

# **CUCS JOBS JOURNAL**

A PUBLICATION OF THE HOUSING RESOURCE CENTER

Rebuilding lives together

VOL.23, NO. 22

# MONDAY, OCTOBER 29TH

2018

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# **CUCS JOBS JOURNAL**

The CUCS Jobs Journal is a bi-weekly listing of job openings available to residents of supportive housing and consumers of OMH or DOHMH funded services. The Jobs Journal is supported by the NYC Department of Health and Mental Hygiene (DOHMH).

Job postings submitted to CUCS Jobs Journal will be valid for up to three (3) months. If jobs are not resubmitted at that time they will be removed from the Jobs Journal.

If you have questions about this publication or would like to list a job, please call the CUCS Jobs Journal at (212) 801-3300 or email us at jobsjournal@cucs.org. Job postings must be submitted by the close of business on the Tuesday before publication.

The next issue of the Jobs Journal will be published Monday, November 12, 2018.

# There is no cost to post jobs in the CUCS Jobs Journal.

The CUCS Jobs Journal is available on the Internet at the CUCS web site. It can be found at <a href="https://www.cucs.org/housing/housing-resource-center/">https://www.cucs.org/housing/housing-resource-center/</a>.

# Trainer Position Available at CUCS Institute

The Center for Urban Community Services Institute provides interactive, hands-on training and support services for professionals on a wide-range of topics, including housing and homelessness, behavioral health, case management, clinical and evidence-based practices.

The Trainer position delivers trainings both locally and nationally; assists in training research and in the curriculum development and revision process, as well as ongoing evaluation of the quality of the trainings delivered.

Our training curriculums have been designed to provide real-world, practical learning opportunities that can be implemented immediately by staff. Our skilled trainers are all licensed social workers with extensive experience working in human service sector, committed to providing learning experiences that help staff deliver high-quality services to people in need.

Candidates will be considered if they have: a LCSW (or LMSW in Social Work; a minimum of three years post Master's experience; at least one year experience in homeless services and/or supportive housing sectors; strong presentation skills; experience in curriculum development; a knowledge of Supportive Housing and Evidence Based Practices and are willing to travel.

Interested applicants should apply online at www.cucs.org.

The CUCS Jobs Journal is a bi-weekly listing of job openings available to supportive housing residents and consumers of OMH or DOHMH-funded services. Resumes and cover letters may be sent directly to the contact person listed. Information was not available at this time for those areas that are blank. For more information: Phone: (212) 801-3300: Fax: (212) 635-2183; e-mail: jobsjournal@cucs.org

#### Agency/Site Abbreviations

mbarbarash@balticstreet.org

Aff: Affiliated Agency Bus: Business EP: Employment Program Gov: Government SHA: Supportive Housing Agency SSRO:Supportive SRO Residence OSR: Other SupportiveResidence SSA:Social Service Agency

The CUCS Jobs Journal is supported by the NYC Department of Health and Mental Hygiene

# The CUCS Jobs Journal

# Monday, October 29, 2018

# **HS Diploma/GED Required**

Agency: Baltic Street AEH, Inc. -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Baltic St. AEH, Inc. -- Aff. Benefits: Unknown Hrs/Week: Marianna Barbarash

Position: Employment Specialist Salary: Ema

Job Location: Brooklyn

### **Job Description**

The Employment Specialist will provide a full range of employment services to individuals in recovery from symptoms from Mental Illness. To assist in meeting the goals of these individuals, it will be expected that the Employment Specialist

will facilitate Behavioral Health methods and maintain awareness of Wellness Management to meet employment needs, as detailed below:

Intake/Assessment:

- •Execute individual intake interviews of program candidates (as assigned) utilizing a person centered approach.
- •Maintain updated knowledge base of potential alternative referrals for persons not able to use the program's services.

