

CUCS JOBS JOURNAL

A PUBLICATION OF THE HOUSING RESOURCE CENTER

VOL.26, NO.4

TUESDAY, FEBRUARY 16TH

2021

◀ CONTENTS ▶

ANNOUNCEMENTS	i-iii
JOB LISTINGS.....	1-21

CUCS JOBS JOURNAL

The CUCS Jobs Journal is a bi-weekly listing of job openings available to residents of supportive housing and consumers of OMH or DOHMH funded services. The Jobs Journal is supported by the NYC Department of Health and Mental Hygiene (DOHMH).

Job postings submitted to CUCS Jobs Journal will be valid for up to three (3) months. If jobs are not resubmitted at that time they will be removed from the Jobs Journal.

If you have questions about this publication or would like to list a job, please call the CUCS Jobs Journal at (212) 801-3300 or email us at jobsjournal@cucs.org. **Job postings must be submitted by the close of business on the Tuesday before publication.**

The next issue of the Jobs Journal will be published
March 1, 2021.

There is no cost to post jobs in the CUCS Jobs Journal.

The CUCS Jobs Journal is available on the Internet at the CUCS web site. It can be found at <https://www.cucs.org/housing/housing-resource-center/>.

Peer Specialist Position Available With CUCS Intensive Mobile Treatment Team

CUCS is looking to fill Peer Specialist position with the Intensive Mobile Treatment Team. The Intensive Mobile Treatment Team works with individuals that move frequently across the behavioral health care system (outpatient and inpatient), the homeless services system (shelter, street, Safe Haven), and the criminal justice system (jail, probation, parole), and have barriers to engage in the services they need.

The Peer Specialist will have experience as a recipient of mental health services and ideally a history of homelessness and/or criminal justice systems with a willingness to share personal, practical experience, knowledge, and first-hand insight to benefit program enrollees. Experience with substance use services or the criminal justice system is also required. Peer Specialist will be responsible for building of relationships with program participants and their networks of support in order to support the person's recovery. The Peer Specialist will also assist consumers with navigating the service systems, including behavioral and medical health, criminal justice, shelter system, entitlements and transportation. The Peer Specialist will be expected to contribute to a program culture that is person-centered, outcome-oriented, and committed to continuous quality improvement. All Peer Specialist staff will become certified, with either a Provisional or Professional certification within 1 year of employment. You can apply on our website: www.cucs.org.

Salaries for positions on the Intensive Mobile Treatment Team will be 10% higher than the standard CUCS salaries.



eNews

For Immediate Release on October 27, 2020

NYPSCB ANNOUNCES NEW CERTIFICATION PROGRAM BASED ON THE SAMHSA CORE COMPETENCIES FOR PEER WORKERS

The New York Peer Specialist Certification Board (NYPSCB) is pleased to announce the launch of a new certification program designed for peer workers offering non-clinical peer services to people living with or in recovery from mental health and/or substance use conditions. The **New York Certified Peer Worker (NYCPW)** certification program is based upon the **SAMHSA Core Competencies for Peer Workers in Behavioral Health Services (2015)**, which was developed with broad stakeholder involvement and extensive feedback from both the "mental health consumer and substance use disorder recovery movements" (SAMHSA, 2015, p.1). The Core Competencies were intended to "guide delivery and promote best practices in peer support" and designed to be used "to inform peer training programs, assist in developing standards for certification, and inform job descriptions" (SAMHSA, 2015, p.2). To review a copy of the SAMHSA Core Competencies document, visit the NYPSCB [website](#).

In March 2020, the NYPSCB embarked on the development of the NYCPW certification using the SAMHSA Core Competencies as the framework for the new program after identifying numerous trends around peer services, including the need for:

- a more rigorous certification program that better reflects the skills and knowledge needed by peer workers supporting people in or seeking recovery;
- a career ladder for peer workers that recognizes the full continuum of peers from trainee to advanced and supervisor level workers;
- an expansion of the pathways for obtaining certification and the creation of fast tracks for those already peer certified as a Certified Peer Specialist (CPS), a Certified Recovery Peer Advocate (CRPA), a Certified Addiction Recovery Coach (CARC) or other peer certifications;
- a peer certification intended for peer workers supporting people in recovery from mental health and/or substance use conditions that can serve as a model for the integration of peer services and peer certifications within the New York System of care and beyond.

The NYCPW program standards were approved by the NYPSCB in August 2020 and the NYCPW Job Task Analysis was completed in September 2020. As a result, the new certification program will officially launch in November 2020. Unlike the CPS which requires lived experience of a mental health condition, the Certified Peer Worker will require lived experience from a mental health and/or a substance use condition and completion of peer worker specific training, peer work/volunteer experience and completion of a written exam available in 2021. The intent of the new program is to expand the peer worker opportunities and integrate the existing peer certifications into the new program. However, the CPW program will compliment and strengthen the existing peer certifications and not replace them, as candidates will be encouraged to maintain their existing peer certifications if they choose. Those that hold active peer certifications such as the CPS, CRPA and CARC will be offered the opportunity to apply during the transition period from January to June 2021 at no cost, without completing the NYCPW exam and with a simplified application process. Details about the transition program will be announced in December 2020.

The Certified Peer Worker program will offer applicants the opportunity to get certified at 4 levels initially (CPW-Trainee, CPW-Provisional, CPW, CPW-Advanced), based upon the amount of peer work/volunteer experience and number of hours of peer worker specific training they have completed. The NYCPW Job Task Analysis identified 13 CPW Domains overall with three unique domains per level and a fourth domain: Professional Responsibilities. For details about the recently approved CPW Job Task Analysis, certification standards and levels of certification, visit the NYPSCB website for details. For questions about the NYPSCB or the CPW program, please email the NYPSCB Director mrosier@mhepinc.org

New York Peer Specialist Certification Board, Inc.

3 Atrium Drive, Suite 200

Albany, New York 12205

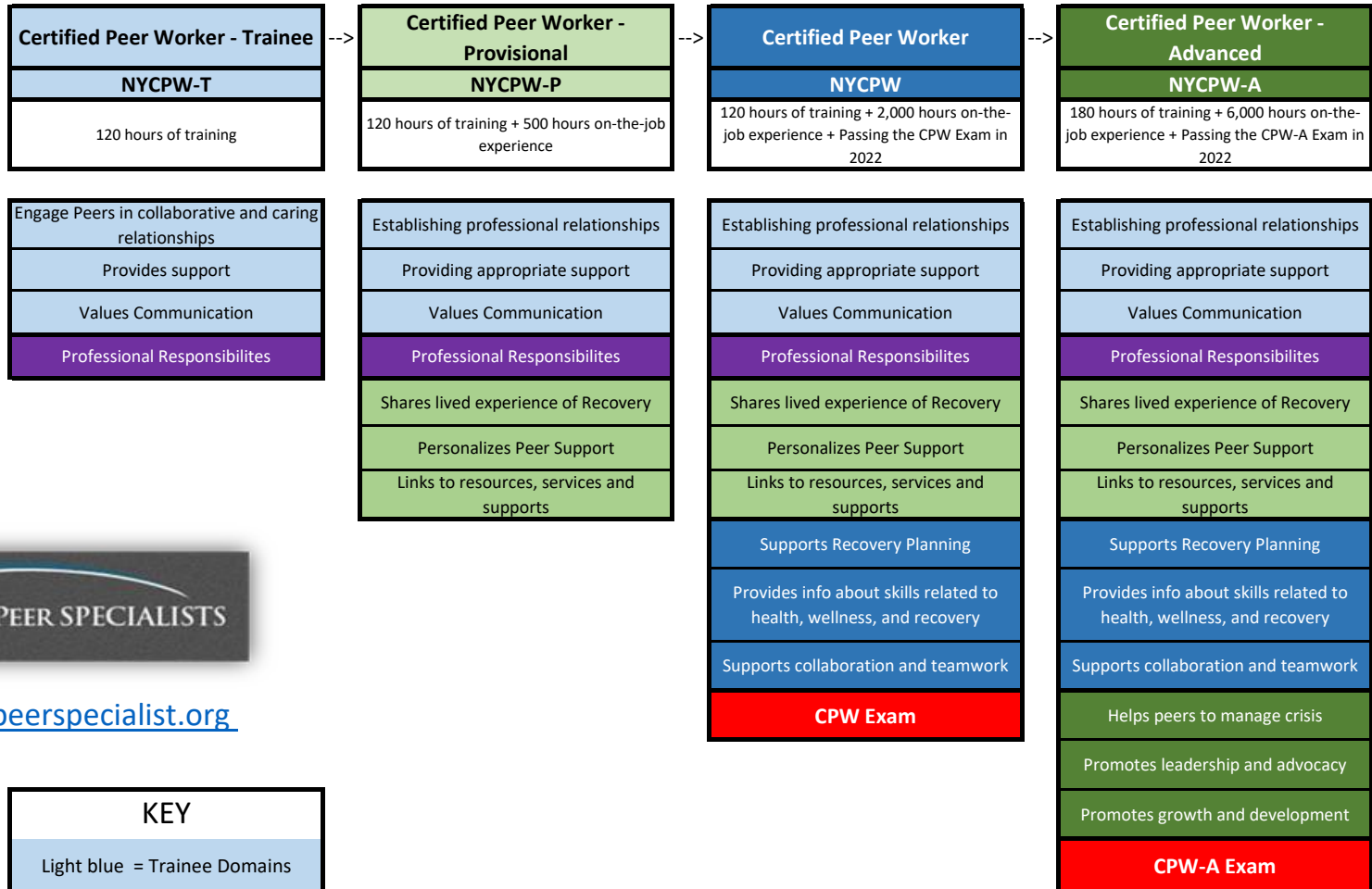
Website: www.nypeerspecialist.org

Email: info@nypeerspecialist.org

T: 518.426.0945

F: 518.434.3823

The New York Certified Peer Worker Job Task Analysis



www.nypeerspecialist.org

KEY
Light blue = Trainee Domains
Purple = All NYCPW
Light green = Provisional Domains
Dark blue = Standard Domains
Dark green = Advanced Domains
Red cells = Test

