survivor of mental health services, preferred.

Experience with developing new initiatives and program start-up, preferred.

Leadership experience in Peer-led projects and services, preferred.

Experience with New York Mental Health Housing, preferred.

Possess strong understanding and practice of peer-informed services models, Intentional Peer Support, recovery, wellness and related services.

Analytical and innovative problem solving abilities.

Attentive to details in documentation and data collection, reporting and analysis.

Strong skillsets in conflict management and negotiation. Excellent oral and written diplomatic and professional communication skills.

Ability to travel and work afternoons, evenings and weekends.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Licensed Practical Nurse**Job Location:** Bronx**Posted:** 3/16/2020**Benefits:** Unknown**FT/PT:** PT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

Assertive Community Treatment (ACT) is an evidence-based, mobile practice model designed to provide treatment, rehabilitation and support services to individuals living with a serious mental health condition and whose needs have not been effectively met by traditional mental health services.

Community Access' new Bronx Shelter ACT Team will serve individuals with mental health conditions who are homeless and temporarily housed within a Bronx mental health shelter. Team members will work collaboratively with shelter staff in the Bronx and use assertive engagement strategies to proactively engage individuals in services. ACT team members share responsibility for the people they serve, helping individuals attain housing and other personal goals that may be of health, social, work or education nature.

Position Overview:

The Licensed Practical Nurse (LPN) providing a range of treatment, rehabilitation and recovery support services. In collaboration and under the ACT Registered Nurse (RN) guidance, the LPN assists with health assessments, medication management, monitoring of medical conditions and liaising with medical providers. The LPN is an integral part of the team, working to promote the recovery, wellness, and optimal health of ACT participants

Position Type: Part-Time *15hours/week**Position Location:** Bronx Mobile Team**Salary:** \$24 - \$26/Hour**Essential Job Functions**

Provide nursing care and treatment at the direction of the RN.

Participate in medication administration and monitoring, health assessments, and other screenings.

Participate in identifying needed resources and ensuring participants access primary care and receive annual physical, dental other relevant examinations.

Provide rehabilitation and support services under the clinical supervision of professional staff, including crisis intervention services; harm reduction services; and support and consultation to families.

Utilize motivational interviewing techniques and a trauma-informed approach when delivering individual and group-based health services.

Provide health education to participants and members of their networks; facilitate education on topics including prevention, wellness, diet, harm reduction and recovery.

Engage significant others including family, friends, service providers and other supports in service provision.

Administer IM's and vaccines, plants and reads PPD's, and performs phlebotomy as per orders.

Monitor vital signs and side effects of medications and reports findings to the RN, psychiatrist and team.

Assist with providing education to staff on physical health issues and medical care protocols.

Communicate with other medical providers to promote coordinated and integrated care.

Advocate for participants to secure medical care and other community supports that promote integrated physical and mental health wellness.

Maintain required documentation, including progress notes and health related data in AWARDS.

Assist with ordering and maintenance of medical supplies and equipment.

Experience/Requirements

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Commitment to person-centered treatment strategies, upholding participants' rights, and self-determination in service provision.

Graduate of an approved practical nursing program and licensed to practice as a Licensed Practical Nurse (LPN) in New York State.

Minimum three (3) years' experience working as an LPN, preferred.

Minimum of one (2) years' experience working with people with mental health conditions.

In depth knowledge of NYC community health and social service resources.

Available to work a flexible schedule, mornings, evenings and weekends in response to participant needs.

Computer proficiency, Microsoft Word, Excel. Comfort with learning new systems and paperless record keeping.

Must be fingerprinted and cleared by the New York State Justice Center

MA-MSW-CSW Required**Agency:** Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Posted:** 3/2/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Position: Assistant Program Director**Job Location:** Manhattan**Job Description**

The Assistant Program Director will provide support to the Program Director and take over the Program Directors responsibilities in their absence. The Assistant Director will supervise management staff ensuring contract compliance, meeting or exceeding placement goals and other performance measures required by the Department of Homeless Services. The Assistant Program Director will work to foster a program culture that is client centered, supports staff development, and is dedicated to continuous quality improvement. The position requires strong supervisory and administrative skills and the ability to interface effectively and efficiently with colleagues to ensure quality services and program operations. The Assistant Program Director will work cooperatively with the other MOC teams and provide support to MOC management as needed.