Vocational/Employment Services:

- •Engage local businesses to further develop recognition of Networkplus in the local community.
- •10 new employer contacts made per week is required for Part-Time ES Workers, between 16 and 18 contacts made per week is required for Full-Time ES Workers.
- •The E.S. will remain well-informed on the range of the latest job postings, and share their findings with staff members. Working together with management, it is expected that the E.S. team will be more likely to connect clients with the appropriate job postings.
- •Carry and maintain up-to-date 15-20 cases of individuals in need of employment services
- •Develop an employment/service plan and a contract for services to be provided
- •Facilitate job search preparation for Participants seeking employment
- Network with local and regional employers to develop relationships with potential places of employ to increase likelihood of Participants hire and retention
- •Work individually with Participants in helping them prepare for and assist implementing their job search strategy.
- •Provide ongoing support and assistance to Participants in their job search process, including outside referral, job development, entitlements counseling and advocacy. Job Retention Services:
- •Develop an employment support plan with Participants to assist them in successfully maintaining and progressing in their employment.
- •Provide services as contracted via job coaching, employment counseling, employment support groups, career counseling or advocacy with employers.

Documentation/Administrative:

- •Set-up and maintain case records for all Participants on caseload updating referral material as required, collecting relevant reports and evaluations, writing progress notes for all contacts (\*Must maintain excellent record keeping and documentations)
- •Assist in the collection of relevant data for the program
- •Actively engage and participate in weekly intake disposition meetings facilitating communication with all other members of the service team
- •Attend all scheduled staff development activities as required for the position.

#### **Experience/Requirements**

- •Education and experience equivalent to undergraduate degree in mental health, social services, or business. Provisional Peer Specialist Certification Preferred.
- •Experience working with Behavioral Health population.
- •One year of job development experience preferred.
- •Experience providing employment services, and knowledge of the work world are preferred.
- ·Ability to work as an effective team member is essential.
- •Proficient in Microsoft Word and Excel.
- •Knowledge of Dartmouth Individual Placement and Support (IPS) supported employment model.
- ·Ability to learn our data filing software system (AWARDS/Foothold).
- -Ability to interact with employers, building professional relationships to provide work opportunities for the people we serve.

# Monday, October 29, 2018

Agency: Baltic Street AEH, Inc. -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Baltic St. AEH, Inc. -- Aff. Benefits: Unknown Hrs/Week: Marianna Barbarash

Position: Housing Specialist Homeworks
Salary: Email:
Pay/Hr: mbarbarash@balticstreet.org

Job Location: Brooklyn

#### Job Description

The mission of Baltic Street AEH, Inc. is to help improve the quality of life for people vulnerable to mental illness by providing a broad continuum of trauma-informed care with a focus on wellness and resiliency. We believe that all the people we serve can lead meaningful lives and successfully manage their mental health. Every individual we serve receives support to help them address their whole health needs, develop coping strategies and connect with critical resources such as housing, education and employment.

Baltic Street AEH, Inc. seeks applicants for the position of Housing Specialist. The incumbent will provide supported housing services to adults diagnosed with mental illness in the Bronx and Brooklyn. Join an innovative agency providing services through empowerment. Must possess the ability to reason clearly and make sound judgments. The ability to communicate clearly and effectively and to establish and maintain satisfactory relations with others is a must.

#### **Essential Functions:**

- 1. Assist residents in finding and keeping preferred housing.
- 2. Facilitate group meetings, workshops and training sessions which includes sharing your own recovery story/experience with consumers.
- 3. Establish and maintain good rapport and working relationships with residents.
- 4. Contribute to the formulation and implementation of individual housing support plans.
- 5. Aid and encourage residents to meet the established goals of their housing plans.
- 6.Encourage resident decision-making.
- 7. Report problems and behavioral changes to supervisor.
- 8. Provide information, referral and advocacy.
- 9. Work cooperatively with all internal and external entities.
- 10. Ensure the protection of all client civil liberties, rights and property.
- 11.Attend all staff meetings.
- 12.Document all contacts, in writing, in case files.
- 13. Maintain accurate, up to date case files and other reporting requirements.
- 14.Participate in supervisor meetings.
- 15. Visit apartment sites at least once per month.
- 16.On call responsibilities, where applicable.
- 17.Ensure clients are transported to needed services in a timely manner.
- 18. Maintain valid American Red Cross/American Heart Association CPR/First Aid certification, if applicable.
- 19. Maintain and protect the confidential nature of all matters related to this position.