The NYCPW Job Task Analysis is based upon the SAMHSA Core Competencies of Peer Workers in Behavioral Healthcare (2015)

NYPCB Approved October 2020

The CUCS Jobs Journal is a bi-weekly listing of job openings available to supportive housing residents and consumers of OMH or DOHMH-funded services. Resumes and cover letters should be submitted on the organizations' websites. Information was not available at this time for those areas that are blank. For more information: Phone: (212) 801-3300; Fax: (212) 635-2183; e-mail: jobsjournal@cucs.org

Agency/Site Abbreviations

Aff: Affiliated Agency Bus: Business EP: Employment Program
Gov: Government SHA: Supportive Housing Agency
SSRO: Supportive SRO Residence OSR: Other Supportive Residence
SSA: Social Service Agency

The CUCS Jobs Journal is supported by the NYC Department of Health and Mental Hygiene

The CUCS Jobs Journal Tuesday, February 16, 2021

HS Diploma/GED Required

Agency: Center for Urban Community Services -- SHA

Site: CUCS -- SHA

Position: Activity Assistant (5th Ave)

Job Location: Brooklyn

Posted: 11/23/2020

Benefits: Unknown

FT/PT: FT

Hrs/Week:

Salary:

Pay/Hr:

Contact Info

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

CUCS invites applications for the following full time position at the Schermerhorn and 575 Fifth Avenue, supportive housing residences located in Downtown Brooklyn and Park Slope, Brooklyn. Many tenants have histories of mental illness, homelessness, substance abuse and/or HIV/AIDS.

ACTIVITY ASSISTANT (TENANT SERVICES)

35hrs/week

The Activity Support Assistant is responsible for facilitating onsite therapeutic activities at the Park Slope location, and also includes serving as a computer lab monitor at the Schermerhorn location. This position requires an ability to work at two different sites. At the Park Slope location, the Activity Support Assistant is principally responsible for facilitating activity oriented group work. The Activity Support Assistant is expected to plan and lead assigned activity groups which serve to support the rehabilitation services provided to the agency's recipients. At the Boerum Hill location, this position involves supervising computer lab usage, providing basic technical assistance, and ensuring that computer lab policies and procedures are followed. This individual is also responsible for reporting any computer problems to the appropriate supervisory staff.

Strong organizational, verbal and written communication skills are essential as is the ability to interface effectively and efficiently with colleagues and tenants.

Experience/Requirements

- HS Diploma or General Equivalency Diploma
- Related experience and knowledge of designated therapeutic activity
- Good interpersonal skills
- Ability to manage an activity budget
- Computer literacy
- Bilingual Spanish/English a plus

To apply go to www.cucs.org.

Agency: Center for Urban Community Services -- SHA

Site: CUCS -- SHA

Position: Bilingual Benefits Advisor

Job Location: Queens

Posted: 2/16/2021

Benefits: Unknown

FT/PT: FT

Hrs/Week:

Salary:

Pay/Hr:

Contact Info

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

CUCS operates several Benefits Centers in the community and on Rikers Island, collectively known as CUCS Connects. CUCS Connects is a free service for all New Yorkers that helps those needing assistance during these unprecedented times. Our goal is to connect individuals and families with resources, specifically the acquisition of public benefits. Presently, this work is conducted remotely, with the anticipation of resumption of in-person services in a community work site and on Rikers Island. Our remote work centers around a new technology platform which features live calls, chats and emails for individuals seeking assistance through our CUCS Connects website. On Rikers Island, we address basic concerns onsite that may otherwise complicate successful re-entry into the community when released: acquiring benefits, addressing outstanding civil legal concerns and inaccurate documentation regarding criminal histories. We are a diverse team who are hard working, client centered and willing to do whatever it takes to get the job done. The Benefits Advisor will assist individuals in screening for interest and eligibility for public benefits, navigating the application process for those benefits and services, including electronic application completion. Benefits Advisors may need to work at multiple sites, depending on need.

Experience/Requirements

HS diploma and at least 2 years of related experience required, BA preferred. Bilingual Spanish-speaker required. Strong organizational skills, ability to market program and work collaboratively with other service providers both on and off island. Social service experience required. Experience in public benefits acquisition and/or re-entry, a plus. Must be highly organized, professional, flexible, focused, and be able to work with a diverse population of clients, and possess a proven ability to maintain professional boundaries.

PLEASE NOTE - Masters' level applicants will NOT be considered. This is not a supervisory position. Candidates must be able to pass New York City Department of Corrections clearance process for employment.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Bilingual Evening Case Manager**Job Location:** Brooklyn**Posted:** 2/1/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

HOURS-4pm to 12am Monday through Friday

The program's goal is permanent housing placement that meets women's preferences, needs and abilities.

Program services include: housing placement, on-site health and mental health care, housing focused case management, and group services.

The Evening Case Manager is part of the Evening Team which consists of an Evening Supervisor, Evening Social Worker, and two Evening Case Managers. Some of the responsibilities of the Evening Case Manager are:

Fostering seamless service provision across shifts.

1. Knowing and being able to communicate with clients about the program's mission, structure, and approach to treatment.
2. Providing and documenting relevant information about a client to their workers and other program staff.
3. Knowing program rules and reporting on rule violations.
4. Providing medication monitoring during assigned shifts.
5. Assisting with clients moving into the shelter that occur during shift.
Ensuring that clients are safe and comfortable.

1. Responding to crises.
2. Proactively working to create and/or maintain an environment which is safe and comfortable.
Providing and supporting opportunities for therapeutic recreation and socialization.

1. Proactively working to engage clients in the program.
2. Facilitating positive group activities.

Experience/Requirements

2 years as CM 1

or

Bachelor's Degree

or

HS Diploma and 4 years relevant experience.

Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Bilingual Evening CM**Job Location:** Brooklyn**Posted:** 11/23/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

HOURS-4pm to 12am Monday through Friday

The program's goal is permanent housing placement that meets women's preferences, needs and abilities. Program services include: housing placement, on-site health and mental health care, housing focused case management, and group services.

The Evening Case Manager is part of the Evening Team which consists of an Evening Supervisor, Evening Social Worker, and two Evening Case Managers. Some of the responsibilities of the Evening Case Manager are:

Fostering seamless service provision across shifts.

1. Knowing and being able to communicate with clients about the program's mission, structure, and approach to treatment.
2. Providing and documenting relevant information about a client to their workers and other program staff.
3. Knowing program rules and reporting on rule violations.
4. Providing medication monitoring during assigned shifts.
5. Assisting with clients moving into the shelter that occur during shift.

Ensuring that clients are safe and comfortable.

1. Responding to crises.
2. Proactively working to create and/or maintain an environment which is safe and comfortable.

Providing and supporting opportunities for therapeutic recreation and socialization.

1. Proactively working to engage clients in the program.
2. Facilitating positive group activities.

Experience/Requirements

HS Diploma and 2 years experience

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Case Manager**Job Location:** Bronx**Posted:** 1/19/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The Park House and Webster Ave residences are new supportive housing sites in the Tremont section of the Bronx for low-income and formerly homeless families and individuals. Both buildings are new construction, developed on the same plot of land, and connected by an outdoor courtyard area. CUCS staff provide social services at both sites. The Webster houses 170 tenants and Park House houses 20 special needs tenants. Park House and Webster both opened in 2018.

Responsibilities:

The Case Manager provides a range of clinical services to tenants to help them live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations to various funding agencies. Services that the Case Manager will be expected to provide includes case management and clinical services, engagement, outreach, psycho-education, coordination of care, ongoing individual counseling, advocacy, medication assistance, as well as complete documentation of these services. The case manager will participate and contribute to a program culture that is client-centered, outcome-oriented, and dedicated to continuous quality improvement.

Experience/Requirements

- Case Manager 1 requires a HS Diploma and 2 years relevant experience
- Case Manager 2 requires a Bachelor's Degree or HS Diploma and 4 years relevant experience.
- Case Manager 3 requires a Bachelor's Degree and 2 years relevant experience or BSW and 1 year relevant experience or HS Diploma and 6 years relevant experience.
- Good verbal and written communication skills
- Strong writing skills and computer literacy required
- Bilingual Spanish / English strongly preferred

Note: for every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.
To apply go to www.cucs.org.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Case Manager**Job Location:** Manhattan**Posted:** 11/23/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a daytime case manager position at the CUCS' Harlem Transitional Services-Kelly Safe Haven. HTS' Kelly Safe Haven is a 60- bed residence. It provides chronically street homeless individuals with mental illness and/or substance abuse assistance in obtaining and maintaining permanent housing. The Housing First/Harm Reduction Model is used to engage people who otherwise may not accept services. A multidisciplinary staff works collaboratively with the residents on their recovery, and housing goals. Staff receive extensive training in Evidence Based Practices including Motivational Interviewing, Wellness Self-Management and Behavioral Treatment Interventions for substance abuse.