The Center for Urban Community Services (CUCS) is a national leader in the development of effective housing and service initiatives. As a part of the city funded Manhattan Outreach Consortium (MOC) for the last ten years, CUCS has operated an outreach and housing placement program for people living on the streets of its assigned catchment area, 110th Street to the northern tip of Manhattan.

The CUCS Street Outreach Program provides a comprehensive set of services to upper Manhattan's street homeless which are centered on the goal of obtaining permanent housing. The Outreach team provides case management, linkages to safe havens, and connections to medical and psychiatric care.

Experience/Requirements

Valid New York State Driver's license.

- LCSW and two years of post-masters related experience.
 - Internal candidates within 3 months of completing the LCSW experience requirement may also apply
 - Strong writing and verbal communication skills.
 - Computer literacy, especially in regards to Microsoft Excel, Outlook, and Word.
- To apply go to www.cucs.org to apply.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Posted:** 2/3/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Position: Bilingual Social Worker**Job Location:** Brooklyn**Job Description**

The Center for Urban Community Services (CUCS) seeks a bilingual Social Worker for its Prospect Place shelter for homeless, mentally ill women. Prospect Place is a 90 bed recovery oriented housing placement program located at 174 Prospect Place in Brooklyn, NY. Program services include: housing placement, comprehensive health, mental health, and case management services. Prospect Place operates 7 days per week with 24 hour clinical and security staff. The program is readily accessible by public transportation.

The Center for Urban Community Services (CUCS) seeks a Bilingual Social Worker for its Prospect Place shelter for homeless, mentally ill women. Prospect Place is a 90 bed recovery oriented housing placement program located at 174 Prospect Place in Brooklyn, NY.

Hours: 8am to 4pm Monday through Friday

Experience/Requirements

The Social Worker is responsible for working with an assigned group of clients to help them live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations; and striving, as appropriate to their role, to fulfill the CUCS programs' core purpose, core values and vision statements. Services that the social worker will be expected to provide include, but are not limited to, supportive counseling, outreach, escorting clients to appointments, written assessments, case management, advocacy, medication monitoring and crisis intervention. The Social Worker works closely with the onsite medical Primary Care Provider and onsite Psychiatrist. The Social Worker is expected to understand and support the management activities that ensure the good functioning of the team and the program as a whole. They are also expected to provide oversight and support to their team in the absence of the Team's Clinical Supervisor. The Social Worker will receive weekly clinical supervision that meets the requirements for LCSW hours, as defined by the state of NY, and have access to all CUCS in-service and community trainings.

Experience and Education Required:

MSW, LMSW preferred

Related experience working with mentally ill or homeless individuals is strongly preferred

Ability to work as part of an interdisciplinary and multicultural team

Good verbal and written communication skills

Computer literacy

Bilingual Spanish/English preferred

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Clinical Supervisor**Job Location:** Manhattan**Posted:** 4/27/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS

198 East 121st St. 6th Fl.
New York, NY 10035**Job Description**

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Clinical Supervisor position at the CUCS' Harlem Transitional Services-Kelly Safe Haven. HTS' Kelly Safe Haven is a 60- bed residence. It provides chronically street homeless individuals with mental illness and/or substance abuse assistance in obtaining and maintaining permanent housing. The Housing First/Harm Reduction Model is used to engage people who otherwise may not accept services. A multidisciplinary staff works collaboratively with the residents on their recovery, and housing goals. Staff receive extensive training in Evidence Based Practices including Motivational Interviewing, Wellness Self-Management and Behavioral Treatment Interventions for substance abuse.