#### Other Duties:

- 1. Participate, when appropriate, in training sessions designed to enhance growth and skill development.
- 2.Performs other reasonably related duties assigned by the immediate supervisor or other management staff as required.

#### Experience/Requirements

Good phone and communication skills, some experience or training in peer advocacy, basic knowledge of self-help techniques, ability to be patient and supportive, knowledge of community mental health system, ability to complete required paperwork. Basic office and computer skills are required. Certified Psychiatric Rehabilitation Practitioner (CPRP) preferred. Certified with the Academy of Peer Services or completion of certification within the first two months of employment. Good reading and writing Skills. Clean drivers license a plus. Bilingual Spanish preferred. High School Diploma or GED required. Able to travel by mass transit, bus and subway, up to 6 rides in a day.

Able to climb and descend up to 6 flights of stairs. Able to walk distances of up to 8 blocks from office to mass transit, or to client apartments. These job duties must be performed at Baltic Street AEH, Inc. in a manner which is in keeping with the mission statement of Baltic Street AEH, Inc. and must also project a positive image of the employees, individuals, and agency of Baltic Street AEH, Inc. to the public, individuals, other agencies, families and other Board of Directors.

# Monday, October 29, 2018

Agency: Baltic Street AEH, Inc. -- SSA Posted: 10/29/2018 FT/PT: PT Contact Info
Site: Baltic St. AEH, Inc. -- Aff. Benefits: Unknown Hrs/Week: Marianna Barbarash

Position: Lodge Bridger III Salary: Email:

Job Location: Staten Island Pay/Hr: mbarbarash@balticstreet.org

#### Job Description

The mission of Baltic Street AEH, Inc. is to help improve the quality of life for people vulnerable to mental illness by providing a broad continuum of trauma-informed care with a focus on wellness and resiliency. We believe that all the people we serve can lead meaningful lives and successfully manage their mental health. Every individual we serve receives support to help them address their whole health needs, develop coping strategies and connect with critical resources such as housing, education and employment.

Baltic Street AEH, Inc. seeks applicants for the position of Peer Advocate Bridger at the Staten Island Lodge Bridger Program. This program provides hands on advocacy, self-help and empowerment tools to clients moving from the hospital, to live successfully in their communities. The position is based in Staten Island and may require some travel between Staten Island and Brooklyn.

**Essential Functions:** 

#### **Direct Services**

- 1. Teach and model the principles and practices of recovery and self-help
- 2. Provide quality psychiatric rehabilitation interventions to individuals and collaterals in a timely and responsive manner.
- 3. Collaborate with individuals to identify goals & objectives
- 4. Collaborate on services to meet those goals & objectives and discuss progress
- 5.Develop and individualized recovery plan (IPR) with the individual. Review and update as appropriate.
- 6. Ensure and protect all consumer civil liberties and rights.
- 7. Provide direct services to an ongoing client caseload.
- 8. Attend staff meetings and present cases as necessary.
- 9. Position requires both working both on site and off site.
- 10. Maintain and protect the confidential nature of all matters related to this position.
- 11. Provide linkages, referrals, and case coordination with other services including mental health, education, medical, social and financial services.
- 12. Teach individuals how to become better self-advocates through information sharing, explanation and modeling
- 13.Based upon individual needs and preferences, provide "hands-on" assistance with referral, intake, and eligibility processes.
- 14. Advocate for needed services and assist individuals to negotiate bureaucracies and service systems.
- 15.Provide entitlement counseling and assist consumers to obtain entitlements. Accompany individuals to entitlement offices as indicated.
- 16.Actively participate in ongoing training as needed to meet all certification standards and credentialing policies.
- 17 Provide timely documentation to supervisor and HR of qualifications necessary to provide services
- 18.Collect QA data and participate in the development of continuous quality improvement strategies based on relevant information and accrediting standards.
- 19. Facilitate group meetings, workshops and training sessions which includes sharing your own recovery story/experience with consumers.
- 20. Answer a help-line in a busy office.
- 21. Work collaboratively with other organizations and maintain positive interagency relationships.
- 22. Conduct outreach activities to prospective consumers.
- 23. As requested, run groups, classes and information sessions for consumers and other stakeholders.