Resp: The Case Manager will carry a caseload of 8-10 program residents. They will support the consumer through the housing placement process which includes helping the consumers secure entitlements and work towards psychiatric stability, providing Assistance with Self Administration of Medications, coaching consumers on interview skills, and providing follow-up as is needed to the program residents.

Experience/Requirements

High School Diploma or equivalent
Experience in homelessness or mental health
Good interpersonal, engagement and organizational skills
Good written and verbal communications skills
Ability to work in a fast paced environment, maintain composure in stressful situations, and work closely with a clinical team
Bilingual English/Spanish preferred
Requirements: For CM 1: High School Diploma and 2 years experience. CM2: 2 years as CM 1 or, Bachelor's Degree, or BSW, or, HS Diploma and 4 years relevant experience. For CM 3: 2 years as CM 2, or, Bachelor's Degree or BSW, and 1 year relevant experience, or, HS Diploma and 6 years relevant experience. Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Case Manager**Job Location:** Manhattan**Posted:** 2/16/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

We are currently hiring for seven Case Manager positions for the Drop In Center (5) and Safe Haven (2). The shift is M-F 9am-5pm.

The Case manager is responsible for working with an assigned group of clients to help them obtain housing, help clients live full and satisfying lives in the community, help their team and program to function well and meet their contractual obligations including achieving contracted housing placement goals, and striving as appropriate to their role, to fulfill the CUCS programs' core purpose, core values and vision statements.

Experience/Requirements

CM 1: High school diploma and 2 years experience
CM 2: Bachelors degree or HS diploma or equivalent and 4 years of relevant work experience
CM 3: BSW and 1 year relevant experience (excluding fieldwork) or Bachelors degree and 2 years relevant experience or HS diploma and 6 years relevant experience
For applicants without college degrees, every 30 credits can be substituted for 1 year of experience
Demonstrated ability to provide services to a specialized population, computer literacy and good written and verbal communication skills are required.
Must be able to work effectively as part of a multidisciplinary team
To apply go to www.cucs.org.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Case Manager**Job Location:** Bronx**Posted:** 12/7/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The Case Manager at The Lenniger will carry a caseload of 25-30 individuals and families. The Case Manager's role is to help clients to build full and satisfying lives by achieving goals that are meaningful to them. Responsibilities include, but are not limited to:

Use a Person-Centered approach to help clients set goals, identify interests, and address concerns.

Help clients to explore interest and involvement in employment, education, volunteering, and other adult role activities.

Be a source of non-judgmental support.

Help clients to identify positive ways of spending time.

Get to know clients and their psychosocial history in order to provide strategic interventions and services.

Help clients to understand and proactively address diagnoses (medical, psychiatric, substance abuse, etc).

Use psycho-educational techniques to help clients understand and adhere to medication regimens, as well as advocate with their providers.

Regularly assess risk factors for violence against self or others, and respond appropriately according to policy guidelines.

Regularly coordinate care with all collateral contacts, including but not limited to family, providers, ACS and APS, Schools, etc.

For family clients, maintain a strengths-based perspective to engage all members of the family in order to help improve family functioning.

The Case Manager serves on a team and is responsible for actively engaging in the program as a learner, culture-creator, and leader. The Case Manager will participate and contribute to a program culture that is client-centered, outcome-oriented and dedicated to continuous quality improvement.

Experience/Requirements

- BSW and 1 year of relevant work experience, or BA and 2 Years of relevant work experience, or High School Diploma or equivalent and 6 years of relevant work experience

Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas

- Demonstrated ability to provide services to clients with psychiatric and medical disabilities and with issues of substance abuse.

- Experience working with families.

- Bilingual English/Spanish Required

- Computer literacy, excellent writing and verbal communication skills are required.

To apply go to www.cucs.org.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Case Manager**Job Location:** Manhattan**Posted:** 1/4/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Daytime Case Manager position at the CUCS' Harlem Transitional Services-Kelly Safe Haven. HTS' Kelly Safe Haven is a 60- bed residence. It provides chronically street homeless individuals with mental illness and/or substance abuse assistance in obtaining and maintaining permanent housing. The Housing First/Harm Reduction Model is used to engage people who otherwise may not accept services. A multidisciplinary staff works collaboratively with the residents on their recovery, and housing goals. Staff receive extensive training in Evidence Based Practices including Motivational Interviewing, Wellness Self-Management and Behavioral Treatment Interventions for substance abuse.

The Daytime Case Manager will support the consumer through the housing placement process which includes helping the consumers secure entitlements and work towards psychiatric stability, providing Assistance with Self Administration of Medications, coaching consumers on interview skills, and providing follow-up as is needed to the program residents. They will carry a caseload of 8-10 program residents and as needed facilitate groups for program residents.

Experience/Requirements

For CM 1: High School Diploma and 2 years experience. CM2: 2 years as CM 1 or, Bachelor's Degree, or BSW, or, HS Diploma and 4 years relevant experience. For CM 3: 2 years as CM 2, or, Bachelor's Degree or BSW, and 1 year relevant experience, or, HS Diploma and 6 years relevant experience. Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

To apply go to www.cucs.org.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Case Manager**Job Location:** Manhattan**Posted:** 12/21/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The Prince George is located in the heart of the Flat Iron district of Midtown - Manhattan on 28th street. We are a part of a larger Non-Profit, Social Services agency called The Center for Urban Community Services (CUCS). We primarily offer housing for low income individuals as well as supportive housing to formerly homeless individuals who have suffered various forms of traumas in their past, generally leading to mental illnesses, and substance abuse.

The Prince George has 415 units of supportive housing in one building with a staff of 24 dedicated on-site clinicians. We provide Evidence Based, Person Centered, Recovery oriented services to our clients in order to help them live as full and satisfying lives as possible. We strive to help our clients fully reintegrate into the larger community such as helping them to obtain employment, substance abuse recovery, return to school, volunteer, and/or helping them rekindle passions that they had before they became ill.

Due to the COVID pandemic we are temporarily working on a remote rotation schedule. 2 weeks on-site, 2 weeks remote. The hours are currently 9-5 Mon-Fri. This is subject to change.

PPE is provided.

Experience/Requirements

Due to our funding requirements we may only consider applicants for the Case Management position:

That have a Four-Year College degree

OR

Candidates who have a High School Diploma or Equivalent and 4 years of related Social Services experience.

Spanish speaking preferred.

To apply go to www.cucs.org.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Case Manager**Job Location:** Brooklyn**Posted:** 12/21/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The Case Manager is responsible for a caseload of 25-28 clients. The job comprises a full range of direct services to clients with particular emphasis on mental health, physical health and substance abuse services. Services may also include money management, coordination of care, medication management, on- going individual counseling, and completing documentation of these services. Additional responsibilities include involvement in evidence based practices such as Supported Employment and Motivational Interviewing. The Case Manager will participate and contribute to a program culture that is client-centered, outcome-oriented and dedicated to continuous quality improvement.

Experience/Requirements

- Case Manager 2 – Bachelor's Degree or HS Diploma or equivalent and 4 years relevant experience.
- Case Manager 3 - BSW and 1 year relevant experience (excluding fieldwork) or Bachelor's degree and 2 years relevant experience or HS diploma or equivalent and 6 years relevant experience.
- For applicants without college degrees, every 30 credits can be substituted for 1 year of experience.
- Strong written and verbal communications skills Computer literacy required
- Bilingual English/Spanish preferred

To apply go to www.cucs.org

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Case Manager**Job Location:** Manhattan**Posted:** 12/21/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Email:

Job Description

The Case Manager will provide a full range of on-site, person-centered, strengths-based services to a caseload of approximately 25-30 individuals with the objective to help people live full and satisfying lives in the community. Services include case management, entitlements assistance, counselling, advocacy, referrals and information, crisis intervention, engagement, monitoring, regular outreach, psycho-education, escort to various appointments within the community, and coordination of care with outside services providers. The Case Manager will collaborate with colleagues and team mates to meet the needs of their caseload, contractual obligations and achieve program success while fulfilling CUCS's core purpose, values and vision.

Experience/Requirements

- Bachelor's Degree OR High School Diploma with 4 years experience in the relevant field
- Related experience in the mental health field, and/or working with HIV positive or homeless individuals is strongly preferred
- Excellent outreach, assessment, written and verbal communication skills
- Computer literacy required
- Bilingual Spanish/English preferred

To apply go to www.cucs.org

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Case Manager (ACT)**Job Location:** Bronx**Posted:** 1/4/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The Case Manager will carry a caseload of 10-12 clients and provide regular field-based follow up, counseling, and case management. This may involve tasks such as escorts to appointments, assistance with applying for entitlements, coordination of care between outside service providers, linkage to community resources, and other tasks as assigned by program management. Clients on caseload are expected to be seen for a minimum of 6 visits per month. The Case Manager will participate and contribute to a program culture that is client-centered, outcome-oriented and dedicated to continuous quality improvement.

Experience/Requirements

- One year experience in a mental health setting preferred.
- Good verbal and written communication skills.
- Computer literacy.
- Bilingual English/Spanish preferred, but not required.
- Valid NYS driver's license required.