The Clinical Coordinator is responsible for the supervision and direct oversight of a clinical services housing team. This position has significant decision making, supervisory, administrative, program management and service delivery responsibilities including but not limited to site management, program development, inter-team coordination and contract/policy compliance. This person will be expected to participate in and contribute to a program culture that is client-centered, outcome-oriented and dedicated to continuous quality improvement.

Experience/Requirements

Experience with related population, supervisory experience, strong written and verbal communication skills and computer literacy. An LMSW plus 2 years post masters is required for External applicants. Internal applicants who have their LMSW and are within 18 months of fulfilling the clinical experience requirement for their LCSW are encouraged to apply as a Clinical Supervisor 1. Please note that a Clinical Supervisor 1 is automatically promoted to Clinical Supervisor 3 upon receipt of their LCSW. Hours: F/T, M-F 9am-5pm. Competitive salary and benefits. Bilingual-Spanish preferred.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Clinical Supervisor**Job Location:** Manhattan**Posted:** 3/2/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Job Description

The Clinical Supervisor is responsible for the supervision and direct oversight of a clinical services team. This position has significant decision making, supervisory, administrative, program management and service delivery responsibilities, including ensuring staff productivity, the achievement of measurable outcomes, and recipient satisfaction. As a member of the management team, this person will also be expected to participate in and contribute to a program culture that is person-centered, strengths-based, outcome oriented, and dedicated to continuous quality improvement.

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a CLINICAL SUPERVISOR position at the Lee. The Lee, located on the Lower East Side of Manhattan, is a 262 unit supportive housing residence for low income tenants, many of whom have histories of mental illness, homelessness, substance abuse, HIV/AIDS, and/or other chronic medical conditions. Managed by Breaking Ground, The Lee building hosts two social service programs, CUCS and The Door. CUCS provides comprehensive on-site social services to 207 tenants using a recovery orientation, which includes evidence based practices such as Supported Employment, Motivational Interviewing and Wellness Self Management. To apply go to www.cucs.org.

Experience/Requirements

LCSW with relevant post-master's experience

Related experience in the mental health field, and/or working with HIV positive or homeless individuals is strongly preferred

Excellent outreach, assessment, written and verbal communication skills

Computer literacy required

Bilingual Spanish/English preferred

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** HRC Coordinator**Job Location:** Manhattan**Posted:** 3/2/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Job Description

The CUCS Housing Resource Center (HRC) is seeking an HRC Coordinator to join our team. Our Housing Resource Center expands access to housing and support services for people living with mental illnesses and other special needs. HRC also provides interactive, hands-on training and support services for human service professionals on NYC supportive housing options, referral process, and behavioral health resources. HRC is actively involved in developing and improving supportive housing initiatives in New York City and across the nation, and provides information and access to housing to over 15,000 individuals annually.

Summary:

The HRC Coordinator delivers trainings locally to human service providers; assists in training research and in the curriculum development and revision process, resource development, as well as ongoing evaluation of the quality of the trainings delivered. Additionally, the HRC Coordinator will assist in cultivating training and presentation skills of the HRC team.

The HRC Coordinator also collaborates with social service agencies to provide referral and technical assistance on Single Point of Access (SPOA) Housing and NY/NY I & II housing applications. The HRC Coordinator provides information and guidance to individuals living with mental illness and their advocates on understanding NYC housing options and navigating the HRA 2010e application process. Other responsibilities include maintenance of the HRC housing provider database, and advocacy.

Experience/Requirements

MSW required; LMSW preferred

• Experience in curriculum development and training delivery strongly preferred

• Significant and considerable knowledge and experience with community mental health services; supportive housing experience strongly preferred

• Strong clinical, organizational, interpersonal, and presentation skills

• Excellent verbal and written communication skills

• Ability to flexibly manage multiple projects and competing priorities effectively

• Good computer literacy skills; knowledge of AWARDS preferred

• English/Spanish bilingual preferred

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Intake and Group Services SW**Job Location:** Bronx**Posted:** 2/3/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Job Description

The Intake and Group Services Social Worker is responsible for managing a designated service unit and providing supervision to its members. The Intake and Group Supervisor is responsible for ensuring that their supervisees are helping clients to live fuller, more satisfying lives in the community; helping their team to function well and meet their contractual obligations, including housing placement goals; and striving, as appropriate to their role, to fulfill the CUCS programs' core purpose, core values, and vision statements. They are expected to understand and support the management activities that ensure the good functioning of the team and program as a whole.