#### Documentation

- 24.Document information in each record in a clear & timely manner in accordance with state and agency regulations and policies
- 25.Enter information into consumer data -base in a timely and accurate manner.
- 26.Maintain administrative, program, and client records in a timely, complete, and organized manner, consistent with all applicable policies, rules, regulations, and procedures.
- 27. Submit accurate and timely reports as requested by the agency management

#### Other Duties

- 28. Participate in training sessions designed to enhance growth and skill development.
- 29.Perform other duties as assigned.

### Experience/Requirements

# Monday, October 29, 2018

Agency: Baltic Street AEH, Inc. -- SSA Posted: 10/29/2018 FT/PT: PT Contact Info
Site: Baltic St. AEH, Inc. -- Aff. Benefits: Unknown Hrs/Week: Marianna Barbarash

Position: Manhattan West Self Help Salary: Email:

Job Location: Manhattan Pay/Hr: mbarbarash@balticstreet.org

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#### **Job Description**

The mission of Baltic Street AEH, Inc. is to help improve the quality of life for people vulnerable to mental illness by providing a broad continuum of trauma-informed care with a focus on wellness and resiliency. We believe that all the people we serve can lead meaningful lives and successfully manage their mental health. Every individual we serve receives support to help them address their whole health needs, develop coping strategies and connect with critical resources such as housing, education and employment.

Baltic Street AEH, Inc., seeks applicants for the position of Peer Advocate for dual recovery, at the Manhattan West Self-Help Program. This program provides, self-help and empowerment tools to clients in the community, through consumer led groups. It will develop, and lead self-help groups, and train new group leaders from among its group attendees.

#### **Direct Services**

- 1. Teach and model the principles and practices of recovery and self-help
- 2. Provide quality psychiatric rehabilitation interventions to individuals and collaterals in a timely and responsive manner.
- 3. Collaborate with individuals to identify goals & objectives
- 4. Collaborate on services to meet those goals & objectives and discuss progress
- 5.Develop and individualized recovery plan (IPR) with the individual. Review and update as appropriate.
- 6.Ensure and protect all consumer civil liberties and rights.
- 7. Provide direct services to an ongoing client caseload.
- 8. Attend staff meetings and present cases as necessary.
- 9. Position requires both working both on site and off site.
- 10. Maintain and protect the confidential nature of all matters related to this position.
- 11. Provide linkages, referrals, and case coordination with other services including mental health, education, medical, social and financial services.
- 12. Teach individuals how to become better self-advocates through information sharing, explanation and modeling
- 13.Based upon individual needs and preferences, provide "hands-on" assistance with referral, intake, and eligibility processes.
- 14. Advocate for needed services and assist individuals to negotiate bureaucracies and service systems.
- 15.Provide entitlement counseling and assist consumers to obtain entitlements. Accompany individuals to entitlement offices as indicated.
- 16.Actively participate in ongoing training as needed to meet all certification standards and credentialing policies.
- 17. Provide timely documentation to supervisor and HR of qualifications necessary to provide services
- 18.Collect QA data and participate in the development of continuous quality improvement strategies based on relevant information and accrediting standards.
- 19. Facilitate group meetings, workshops and training sessions which includes sharing your own recovery story/experience with consumers.
- 20. Answer a help-line in a busy office.
- 21. Work collaboratively with other organizations and maintain positive interagency relationships.
- 22. Conduct outreach activities to prospective consumers.
- 23.As requested, run groups, classes and information sessions for consumers and other stakeholders.

#### Documentation

- 24.Document information in each record in a clear & timely manner in accordance with state and agency regulations and policies
- 25.Enter information into consumer data -base in a timely and accurate manner.
- 26.Maintain administrative, program, and client records in a timely, complete, and organized manner, consistent with all applicable policies, rules, regulations, and procedures.
- 27. Submit accurate and timely reports as requested by the agency management

#### Other Duties

28. Participate in training sessions designed to enhance growth and skill development.

29.Perform other duties as assigned.