To apply go to www.cucs.org.**Agency:** Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Early AM Case Manager**Job Location:** Manhattan**Posted:** 2/1/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The Case Manager provides a full range of direct services to clients living on the streets and pursuing permanent housing. The Case Manager will work within an interdisciplinary team focusing on moving people off the streets of Upper Manhattan into permanent housing and successfully reintegrating into their communities. The Case Manager's responsibilities will include outreach to clients living on the street as well assisting their caseload with obtaining permanent housing. The early morning case manager's schedule is from 5:30am to 1:30pm. There is a Quarterly Overnight count all staff are expected to attend.

Experience/Requirements

- Bachelor's Degree and 2 years relevant experience, or BSW and 1 year relevant experience, or HS Diploma and 6 years relevant experience (for Case manager 3). Bachelor's Degree, or HS Diploma and 4 years relevant experience (for Case Manager 2). HS Diploma and 2 years experience (for Case Manager 1). For applicants without full degrees, every 30 credits can be substituted for one year of experience
- Applicants with Spanish language proficiency will be prioritized
 - Must have valid driver's license

To apply go to www.cucs.org.**Agency:** Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Early AM Outreach Case Manager**Job Location:** Manhattan**Posted:** 11/23/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The Case Manager provides a full range of direct services to clients living on the streets and pursuing permanent housing. The Case Manager will work within an interdisciplinary team focusing on moving people off the streets of Upper Manhattan into permanent housing and successfully reintegrating into their communities. The Case Manager's responsibilities will include outreach to clients living on the street as well assisting their caseload with obtaining permanent housing. The early morning case manager's schedule is from 5:30am to 1:30pm. There is a Quarterly Overnight count all staff are expected to attend.

Experience/Requirements

- Bachelor's Degree and 2 years relevant experience, or BSW and 1 year relevant experience, or HS Diploma and 6 years relevant experience (for Case manager 3). Bachelor's Degree, or HS Diploma and 4 years relevant experience (for Case Manager 2). HS Diploma and 2 years experience (for Case Manager 1). For applicants without full degrees, every 30 credits can be substituted for one year of experience
- Applicants with Spanish language proficiency will be prioritized
 - Must have valid driver's license

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Edu and Activity Specialist**Job Location:** Bronx**Posted:** 2/1/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS

198 East 121st St. 6th Fl.
New York, NY 10035**Job Description**

The Education & Activity Specialist is responsible for developing a robust community through activity-oriented group work, educational activities, resource development, and direct recipient care. The Education & Activity Specialist will work collaboratively with direct care staff, therapeutic activity specialists, volunteers, and management to provide integrated therapeutic activities. This position is responsible for planning, promoting, and facilitating activity groups, including family and community events which serve to support the rehabilitation services provided to the agency's recipients. The Education & Activity Specialist is also responsible for increasing access to community supports by developing relationships with community resources, educating and supporting staff in accessing resources, and acting as liaison in communicating with resources. This position may involve task supervision of therapeutic specialists and volunteers. The Education & Activity Specialist is a shared position between the Sydelle and Lenniger programs. The position will report directly to the Family Services Coordinator.

The position requires a good understanding of residential housing and experience working with a diverse population. Strong organizational, verbal and written communication skills are essential as is the ability to interface effectively and efficiently with colleagues and tenants.

Experience/Requirements

- BA and 3 years direct service experience with indicated populations, or HS diploma and 7 years direct service experience with indicated populations

Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas

- Demonstrated ability to serve a special needs population such as the homeless and/or mentally ill
- Demonstrated ability to work with school aged children
- Strong organizational, writing and interpersonal skills
- Computer literacy, including ability to create and edit documents in Word, Publisher, PowerPoint, and Excel
- Bilingual Spanish/English preferred

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Evening ADL Specialist**Job Location:** Bronx**Posted:** 12/7/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS

198 East 121st St. 6th Fl.
New York, NY 10035**Job Description**

The Evening ADL Specialist is responsible for working with an shelter residents on daily living skills to prepare clients to obtain and maintain housing; help clients live full and satisfying lives in the community; assist with intake and move outs; help their team and program to function well and meet their contractual obligations including passing Callahan inspections; and striving, as appropriate to their role, to fulfill the CUCS programs' core purpose, core values and vision statements.

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for an EVENING ADL SPECIALIST at the Delta Manor shelter in the Bronx. The program serves 101 homeless men with serious mental illness. Please note that the Delta Manor is a 5-story walk building with no elevator and all candidates must be able to easily use the stairs.

The schedule for this position is Monday-Friday 3pm-11pm.

Experience/Requirements

- BSW and 1 year of relevant work experience OR
- BA and 2 Years of relevant work experience OR
- High School Diploma or equivalent and 6 years of relevant work experience OR
- ** For applicants without a college degree, every 30 credits can be substituted for 1 year of experience.
- Demonstrated ability to provide services to clients with psychiatric and medical disabilities and with issues of substance abuse.
- Computer literacy, excellent writing and verbal communication skills are required.
- Bilingual English/Spanish preferred, but not required
- Ability to work effectively as part of a team
- Please be advised that you must upload your cover letter and resume in one document.
- Applicants will only be considered for positions they apply for.

To apply go to www.cucs.org

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Evening Case Manager**Job Location:** Bronx**Posted:** 12/7/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
 198 East 121st St. 6th Fl.
 New York, NY 10035

Job Description

The Evening Case Manager is responsible for a caseload of 5-6 clients. The job comprises a full range of direct services to clients with particular emphasis on housing placement, mental health, physical health and substance abuse services. Services may also include money management, coordination of care, medication management, on-going individual counseling, and complete documentation of these services.

In addition to managing a small caseload the Evening Case Manager completes tasks related to management of the shelter in the evening, such as medication monitoring, bed checks, rounds, managing and documenting incidents, packing up belongings for people who lose their bed/setting up beds for new clients, locker searches, and orienting new clients to the shelter.

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a EVENING CASE MANAGER at the Delta Manor shelter in the Bronx. The program serves 101 homeless men with serious mental illness. Please note that the Delta Manor is a 5 story walk building with no elevator and all candidates must be able to easily transport using the stairs. The shift for this position is Monday-Friday 3pm-11pm.

Experience/Requirements

- BA and 2 Years of relevant work experience
 - High School Diploma or equivalent and 6 years of relevant work experience
 - For applicants without a college degree, every 30 credits can be substituted for 1 year of experience.
 - Demonstrated ability to provide services to clients with psychiatric and medical disabilities and with issues of substance abuse.
 - Computer literacy, excellent writing and verbal communication skills are required.
 - Bilingual English/Spanish preferred, but not required
 - Ability to work effectively as part of a team
- To apply go to www.cucs.org.

Agency: Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Medication Case Manager**Job Location:** Brooklyn**Posted:** 1/19/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS
 198 East 121st St. 6th Fl.
 New York, NY 10035

Job Description

Prospect Place is a 90 bed recovery oriented housing placement program located at 174 Prospect Place in Brooklyn, NY. Program services include: housing placement, comprehensive health, mental health, and case management services. Prospect Place operates 7 days per week with 24 hour clinical and security staff. The program is readily accessible by public transportation.

The Case Manager is responsible for working along side the site's LPN and medication team to monitor medications for the shelter residents. Assistance with Self Administration of Medication is a fundamental part of our program model. The Case Manager will monitor clients self administering their medication, seek out clients and provide counseling to encourage medication compliance, assist with ordering and receiving of medications. Additional tasks include escorting, coordination with onsite providers, and opportunities for on-site groups. The Case Manager will work along side all staff to help our clients live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations; and striving, as appropriate to their role, to fulfill the CUCS programs' core purpose, core values and vision statements.

Experience/Requirements

- 2 years as CM 1
 or
 Bachelor's Degree
 or
 HS Diploma and 4 years relevant experience.

Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.
 To apply go to www.cucs.org.

Agency: Center for Urban Community Services -- SHA

Site: CUCS -- SHA

Position: PD Security/Safety Specialist

Job Location: Manhattan

Posted: 12/21/2020

Benefits: Unknown

FT/PT: PT

Hrs/Week:

Salary:

Pay/Hr:

Contact Info

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The Center for Urban Community Services, (CUCS), is proud to announce that it will be opening a co-located Drop-in Center and Safe Haven in lower Manhattan in Fall 2020. The program will provide case management and housing placement services to 70 to 90 people at the Drop-In Center and 24 people at the Safe Haven. For more information about the programs please see attached program announcement.

We are currently hiring Per Diem Safety Specialists for both the Drop In Center and the Safe Haven. These are 24 hour programs and the Safety Specialist shifts are as follows: 8am – 4pm, 4pm – 12am and 12am – 8pm, 7 days a week. The Per Diem Safety Specialists will not have a consistent schedule, but be available to cover for full-time staff on an as needed basis.

Responsibilities:

Security:

The Safety Specialist is responsible for ensuring the overall security of the site and access control. Safety Specialists are responsible for viewing camera footage as well as performing foot patrol frequently, throughout the building. During these foot patrols, staff will engage clients and maintain an active, supportive presence. Safety Specialists will be trained to proactively intervene in client conflicts using verbal de-escalation skills and will be trained in responsible physical restraint methods to be used when necessary.