The Intake and Group Supervisor is primarily responsible for supervising the staff and operation of client screening, intake and group provision at the shelter. The Intake and Group Supervisor is a part of the program's management team, and is responsible for helping to ensure that their program provides the best services possible for its clients, is an engaging and rewarding place for staff to work, and has a culture which promotes continuous learning and improvement. The position is responsible for supervising all operations related to ensuring vacancies are filled in a timely manner and with appropriate clients needing the services CUCS provides. The Intake and Group Supervisor will also be responsible for managing relationships with referrals sources and DHS ensuring that the shelter continues to operate at full capacity.

The Intake and Group Services Supervisor also oversees the Group Services and Activities program, including providing group services, developing groups, classes and activities, and ensuring that evidence based practices adhere to fidelity standards. The Intake and Group Services Social Worker may be assigned additional responsibilities.

Experience/Requirements

- Master's Degree in Social Work required (LMSW will be required when required by New York State to provide Social Work services).
- Post-masters direct service experience with populations served by the program preferred
- Strong clinical assessment skills
- Computer literacy
- Strong interpersonal and organizational skills
- Sound judgment, good decision making skills, and a high degree of tact and professionalism
- Good writing and verbal communication skills
- Ability to problem-solve, prioritize, and effectively manage time
- Bilingual English/Spanish preferred

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Social Worker**Job Location:** Brooklyn**Posted:** 2/3/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Job Description

The Social Worker is responsible for working with an assigned group of clients to help them live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations; and striving, as appropriate to their role, to fulfill the CUCS programs' core purpose, core values and vision statements.

While the Social Worker is principally responsible for providing services directly to clients and in doing that to function with a level of autonomy that is appropriate to their professional training and experience, they are also expected to understand and support the management activities that ensure the good functioning of the team and the program as a whole. They may also be expected to provide oversight and support to their team in the absence of the Clinical Supervisor. The Social Worker may be assigned additional responsibilities. It requires attention to detail, strong writing and verbal communication skills, and computer literacy.

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Social Worker position at The Hegeman. The Hegeman is a permanent supportive housing residence located in Brownsville, Brooklyn, for 160 low income tenants, many of whom have histories of mental illness, homelessness, and substance abuse. The building has a LEED (Leadership in Energy and Environmental Safety Design) silver rating and includes a 24/7 attended lobby, a community garden, a computer room, and a fitness room.

CUCS provides comprehensive on-site social services using a recovery orientation, which include the implementation of evidence based practices such as Supported Employment, Motivational Interviewing, and Wellness Self Management.

Experience/Requirements

- MSW Required, LMSW preferred
- Excellent outreach, assessment, verbal and written communication skills
- Must be able to work effectively as a part of a team
- Computer literacy
- Bilingual Spanish/English strongly preferred

Agency: Center for Urban Community Services -- SHA
Site: CUCS -- SHA
Position: Social Worker
Job Location: Manhattan

Posted: 2/3/2020
Benefits: Unknown
FT/PT: FT
Hrs/Week:
Salary:
Pay/Hr:

Contact Info

Email:

Job Description

The Christopher is a 167-unit supportive housing residence for single adults located in the Chelsea neighborhood of Manhattan. The building provides permanent, affordable housing and case management services to low income tenants, many of whom have histories of mental illness, homelessness, substance abuse, and /or HIV/AIDS. The Christopher is seeking a full time Social Worker.

The Social Worker will provide a full range of clinical services to tenants, assist in program planning, development and implementation of group services with particular emphasis on mental health, chemical dependency and services to people living with HIV/AIDS. Additional responsibilities include involvement in evidence based practices such as Supported Employment and Motivational Interviewing.

Experience/Requirements

- MSW required, LMSW preferred
- CUCS requires that all full-time social workers who provide services within the LMSW or LCSW scope of practice to have a license within 6 months from date of hire
- Recent and upcoming graduates and experienced clinicians encouraged to apply.
- Excellent outreach, assessment, written and verbal communication skills.
- Must be able to work effectively in a team.
- Computer literacy required.
- Bilingual Spanish/English strongly preferred

Agency: Center for Urban Community Services -- SHA
Site: CUCS -- SHA
Position: Social Worker
Job Location: Manhattan

Posted: 4/27/2020
Benefits: Unknown
FT/PT: FT
Hrs/Week:
Salary:
Pay/Hr:

Contact Info

Mail: CUCS
 198 East 121st St. 6th Fl.
 New York, NY 10035

Job Description

The Social Worker will provide a full range of clinical services to tenants, assist in program planning, development and implementation of group services with particular emphasis on mental health, chemical dependency and services to people living with HIV/AIDS. Additional responsibilities include involvement in evidence based practices such as Supported Employment and Motivational Interviewing.

Experience/Requirements

- MSW required, LMSW preferred
- CUCS requires that all full-time social workers who provide services within the LMSW or LCSW scope of practice to have a license within 6 months from date of hire
- Recent and upcoming graduates and experienced clinicians encouraged to apply.
- Excellent outreach, assessment, written and verbal communication skills.
- Must be able to work effectively in a team.
- Computer literacy required.
- Bilingual Spanish/English strongly preferred

Agency: Center for Urban Community Services -- SHA
Site: CUCS -- SHA
Position: Social Worker
Job Location: Brooklyn

Posted: 4/27/2020
Benefits: Unknown
FT/PT: FT
Hrs/Week:
Salary:
Pay/Hr:

Contact Info

Mail: CUCS
 198 East 121st St. 6th Fl.
 New York, NY 10035

Job Description

he Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Social Worker position at the Schermerhorn House, a 217 unit permanent housing site for single adults located in Boerum Hill, Brooklyn. The project houses individuals with histories of homelessness, mental illness and/or substance abuse, individuals living with HIV/AIDS and low income people who are members of the performing arts community.

Responsibilities: The Social Worker provides a range of clinical services to tenants to help them live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations to various funding agencies. Services that the social worker will be expected to provide include, but are not limited to, supportive counseling, outreach, written assessments, case management, advocacy and crisis intervention. The Social Worker will have also the opportunity to facilitate organized classes and activities as well as serve as an assistance team leader in a variety of capacities, building their own leadership skills. The social worker will also be able to work towards eventual SIFI certification in order to take on future MSW interns. The social worker will receive weekly clinical supervision that meets the requirements for LCSW hours and have access to all CUCS agency training's.

Experience/Requirements

- New MSW graduates are encouraged to apply, but are required to obtain LMSW within 6 months of hire
- MSW/LMSW
- Related experience working with mentally ill, HIV positive or homeless individuals is strongly preferred.
- Good verbal and written communications skills.
- Computer literacy.
- Ability to work as part of a team
- Ability to commit to the following Weekly Schedule:
- 4 days a week: 9am-5pm
- 1 day a week: 12pm-8pm
- Bilingual Spanish/English is preferred

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Social Worker**Job Location:** Bronx**Posted:** 3/2/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Job Description

The Park House and Webster Ave residences are two supportive housing sites in the Tremont section of the Bronx for low-income and formerly homeless families and individuals. Both buildings are new construction, developed on the same plot of land, and connected by an outdoor courtyard area. CUCS staff provide social services at both sites. The Webster houses 170 tenants and Park House houses 20 special needs tenants. Park House

Responsibilities:

The Social Worker provides a range of clinical services to tenants to help them live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations to various funding agencies. Services that the social worker will be expected to provide include, but are not limited to, supportive counseling, outreach, written assessments, case management, advocacy, and crisis intervention. The Social Worker will have also the opportunity to facilitate organized classes and activities, as well as serve as an assistant team leader in a variety of capacities, building their own leadership skills to develop management skills. The social worker will work closely with internal and external collaterals, to deliver comprehensive person centered services. The Social Worker will receive weekly clinical supervision that meets the requirements for LCSW hours, as defined by the state of NY, and have access to all CUCS in-service and community trainings.