Client engagement:

Safety Specialist staff members are responsible for ongoing engagement and outreach to clients of the Drop In Center and Safe Haven, including initial intake interviews for service recipients who wish to access services from the Drop In Center. Entering contact notes into the client data base for services provided, such as outreach for appointments within the center, provision of supplies, and general support to clients wishing to receive services but not yet on caseload, is required. Written communication with the clinical team via the program log and verbal communication/collaboration regarding pertinent client information is a daily expectation. Training will be provided to ensure that all staff are skilled in working with the chronically street homeless population; many of whom also present with co-occurring substance use and mental health diagnoses. Training specific to best practices in de-escalation and crisis intervention will also be provided. Transporting DIC clients to respite bed sites on a daily basis is an additional responsibility for the evening and overnight shifts.

Experience/Requirements

Experience and Education Required:

- High School Diploma or equivalent although a Bachelor's degree is preferred
- Bilingual English/Spanish preferable although not required.
- A clear understanding of the homeless and mentally ill population
- Good interpersonal, engagement and organizational skills
- Good written and verbal communications skills
- Ability to work in a fast paced environment, maintain composure in stressful situations, and work closely with a clinical team

Certification/Licensure:

- NYS Security Guard Training Certificate required within 3 months of hire
- First Aide/CPR certificate-required within 3 months of hire
- F-80 Fire Coordinator
- F-02 New York Fire Department Certificate of fitness as fire guard, shelters- required prior to start
- Driver's license required
- NAPPI De-escalation/Physical Restraint training
- Must pass a fingerprinting/background check

Physical Requirements:

- Ability to stand, walk and sit for long periods of time
- Ability to travel within the community in all types of weather, including inclement weather.

Agency: Center for Urban Community Services -- SHA

Site: CUCS -- SHA

Position: Per Diem Case Manager

Job Location: Manhattan

Posted: 1/4/2021

Benefits: Unknown

FT/PT: PT

Hrs/Week:

Salary:

Pay/Hr:

Contact Info

Mail: CUCS
198 East 121st St. 6th Fl.
New York, NY 10035

Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Per Diem Case Manager position at the CUCS' Harlem Transitional Services Kelly Safe Haven. HTS' Kelly Safe Haven is a 60- bed residence. It provides chronically street homeless individuals with mental illness and/or substance abuse assistance in obtaining and maintaining permanent housing. The Housing First/Harm Reduction Model is used to engage people who otherwise may not accept services. A multidisciplinary staff works collaboratively with the residents on their recovery, and housing goals. Staff receives extensive training in Evidence Based Practices including Motivational Interviewing, Wellness Self-Management and Behavioral Treatment Interventions for substance abuse.

Responsibilities: Duties include monitoring medication, addressing the clinical needs of the residents, ensuring the safety of the facility.

Hours: Weekends 8am-4pm, 4pm-12am, and 12am-8am

Experience/Requirements

- Bachelor's Degree or HS Diploma and 4 years relevant experience. Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas
 - Good verbal and written communication skills
 - Computer literacy
 - Bilingual Spanish/English preferred
- To apply go to www.cucs.org.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Entry Level Case Manager**Job Location:** Bronx**Posted:** 1/4/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

The Entry-Level Case Manager (Service Coordinator) provides supportive services to assigned program participants in a housing setting. The type of support includes assisting with defining personal, vocational, and educational goals and using a person-centered / Harm Reduction model that supports individuals in their recovery, hopes, and opportunities.

Position Type: Full Time

Location: Bronx, New York

Salary: \$40,800

Essential Job Functions

Provide recovery-oriented support services and outreach to assigned program participants.

Utilize harm reduction strategies when working with individuals experiencing drug and/or alcohol-related problems.

Develop and assist in implementing service plans determined by goals of program participants, including reviewing service plans with program participants, identifying progress, and revising the plan as needed.

Assist program participants in advocating for quality care received from external service providers, including educating providers on special issues.

Provide support and training on skills-building, including but not limited to assertiveness, self-advocacy, socialization, and housekeeping.

Provide holiday, evening, and weekend coverage, as necessary.

Experience/Requirements

Minimum of a high school diploma or equivalent (GED) - Bachelor's degree, preferred. Commitment to recovery-oriented practice.

Position Qualifications:

Fluent, Bilingual Spanish

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Must be fingerprinted and cleared by the Office of Mental Health (OMH).

Be skilled in conflict mediation/negotiation and have an assertive approach to problem-solving.

Excellent oral and written communication skills.

Ability to utilize various computer programs, specifically Microsoft Word and Excel.

Be creative and flexible

To apply go to www.communityaccess.org.**Agency:** Community Access -- SSA**Site:** Community Access -- SSA**Position:** Entry Level Case Manager**Job Location:** Brooklyn**Posted:** 1/4/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

The Entry-Level Case Manager (Service Coordinator) provides supportive services to assigned program participants in a housing setting. The type of support includes assisting with defining personal, vocational, and educational goals and using a person-centered / Harm Reduction model that supports individuals in their recovery, hopes, and opportunities.

Position Type: Full Time

Location: Brooklyn, New York

Salary: \$40,800

Essential Job Functions

Provide recovery-oriented support services and outreach to assigned program participants.

Utilize harm reduction strategies when working with individuals experiencing drug and/or alcohol-related problems.

Develop and assist in implementing service plans determined by goals of program participants, including reviewing service plans with program participants, identifying progress, and revising the plan as needed.

Assist program participants in advocating for quality care received from external service providers, including educating providers on special issues.

Provide support and training on skills-building, including but not limited to assertiveness, self-advocacy, socialization, and housekeeping.

Provide holiday, evening, and weekend coverage, as necessary.

Experience/Requirements

Minimum of a high school diploma or equivalent (GED) - Bachelor's degree, preferred. Commitment to recovery-oriented practice.

Position Qualifications:

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Must be fingerprinted and cleared by the Office of Mental Health (OMH).

Be skilled in conflict mediation/negotiation and have an assertive approach to problem-solving.

Excellent oral and written communication skills.

Ability to utilize various computer programs, specifically Microsoft Word and Excel.

Be creative and flexible

To apply go to www.communityaccess.org.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Front Desk Receptionist**Job Location:** Bronx**Posted:** 1/4/2021**Benefits:** Unknown**FT/PT:** PT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

The Front Desk Receptionist is expected to interact with tenants, guests and staff in a professional and courteous manner, while monitoring the safety of the tenants and the building. This includes greeting tenants and guests in professional, courteous and hospitable manner; monitoring the safety and security of building and its tenants and reporting any problems if necessary; monitoring the proper functioning of building systems and notifying the superintendent if necessary; answer telephones, take messages, and provide routine information about Community Access; prepare work orders for repair and maintenance problems reported by tenants or observed during shift, etc.

Position Type: Per Diem

Position Location: Polite Ave / Tinton Ave - Bronx

Salary: \$15.00 / per hour

Essential Job Functions

Provide support to tenants, listen to their concerns, and direct them to their service coordinators.

Monitor the safety and security of building and its tenants and report any problems or needs.

Monitor and ensure consistent and proper application of agency's visitor identification policy.

Monitor and report to program staff any problems caused by tenants who do not observe house rules.

Observe and, using the desk log, record conditions including potential problems in the building every two hours during the shift or more often if conditions require.

Answer phones, take messages, and provide routine information about Community Access and the Supportive Housing Program.

Prepare work orders for repair and maintenance problems reported by tenants or observed during shift.

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

Experience/Requirements

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Commitment to recovery-oriented practice.

Ability to interact with people in a professional and courteous manner.

Be skilled in conflict mediation/negotiation and have a pro-active approach to problem solving.

Strong organizational skills.

Previous experience in customer service, preferred.

Be creative and flexible.

Ability to work independently and as part of a team.

Ability to maintain confidential information, as related to position.

Ability to utilize various computer programs, specifically Microsoft Word and Excel.

Education Qualifications

Minimum of a high school diploma or equivalent (GED).

To apply go to www.communityaccess.org.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Front Desk Receptionist**Job Location:** Bronx**Posted:** 2/1/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

The Front Desk Receptionist is expected to interact with tenants, guests and staff in a professional and courteous manner, while monitoring the safety of the tenants and the building. This includes greeting tenants and guests in professional, courteous and hospitable manner; monitoring the safety and security of building and its tenants and reporting any problems if necessary; monitoring the proper functioning of building systems and notifying the superintendent if necessary; answer telephones, take messages, and provide routine information about Community Access; prepare work orders for repair and maintenance problems reported by tenants or observed during shift, etc.

Position Type: Per Diem

Position Location: 1750 Davidson Ave Bronx New York

Pay Rate: \$15.00 / Hour

Essential Job Functions

Provide support to tenants, listen to their concerns, and direct them to their service coordinators.

Monitor the safety and security of building and its tenants and report any problems or needs.

Monitor and ensure consistent and proper application of agency's visitor identification policy.

Monitor and report to program staff any problems caused by tenants who do not observe house rules.

Observe and, using the desk log, record conditions including potential problems in the building every two hours during the shift or more often if conditions require.

Answer phones, take messages, and provide routine information about Community Access and the Supportive Housing Program.

Prepare work orders for repair and maintenance problems reported by tenants or observed during shift.

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

Experience/Requirements

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Commitment to recovery-oriented practice.

Ability to interact with people in a professional and courteous manner.

Be skilled in conflict mediation/negotiation and have a pro-active approach to problem solving.