We encourage all eligible employees to apply. All applicants will be notified upon receipt of their cover letter and resume. Qualified candidates will be contacted regarding the scheduling of an interview.

Experience/Requirements

- LMSW or LCSW Required
- Related experience working with mentally ill, HIV positive, or homeless individuals is strongly preferred
- Good verbal and written communications skills
- Computer Literacy required
- Ability to work as part of an interdisciplinary and multicultural team

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Social Worker**Job Location:** Manhattan**Posted:** 4/27/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS

198 East 121st St. 6th Fl.
New York, NY 10035**Job Description**

The Center for Urban Community Services, a national leader in the development of effective housing and service initiative for homeless people, invites applications for 2 Social Worker positions at the new Intensive Mobile Treatment Teams.

The Intensive Mobile Treatment Team will work with individuals that move frequently across the behavioral health care system (outpatient and inpatient), the homeless services system (shelter, street, Safe Haven), and the criminal justice system (jail, probation, parole), and have barriers to engage in the services they need.

The mission of IMT is to improve an individual's quality of life through counseling, advocacy (both on an individual and systems level), support and assistance with meeting one's individual needs and goals, and most importantly, by providing an opportunity to connect with a diverse team of service providers. IMT teams work with individuals regardless of their current or past experience with substance use, mental health concerns, physical health concerns, involvement with the criminal justice system, and/or history of violence. IMT teams stay connected to individuals regardless of their location in shelter, on the street, in housing, hospital or jail. By staying connected over time, across systems and boroughs, we expect fewer people to fall through the cracks.

The salaries for all of the positions at the Intensive Mobile Treatment Programs will be 10% higher than the standard CUCS salaries.

The Social Worker will be expected to contribute to a program culture that is person-centered, outcome-oriented, and committed to continuous quality improvement. The Social Worker will also provide:

Screening and assessing (including for risk) participants, families and /or significant others involved with the consumer to develop a person-centered treatment plan.

Screening and assessing participants for the treatment of co-occurring substance use disorders including through involvement in an interdisciplinary assessment.

Advocating and liaising for recipients within the criminal justice and shelter system.

Assisting program participants in securing medical care, entitlement and other community supports that promote integrated physical and mental health, safety, wellbeing and recovery.

Providing or connecting participants with employment counseling, vocational rehabilitation, completion of housing applications and placement, and provision of life skills training.

Providing individual counseling that includes principles of Integrated Dual Disorder Treatment as appropriate.

Experience/Requirements

Master's Degree in Social Work required (LMSW will be required when required by New York State to provide Social Work services).

Recent and upcoming graduates and experienced clinicians encouraged to apply.

Post-masters direct service experience with substance abuse required.

This person must possess strong assessment, written and verbal communication skills, and computer literacy.

Bilingual Spanish/English preferred

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Assistant Program Director**Job Location:** Unknown**Posted:** 2/18/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Email:

Job Description

The Intensive Mobile Treatment (IMT) is an innovative, creative, trauma-informed mobile practice model designed to provide treatment, rehabilitation and support services to individuals whose needs have not been met by traditional services. IMT team supports participants as they interact with homeless services, criminal justice, and behavioral health service systems. IMT teams have hired, trained and funded to maximize flexibility and continuity of care for persons who historically have been poorly served.

Core Principles

The job responsibilities of all staff extend to understanding and incorporating certain principles into their work and into their relationships with program participants. These principles are:

Program participants' right to self determination;

Respectful communication;

Services that support recovery and healing consistent with and nurturing each participant's cultural background, experience, identity, and values;

Clear professional boundaries to support the limits and possibilities of services.

Essential Job Functions:**Management-related:**

Review team member documentation to ensure services are person-centered, linked to assessment activities, consistent with agency values, and entered in a timely manner.

Assist the Program Director with overall operation of IMT services in accordance with DOHMH standards including planning and facilitating meetings, providing clinical support, ensuring on-call service availability, 24/7.

Assume the Program Director's responsibilities in their absence.

In full collaboration with the Director, builds working relationships with hospitals, courts, jails, prisons, shelter, housing providers, DOHMH and other community service providers.

Maintain a caseload of participants, as needed.

Remain current in the latest research and practices around recovery services, co-occurring mental health and substance use matters, mobile treatment team approaches, evidence-based and emerging best practices.

Direct Service-related:

Provide harm reduction, integrated substance use treatment and relapse prevention services.

Assess and provide services to participants to address health and wellness, housing, income support, education, vocational training, employment and social supports.

Complete assessments and service plans as needed

Provide direct individual and group IMT services including:

risk assessment; de-escalation; service planning and coordination; problem solving

support with obtaining housing; developing social connections; strengthening family and other relationships

developing independent living skills and obtaining necessary resources; accessing and accessing education and training;

employment supports (job search, placement and support); entitlement and financial management; empowerment and self-help; wellness self-management with a focus on the

development of coping skills; support with medications; and weekly groups.

Screen and assess (including for risk) participants, families and/or significant others involved with the participant to develop a person-centered treatment plan.

Screen and assess participants for the treatment of co-occurring substance use disorders.

Identify participant treatment and support service needs and associated service plan objectives based on participant goals assessment results, including risk associated with harmful behaviors.

Provide individual counseling that includes principles of Integrated Dual Disorder Treatment as appropriate.

Advocate for and liaise with participants within the criminal justice and shelter system.

Provide or connect participants to employment counseling, vocational rehabilitation, completion of housing applications and placement, and provision of life skills training.

Function as resource on behavioral health services and substance use and guide team in clinical meetings on these issues.

Develop and maintain cooperative and collaborative relationships with members of participants' networks.

Experience/Requirements

Commitment to person-centered treatment strategies, upholding participants' rights, and self-determination in service provision.

Licensed in New York State in Clinical Social Work (LCSW), Licensed Clinical Mental Health Counselor, or PsyD

Minimum of three (3) years direct clinical experience with adults in a behavioral health setting.

Minimum one (1) years supervisory or management experience preferred.

Knowledge of multi-disciplinary mobile team experience, preferred.

Experience training, coordinating and evaluating the work of clinical and support staff preferred.

Available to work a flexible schedule, mornings, evenings and weekends in response to participant needs.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Director of PROS**Job Location:** Manhattan**Posted:** 4/27/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

The mission of East Village Access is to provide empowering opportunities to people with psychiatric disabilities to realize their goals, build relationships and work towards self-sufficiency. East Village Access recognizes that each member has specific talents, skills and abilities. All program services are intended to assist participants realize their full potential and embrace broader opportunities in the greater community.

Program Overview

The purpose of the program is to assist individuals recovering from the disabling effects of mental illness through the coordination of rehabilitation, treatment and support services that are participant focused and goal oriented. Guided by an understanding of the agency's philosophy, the PROS program approach, and by the agency's standards for management performance, the Director is responsible for the general oversight and administration of East Village Access. The Director has final oversight of OMH licensure, Medicaid compliance and quality assurance. The Director is responsible for projecting a positive image of the employees, participants, and agency to the public, participants, other agencies, families and Board of Directors. All job duties must be performed in a manner promoting empowerment, recovery and a team approach.

Position Type: Full Time (Available to work on Saturdays and holidays)**Position Salary:** Negotiable (Based on Experience)**Position Location:** Manhattan (Lower East-side)**Essential Job Functions**

Supervises participant use of services including assignment to staff, assessment, intake and admission, referral and discharge to services that provide optimal support and treatment. Recruits, directs, and provides guidance and supervision to assigned staff so that program goals are communicated effectively and job performance is continuously and formally evaluated.