Strong organizational skills.

Previous experience in customer service, preferred.

Be creative and flexible.

Ability to work independently and as part of a team.

Ability to maintain confidential information, as related to position.

Ability to utilize various computer programs, specifically Microsoft Word and Excel.

Education Qualifications

Minimum of a high school diploma or equivalent (GED).

To apply go to www.communityaccess.org**Agency:** Community Access -- SSA**Site:** Community Access -- SSA**Position:** Front Desk Receptionist**Job Location:** Manhattan**Posted:** 11/23/2020**Benefits:** Unknown**FT/PT:** PT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

The Front Desk Receptionist is expected to interact with tenants, guests and staff in a professional and courteous manner, while monitoring the safety of the tenants and the building. This includes greeting tenants and guests in professional, courteous and hospitable manner; monitoring the safety and security of building and its tenants and reporting any problems if necessary; monitoring the proper functioning of building systems and notifying the superintendent if necessary; answer telephones, take messages, and provide routine information about Community Access; prepare work orders for repair and maintenance problems reported by tenants or observed during shift, etc.

Position Type: Per Diem

Position Location: Manhattan - 621 Gouverneur Court

Salary: \$15.00

Essential Job Functions

Provide support to tenants, listen to their concerns, and direct them to their service coordinators.

Monitor the safety and security of building and its tenants and report any problems or needs.

Monitor and ensure consistent and proper application of agency's visitor identification policy.

Monitor and report to program staff any problems caused by tenants who do not observe house rules.

Observe and, using the desk log, record conditions including potential problems in the building every two hours during the shift or more often if conditions require.

Answer phones, take messages, and provide routine information about Community Access and the Supportive Housing Program.

Prepare work orders for repair and maintenance problems reported by tenants or observed during shift.

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

Experience/Requirements

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Commitment to recovery-oriented practice.

Ability to interact with people in a professional and courteous manner.

Be skilled in conflict mediation/negotiation and have a pro-active approach to problem solving.

Strong organizational skills.

Previous experience in customer service, preferred.

Be creative and flexible.

Ability to work independently and as part of a team.

Ability to maintain confidential information, as related to position.

Ability to utilize various computer programs, specifically Microsoft Word and Excel.

To apply go to www.communityaccess.org

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Harm Reduction**Job Location:** Manhattan**Posted:** 12/7/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description****Program Overview:**

The housing division offers mixed tenancy development for individuals with mental health concerns, individuals and families with histories of homelessness, and low-income families.

Position Overview

The Harm Reduction Specialist provides engagement and support services, particularly to program participants around drug and alcohol use, sexual health and self-harm, using a harm reduction model.

In addition, the Harm Reduction Specialist provides consultation, training, and support to program staff in their work with program participants engaging in risky behaviors. The intention is that the Harm Reduction Specialist will be a leader in promoting Community Access' commitment to providing services using a harm reduction model.

Position Type: Full Time**Position Location:** Manhattan**Position Salary:** \$22.06/hour**Essential Job Functions**

- Using the model of harm reduction, assess tenants' needs for services, including outreach, counseling, education, referral, etc., at the program site and plan services accordingly.
- Develop and support strategies to meet the needs of individuals in need of support, including individuals using drugs/alcohol, people living with HIV/AIDS, individuals involved in sex work/survival sex, people with diabetes, individuals at risk for violence.
- Provide training and education on the harm reduction model, including HIV prevention strategies, for staff and program participants.
- Provide recovery-oriented support services and outreach to assigned program participants
- Develop and assist in implementing person-centered service plans determined by the goals of program participants.
- Assist program participants by advocating for quality care from external service providers.
- Assist program participants in maintaining apartments free from unsanitary conditions and safety hazards, utilizing individualized strategies, e.g. teaching, feedback, demonstration, and other forms of hands-on interventions, as needed.
- Maintain a resources list and provide referrals for treatment for psychiatric disabilities, substance use, and health problems, as directed by program participants.
- Provide crisis intervention, as necessary.
- Provide support and training on skills-building, including assertiveness, self-advocacy, socialization, and other related issues.
- Provide holiday, evening, and weekend coverage, as necessary.

Experience/Requirements**Education Qualifications**

- Minimum of a high school diploma or equivalent (GED)
- Bachelor's degree, preferred.

Position Qualifications:

- At least two years of experience working within a harm reduction model.
- Thorough understanding of harm reduction.
- Ability to transfer knowledge and skills in areas such as, but not limited to: engagement, harm reduction, motivational interviewing, conflict mediation
- Must be fingerprinted and cleared by the New York State Justice Center.
- Skill in articulating program goals.
- Be skilled in conflict mediation/negotiation and have an assertive approach to problem-solving.
- Demonstrated leadership skills and ability to work as part of a team.
- Ability to speak other relevant languages, dependent upon specific needs of program participants.

To apply go to www.communityaccess.org.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Harm Reduction Specialist**Job Location:** Bronx**Posted:** 2/16/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

Using the model of harm reduction, assess tenants' needs for services, including outreach, counseling, education, referral, etc., at the program site and plan services accordingly.
Develop and support strategies to meet the needs of individuals in need of support, including individuals using drugs/alcohol, people living with HIV/AIDS, individuals involved in sex work/survival sex, people with diabetes, individuals at risk for violence.
Provide training and education on the harm reduction model, including HIV prevention strategies, for staff and program participants.
Provide recovery-oriented support services and outreach to assigned program participants
Develop and assist in implementing person-centered service plans determined by the goals of program participants.
Assist program participants by advocating for quality care from external service providers.
Assist program participants in maintaining apartments free from unsanitary conditions and safety hazards, utilizing individualized strategies, e.g. teaching, feedback, demonstration, and other forms of hands-on interventions, as needed.
Maintain a resources list and provide referrals for treatment for psychiatric disabilities, substance use, and health problems, as directed by program participants.
Provide crisis intervention, as necessary.
Provide support and training on skills-building, including assertiveness, self-advocacy, socialization, and other related issues.
Provide holiday, evening, and weekend coverage, as necessary.

Experience/Requirements**Education Qualifications**

Minimum of a high school diploma or equivalent (GED)
Bachelor degree, preferred.

Position Qualifications:

At least two years of experience working within a harm reduction model.
Thorough understanding of harm reduction.
Ability to transfer knowledge and skills in areas such as, but not limited to: engagement, harm reduction, motivational interviewing, conflict mediation
Must be fingerprinted and cleared by the New York State Justice Center.
Skill in articulating program goals.
Be skilled in conflict mediation/negotiation and have an assertive approach to problem-solving.
Demonstrated leadership skills and ability to work as part of a team.
Ability to speak other relevant languages, dependent upon specific needs of program participants.

To apply go to www.communityaccess.org.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Harm Reduction Specialist**Job Location:** Bronx**Posted:** 12/7/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description****Program Overview:**

A ten-story, 215-unit mixed tenancy development for individuals with mental health concerns, individuals and families with histories of homelessness, and low-income families.

Position Overview

The Harm Reduction Specialist provides engagement and support services, particularly to program participants around drug and alcohol use, sexual health and self-harm, using a harm reduction model.

In addition, the Harm Reduction Specialist provides consultation, training, and support to program staff in their work with program participants engaging in risky behaviors. The intention is that the Harm Reduction Specialist will be a leader in promoting Community Access' commitment to providing services using a harm reduction model.

Position Type: Full Time**Position Location:** Bronx, New York**Position Salary:** \$22.06/hour**Essential Job Functions**

- Using the model of harm reduction, assess tenants' needs for services, including outreach, counseling, education, referral, etc., at the program site and plan services accordingly.
- Develop and support strategies to meet the needs of individuals in need of support, including individuals using drugs/alcohol, people living with HIV/AIDS, individuals involved in sex work/survival sex, people with diabetes, individuals at risk for violence.
- Provide training and education on the harm reduction model, including HIV prevention strategies, for staff and program participants.
- Provide recovery-oriented support services and outreach to assigned program participants
- Develop and assist in implementing person-centered service plans determined by the goals of program participants.
- Assist program participants by advocating for quality care from external service providers.
- Assist program participants in maintaining apartments free from unsanitary conditions and safety hazards, utilizing individualized strategies, e.g. teaching, feedback, demonstration, and other forms of hands-on interventions, as needed.
- Maintain a resources list and provide referrals for treatment for psychiatric disabilities, substance use, and health problems, as directed by program participants.
- Provide crisis intervention, as necessary.
- Provide support and training on skills-building, including assertiveness, self-advocacy, socialization, and other related issues.
- Provide holiday, evening, and weekend coverage, as necessary.

Experience/Requirements**Education Qualifications**

- Minimum of a high school diploma or equivalent (GED)
- Bachelor degree, preferred.

Position Qualifications:

- At least two years of experience working within a harm reduction model.
- Thorough understanding of harm reduction.
- Ability to transfer knowledge and skills in areas such as, but not limited to: engagement, harm reduction, motivational interviewing, conflict mediation
- Must be fingerprinted and cleared by the New York State Justice Center.
- Skill in articulating program goals.
- Be skilled in conflict mediation/negotiation and have an assertive approach to problem-solving.
- Demonstrated leadership skills and ability to work as part of a team.
- Ability to speak other relevant languages, dependent upon specific needs of program participants.

To apply go to www.communityaccess.org

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Housing Counselor**Job Location:** Bronx**Posted:** 2/16/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description****Position Overview:**

The Housing Counselor oversees a supervised transitional housing community which is a community residence program dedicated to helping people with psychiatric disabilities move from shelters and hospitals into the community and onto the path toward independent living. We provide supportive housing to 14-24 community residents. The housing counselor does medication monitoring and front desk logging.

Shifts Available: Monday-Friday 8am-4pm

Program Overview:

A community residence program dedicated to helping people with psychiatric disabilities move from shelters and hospitals into the community and onto the path toward independent living.

Essential Position Responsibilities**Socialization Events:**

- In conjunction with the residents, organize socialization events and evening activities.
- Run recreation groups.
- Accompany residents on socialization activities both in and outside the site.

ADL Training and Coaching:

- One-on-one and group training and coaching on the development of essential life skills with a focus on independent living.

Medication Monitoring:

- Provide close observation and keep accurate records of residents taking their medications.
- Inform appropriate staff when a resident is not taking his/her medications as prescribed or has missed a dosage.
- Observe and assist residents in packaging their medications. Provide coaching and follow up to foster self-medication skills

House Management:

- Perform room checks.
- Provide hands-on assistance to residents in keeping the personal areas clean and orderly.
- Maintain cleanliness of the site, including bathrooms, garbage disposal, and kitchen cleaning.
- Assist residents with sleep hygiene (good sleep habits which promote normal, quality nighttime sleep) routine.

Physical safety and security:

- Provide accurate documentation of activity in-house.
- Observe and document residents' interactions; provide interventions, as needed.
- Provide crisis management, as needed.

Meal Preparation and Coordination:

- Serve pre-made nutritious meals for residents and prepare plates for those not present.
- Engage residents in meal preparation to provide hands-on assistance to prepare meals, from menu selection through cooking and clean-up.
- Escort residents on food and household shopping excursions as a way to develop residents' skills and confidence.

Administrative and Clerical:

- Answer phones, take messages and provide routine information about
- Handle packages in accordance with the package policy.
- Provide holiday coverage.

Experience/Requirements**Position Education Qualifications:**

- Possess a minimum of a high school diploma or equivalent (GED)

Position Qualifications

- Be skilled in conflict mediation/negotiation/resolution and have an assertive approach to problem-solving
- Ability to utilize various computer programs; specifically, Microsoft Word and Excel
- Be creative and flexible
- Maintain confidentiality of information, as related to the position
- Ability to work independently and as part of a team
- Get fingerprinted and cleared by the Office of Mental Health (OMH)
- Ability to lift 40 lbs

To apply go to www.communityaccess.org.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Respite Worker**Job Location:** Manhattan**Posted:** 2/1/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

Peers are integral in supporting people during a personal crises, helping individuals learn how to view crises differently and how to use wellness tools to help decrease the intensity of or prevent future crises.

A primary role of Respite Workers is to create a respite from extreme emotional distress through the promotion of a non-judgmental, supportive, friendly and engaging environment. Designed to promote self-determination and hope, peer-delivered services and supports include peer support, wellness education and skill building opportunities, identification and engagement in community-based resources including health care services.

Position Salary: \$ 19.23

Position Type: Full Time

Position location: Manhattan - Crisis Respite Center

Essential Job Functions

- Develops a partnership with guests experiencing crisis utilizing trauma-informed, recovery-oriented, intentional peer support.
- Promotes the provision of a safe, comfortable, secure and trusting environment where guests are listened to and respected by staff.
- Practices the Need Adapted Treatment Model (NATM) and Intentional Peer Support (IPS) after completing training provided as part of the Parachute NYC grant.
- Draws on knowledge and skills acquired from personal experience with the mental health system with a focus on guest's personal recovery process.
- Creates a sense of community through the mutual sharing of lived experiences and offering encouragement and support to participate in daily activities within the CRC and community.
- Assists with the pre-registration process for both individuals referred from NA-MCT (Need Adapted Mobile Crisis Team) and those who self-refer (respite-only guests).
- Assists with intake and registration of new guests, including an explanation of services and expectations, a tour of the premises, introduction to other staff and guests.
- Assists and collaborates with coworkers when appropriate to help guests identify, plan for and realize short-term personal goals and priorities while in the CRC.
- Facilitates individual and group-based educational, recovery, wellness and skill-building opportunities including wellness self-management; WRAP; peer support; harm reduction; and other social or leisure activities.
- Assists guests to identify interesting and needed community-based resources, to make informed decisions about participation, and engage in meetings, appointments and activities through linking, supporting and accompaniment.
- Advocates for and facilitate access to needed health care services, proactively addressing potential barriers such as missed appointments, transportation, fear and stigma, and communication with professional staff.
- Assists guests with steps required to prepare their own meals, manage their own medication, take care of their physical needs, and participate in the maintenance of a clean-living environment.
- Provides Warm Line services including supportive peer counseling, friendly and understanding conversation, referral and transfer to crisis lines and other services, access to language lines and TTY information to discharged guests.
- Provides household upkeep duties as needed.
- Serves daily cold breakfast for guests and assist guests with accessing snacks, when needed.
- Provides flexible evening, night, weekend and holiday coverage
- Performs other duties as assigned.

Experience/Requirements**Education Requirements:**

- Graduate of core peer specialist training program, preferred.
- Minimum of high school diploma or equivalent (GED).
- Bachelors Degree, preferred

Job Qualifications

- At least 1 year of work experience in a behavioral health or related setting, preferably using the recovery model.
- Have lived experience with the mental health system and willingness to share personal experience appropriately and respectfully.
- A respect for, and high level of comfort around people experiencing psychiatric crisis.
- Ability to be mindfully present with a person in crisis.
- Exceptional oral communication skills including empathic listening, responding.
- Ability to utilize critical thinking, problem-solving and de-escalation skills to assist with creating and maintaining an environment that promotes recovery.
- Resourceful and knowledgeable of community resources and services.
- Willingness and ability to participate in Parachute NYC Training including NATM, IPS, Health Navigator and other required training.
- Successful completion of all required training and ability to integrate skills, knowledge and approach into their work with guests.
- Must be fingerprinted and cleared by the Office of Mental Health (OMH).
- Commitment to recovery-oriented practice.
- Ability to work independently and as part of a team.
- Ability to set priorities and manage multiple and competing tasks.
- Good writing skills.
- Ability to utilize various computer programs, specifically. Microsoft Word and Excel.
- Show initiative and be responsible for follow-through.
- Ability to maintain confidential information, as related to the position.
- Ability to walk up several flights of stairs.
- Ability to work in the field (using public transportation).

To apply go to www.communityaccess.org.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Senior Service Coordinator**Job Location:** Bronx**Posted:** 1/4/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

Community Access expands opportunities for people living with mental health concerns to recover from trauma and discrimination through affordable housing, training, advocacy, and healing-focused services. We are built upon the simple truth that people are experts in their own lives.

Position Location: 111 East 172nd Street, Bronx New York

Position Status: Full Time

Salary: \$22.06/hour

Primary Job Functions:

The Senior Service Coordinator provides assistance to program participants using a person-centered model that supports individuals in their recovery, hopes and opportunities. This role will also assist program manager in the management of program and provides back-up coverage when program manager is absent.

Provide recovery-oriented support services and outreach to assigned program participants.

Assist Program Manager in monitoring program records to meet program and contractual standards.

Assist Program Manager in maintaining inventory of program supplies.

Provide back-up to Program Manager when he or she is off site.

Guiding staff with dealing with issues consistent with the direction of Program Manager.

Assist Program Manager in coordinating intake and maintaining a full program census.

Develop and assist in implementing service plans determined by goals of program participants, including:

Reviewing service plans with program participants, Identifying progress Revising plans as needed. for all participants.

Produce and maintain thorough, accurate and timely documentation in service records.

Assist program participants by providing education of, advocacy for and monitoring of delivery of care from external service providers, including educating providers on special issues, etc.

Assist program participants in maintaining apartment free from unsanitary conditions and safety hazards, utilizing individualized strategies, e.g. teaching, feedback, demonstration and other forms of hands-on interventions, as needed.

Utilize harm reduction strategies when working with individuals experiencing drug and/or alcohol related challenges.

Perform other duties as assigned.

Experience/Requirements

Minimum of a high school diploma or equivalent (GED)

Bachelor's degree preferred.

Job Qualifications

Be skilled in conflict mediation/negotiation and have an assertive approach to problem-solving.

Demonstrated leadership skills and ability to work as part of a team.

Excellent oral and written communication skills.

Must be cleared through CA Background check process (Justice Center, OCFS, etc.)

Ability to utilize various computer programs, specifically Microsoft Word and Excel.

Be creative and flexible.

Ability to maintain confidential information, as related to the position.

Provide holiday, evening, and weekend coverage, as necessary.

To apply go to www.communityaccess.org.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Wellness Specialist**Job Location:** Bronx**Posted:** 11/23/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

The Shelter Assertive Community Treatment (ACT) team is a mobile practice models designed to provide treatment, rehabilitation and support services to individuals living with a serious mental illness whose needs have not been effectively met by traditional behavioral health services.

Community Access' Bronx ACT Team and serves individuals with serious mental illness who are street/shelter homeless or living between institutional settings and housing. Team members will work collaboratively with settings in which the participant is living and use assertive engagement strategies to proactively engage individuals in services.