Facilitates the identification, creation and development of services and activities to meet the needs of participants.

Ensures management of appropriate staff coverage per regulatory requirements and specific service delivery needs (e.g. clinical and intensive rehabilitative).

Promotes the integration of clinical and rehabilitation service delivery by nurturing a team approach and facilitating the collaboration of medical and non-medical staff.

Markets services in order to ensure adequate utilization and fiscal viability.

Assists with creating and amending policies, procedures, and operational guidelines.

Conducts Quality Assurance, Utilization Review and program evaluation to guide strategic planning and development.

Monitors program budget and negotiates issues with the fiscal department as they arise.

Collaborates with community based programs and clinical providers to ensure coordinated services to individuals and families and address needs identified in participant-plans;

Assures that all requisite documentation/charting is completed in an accurate and timely manner in accordance with appropriate regulations.

Ensures that the program meets all regulatory requirements, operates within the agency's Medicaid Compliance Program and any contract requirements with DOHMH and other funding entities.

Manages crisis intervention and emergencies.

Ensures timely and accurate submission of Medicaid and other billing.

Ensures timely and accurate submission of reports and other documents to meet funding, contracting and agency requirements.

Assists with writing and submission of proposals for funding.

Serves as a member of the executive management team and incident management committee.

Provide community representation and liaison, including participation in planning, funding, and other meetings, groups and coalitions.

Provides direct services to a small group of participants.

Liaises with Foothold Technology to ensure that the database system is responsive to program needs.

Experience/Requirements

Licensed Master in Social Work; LMSW/LCSW

Minimum of five years of experience in mental health, with some clinical experience, preferred.

Minimum of five years of administrative and/or supervisory experience, preferred.

In depth understanding of PROS Regulations

Commitment to recovery oriented practice.

Resourcefulness and a good sense of humor a must.

Be skilled in conflict mediation/negotiation and have an assertive approach to problem solving.

Demonstrated leadership skills and ability to work as part of a team.

NP/PNP

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Primary Care Provider**Job Location:** Citywide**Posted:** 2/3/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Job Description

For over 25 years, originally as the Project for Psychiatric Outreach to the Homeless, Janian Medical Care has been providing psychiatric care to homeless and formerly homeless New Yorkers in supportive housing, shelters, drop-in centers and with street outreach teams. Janian started its primary care program in 2012 that continues to expand rapidly. Janian Medical Care is widely recognized as a leader in the delivery and development of person-centered, on-site care and at offering clinicians a supportive, flexible, culturally competent work environment that supports clinical freedom and creativity. Janian clinicians enjoy expert supervision and protected educational activities that encourage clinical excellence and continued professional development including opportunities to earn CME credits. We offer a competitive salary commensurate with experience and excellent benefits. Janian Medical Care values workplace diversity and is committed to being an equal opportunity employer. We believe this is an excellent opportunity for a primary care provider to gain experience in person-centered, community-based care in a supportive, learning organization.

The Primary Care Provider will work with members of multi-disciplinary teams providing care to homeless and formerly homeless New Yorkers to:

- Identify and engage clients in need of medical evaluation and care
- Provide care to agency clients
- Assist in planning and presenting of educational materials to agency staff
- Participate in regular staff meetings and supervisory meetings

Experience/Requirements

- Physician, board eligible or board certified in family medicine, internal medicine, or emergency medicine, licensed and registered to practice in New York State
 - Nurse Practitioner (NP), licensed and registered to practice in New York State. Must have, or be working towards, National Certification in Nurse Practitioner Specialty-Adult Health or Family Health
 - Good communication and collaboration skills
 - Commitment to person-centered practices
 - Commitment to servant leadership principles
 - Proficient in the use of electronic medical records (eClinicalWorks preferred)
 - Proficient in the use of Microsoft Office, including Outlook
 - Bilingual Spanish a plus
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