Team members share responsibility for the people they serve, helping individuals attain housing and other personal goals that may be of a health, social, work or education nature. These teams are multi-disciplinary and include psychiatry, nursing, social work, peer specialists and other staff members offering rehabilitation, treatment and recovery support services. The team provides expertise in the areas of housing, substance use and harm reduction, peer support and behavioral health recovery.

Position Description:

The Wellness Specialist has lead responsibility for integrating wellness goals and services with the tasks of all ACT team members. The Specialist is a person with the lived experience of a mental health condition who has a willingness to share personal and practical experience, knowledge, and first-hand insight to benefit ACT program participants. The Wellness Specialist engages and builds trusting relationships with program participants and their networks to support the person's recovery.

Experience/Requirements

New York Certified Peer Specialist (NYCPS)

Position Qualifications:

Lived experience of a mental health condition required, and a history involving homelessness, involvement with the criminal justice system, or experience with substance use services, preferred.

Ability to use Windows computer systems, Microsoft Office Suite, and Outlook email

Benefits We Offer:

3 weeks of vacation, 5 personal days, 12 sick days, 10 paid holidays

Travel Reimbursement

College savings plan Pre-tax savings plan (including Flexible Spending Accounts and Transit Check)

403b contribution; life insurance

Comprehensive medical, vision, and dental plans; Employee Assistance Program

Summer Flex Hours

Paid Family Leave; Short-Term Disability insurance

To apply go to www.communityaccess.org.

Experience or BA Required**Agency:** Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Licensed Practical Nurse**Job Location:** Manhattan**Posted:** 12/7/2020**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS

198 East 121st St. 6th Fl.
New York, NY 10035**Job Description**

Janian is seeking a full-time licensed practical nurse (LPN) to provide for the Center for Urban Community Services' Paul's Place Drop-in Center and Safe Haven, located on 14th Street in Manhattan. CUCS is a leading housing placement program in NYC serving mentally ill, homeless individuals. The Licensed Practical Nurse will work in collaboration with both CUCS and Janian Medical staff, which will include a primary care provider, psychiatrist, medical assistant, and social workers. Scheduled hours will be Monday through Friday from 8am-4pm, with some flexibility.

Paul's Place is a co-located Drop-in Center and Safe Haven providing case management and housing placement services to 70 to 90 people at the Drop-In Center and 24 people at the Safe Haven. Program services include: housing placement, comprehensive health, mental health, and case management services. The primary goal of on-site services is permanent housing placement for program participants that meets their needs and abilities. Services are person-centered, with a harm reduction approach. Operating 7 days a week, Paul's Place offers 24 hour staffing, including security and social service teams.

Responsibilities

The central role of the LPN at CUCS is to:

1. Have a management and leadership role in the Assistance with Self Administered Medication (AWSAM) process, which includes managing the physical medications and documentation associated with the medication monitoring program.

Additional nursing responsibilities included in the position are to:

2. Provide nursing care upon orders from a Janian Medical Care ("Janian") provider or in some cases a non-Janian Provider. The LPN will:

a. Observe, measure, record, and report clinical data relating to patient health status as needed at the order of a Janian provider or in some cases a non-Janian Provider.

b. Administer injections, such as: Long Acting Injectable (LAI) medications, Tuberculin Skin Test (TST) implantations, or vaccines.

3. Provide health support and teaching to clients as needed, including running groups and one-on-one counselling. Support client health care behavior and activities, including personal hygiene assistance & counselling.

4. Support the primary care and psychiatry programs at the site, and work collaboratively with the site social work staff to:

a. Escort patients to healthcare appointments; communicate with outside providers to coordinate care and obtain information, reports and notes. Compile patient health information.

b. Maintain medical office equipment and complete inventory of supplies, as needed.

c. Participate in staff meetings and other case conferencing meetings.

d. Maintain professional, working relationship with site staff.

Experience/Requirements

LPN license required; experience working with people living with mental illness and/or with homeless or justice-involved people preferred. Excellent verbal and written communication skills and computer literacy required. Close attention to detail is essential. Bilingual English/Spanish preferred, but not required.

www.cucs.org

To apply go to

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** IMT Program Assistant**Job Location:** Bronx**Posted:** 1/4/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

The IMT Program Assistant provides administrative support and manages requests and needs for service by triaging calls and coordinating communication between the team, participants, and collaterals. The Program Assistant facilitates effective team functioning through administrative support to the program's staff with minimal supervision. The position functions to support the Director and staff in the primary areas of: intake and admission; scheduling; quality assurance; and office management. The Program Assistant is key in completing internal and external monthly reports and ensuring charts and documentation meet the standards and expectations set forth by funders.

Experience/Requirements

Applicants need to meet the following requirements:

- Minimum of Associate's Degree in relevant Behavioral Health field.

- Previous administrative experience, preferably in a behavioral health or human services program setting.

- Excellent diplomacy, poise and social skills applicable to working with participants facing crises and stress.

- Demonstrated experience creating and maintaining efficient administrative and operational systems.

- Knowledge of electronic health records, AWARDS preferred.

- Computer proficiency in Windows operating systems and programs, such as MS Word, Excel, PowerPoint, as well as comfort with learning new electronic systems.

- Ability to use public transportation for execution of assigned tasks.

To apply go to www.communityaccess.org.

MA-MSW-CSW Required**Agency:** Center for Urban Community Services -- SHA**Site:** CUCS -- SHA**Position:** Social Worker**Job Location:** Brooklyn**Posted:** 2/1/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

Mail: CUCS

198 East 121st St. 6th Fl.
New York, NY 10035**Job Description**

The Center for Urban Community Services (CUCS) seeks a Social Worker for its Prospect Place shelter for homeless, mentally ill women. Prospect Place is a 90 bed recovery oriented housing placement program located at 174 Prospect Place in Brooklyn, NY. Program services include: housing placement, comprehensive health, mental health, and case management services. Prospect Place operates 7 days per week with 24 hour clinical and security staff. The program is readily accessible by public transportation.

Please note that Prospect Place is temporarily relocated to the L Hotel in Sunset Park Brooklyn as part of the city's efforts to decrease the shelter density in traditional shelters.

The Social Worker is responsible for working with an assigned group of clients to help them live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations; and striving, as appropriate to their role, to fulfill the CUCS programs' core purpose, core values and vision statements. Services that the social worker will be expected to provide include, but are not limited to, supportive counseling, outreach, written assessments, medication monitoring, case management, advocacy, and crisis intervention. The Social Worker works closely with the onsite medical Primary Care Provider. The Social Worker is expected to understand and support the management activities that ensure the good functioning of the team and the program as a whole. They are also expected to provide oversight and support to their team in the absence of the Team's Clinical Supervisor. The Social Worker will receive weekly clinical supervision that meets the requirements for LCSW hours, as defined by the state of NY, and have access to all CUCS in-service and community trainings.

Experience/Requirements

- MSW, LMSW preferred
- Related experience working with mentally ill or homeless individuals is strongly preferred
- Ability to work as part of an interdisciplinary and multicultural team
- Good verbal and written communication skills
- Computer literacy
- Bilingual Spanish/English preferred

To apply go to www.cucs.org.

Agency: Community Access -- SSA**Site:** Community Access -- SSA**Position:** Assistant Program Director**Job Location:** Manhattan**Posted:** 2/1/2021**Benefits:** Unknown**FT/PT:** FT**Hrs/Week:****Salary:****Pay/Hr:****Contact Info**

HR Dept.

Mail: Community Access
2 Washington St., 9th Fl.
New York, NY 10004**Job Description**

Community Access' Housing Division provides low-threshold supportive housing to individuals with histories of mental health concerns, homelessness, and substance use, as well as other low-income community members.

Position Description:

The Assistant Director has responsibility for the general welfare of tenants and assuring that services are provided consistent with the program's mission.

Specific tasks toward these ends are ensuring that the program meets agency and funder standards for program census, service delivery, staffing, and record-keeping; establishing and maintaining an environment for tenants and staff that is consistent with agency values; and monitoring the maintenance of the physical plant.

The Assistant Director also serves as back-up to the Program Director for oversight of the program in the program director's absence.

Salary: High 50's to mid 60's (depending on experience)

Position Type: Full Time

Position Location: 621 Water Street New York, New York

Essential Job Functions

Recruit, hire, and provide supervision to the assigned staff, so that agency and department goals are communicated effectively, job performance is continuously evaluated, and appropriate training and correction is made.

Support the day-to-day operation of the program, staff, and processes, including promoting the safety, well-being, and comfort of tenants.

Assist in the development of annual program goals in consultation with the Program Director, in addition to other reports as needed.

Ensures management of appropriate staff coverage per contractual requirements and service delivery needs, including that shifts are staffed. In the event, coverage is needed, the assistant director is responsible for obtaining or providing coverage, as necessary, including all holidays.

Experience/Requirements

Master's Degree in a related field, preferred (work experience within the field may be substituted for a degree)

Position Qualifications

At least three years of previous experience working with mental health consumers, formerly homeless and persons with histories of drug/alcohol abuse, preferred.

Two years of previous supervisory experience preferred.

Must be fingerprinted and cleared by the Office of Mental Health (OMH).

Ability to work weekends and holidays, due to events or staff shortage as necessary.

Skilled in conflict mediation/negotiation and have an assertive approach to problem-solving.

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

To apply go to www.communityaccess.org.