#### **Experience/Requirements**

# Monday, October 29, 2018

Agency: Baltic Street AEH, Inc. -- SSA Posted: 10/29/2018 FT/PT: PT Contact Info
Site: Baltic St. AEH, Inc. -- Aff. Benefits: Unknown Hrs/Week: Marianna Barbarash

Position: Peer Advocate Bridger I Salary: Email:

Pay/Hr: mbarbarash@balticstreet.org

Job Location: Brooklyn

#### **Job Description**

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Baltic Street AEH Inc., seeks applicants for the position of Peer Advocate Bridger. This program provides hands on advocacy, self-help - empowerment tools and problem solving to clients moving from the hospital, to live successfully in their communities. Peer Advocate Bridger's use group facilitation and individual meetings in the hospital, office and field settings. Position is based in Brooklyn.

Essential Functions:

#### **Direct Services**

- 1. Teach and model the principles and practices of recovery and self-help
- 2. Provide quality psychiatric rehabilitation interventions to individuals and collaterals in a timely and responsive manner.
- 3. Collaborate with individuals to identify goals & objectives
- 4. Collaborate on services to meet those goals & objectives and discuss progress
- 5.Develop and individualized recovery plan (IPR) with the individual. Review and update as appropriate.
- 6. Ensure and protect all consumer civil liberties and rights.
- 7. Provide direct services to an ongoing client caseload.
- 8. Attend staff meetings and present cases as necessary.
- 9. Position requires both working both on site and off site.
- 10. Maintain and protect the confidential nature of all matters related to this position.
- 11. Provide linkages, referrals, and case coordination with other services including mental health, education, medical, social and financial services.
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- 27. Submit accurate and timely reports as requested by the agency management

#### Other Duties

- 28. Participate in training sessions designed to enhance growth and skill development.
- 29.Perform other duties as assigned.

#### **Experience/Requirements**

# Monday, October 29, 2018

Agency: Baltic Street AEH, Inc. -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Baltic St. AEH, Inc. -- Aff. Benefits: Unknown Hrs/Week: Marianna Barbarash

Position: Peer Advocate Bridger II Salary: Email:

Job Location: Staten Island Pay/Hr: mbarbarash@balticstreet.org

OOD LOOUTION:

#### **Job Description**

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Essential Functions:

#### Direct Services

- 1. Teach and model the principles and practices of recovery and self-help
- 2. Provide quality psychiatric rehabilitation interventions to individuals and collaterals in a timely and responsive manner.
- 3. Collaborate with individuals to identify goals & objectives
- 4. Collaborate on services to meet those goals & objectives and discuss progress
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- 6. Ensure and protect all consumer civil liberties and rights.
- 7. Provide direct services to an ongoing client caseload.
- 8. Attend staff meetings and present cases as necessary.
- 9. Position requires both working both on site and off site.
- 10. Maintain and protect the confidential nature of all matters related to this position.
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- 29.Perform other duties as assigned.

#### **Experience/Requirements**

# Monday, October 29, 2018

Agency: Baltic Street AEH, Inc. -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Baltic St. AEH, Inc. -- Aff. Benefits: Unknown Hrs/Week: Marianna Barbarash

Position: Peer Advocate Bronx Salary: Email:

Job Location: Bronx Pay/Hr: mbarbarash@balticstreet.org

### Job Description

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Baltic Street AEH, Inc., seeks applicants for the position of Peer Advocate. The person will perform advocacy services for and with consumers of mental health services in a program that provides a wide network of Peer Advocacy services

Essential Functions:

#### **Direct Services**

- 1. Teach and model the principles and practices of recovery and self-help
- 2. Provide quality psychiatric rehabilitation interventions to individuals and collaterals in a timely and responsive manner.
- 3. Collaborate with individuals to identify goals & objectives
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- 7. Provide direct services to an ongoing client caseload.
- 8. Attend staff meetings and present cases as necessary.
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- 27. Submit accurate and timely reports as requested by the agency management

#### Other Duties

- 28. Participate in training sessions designed to enhance growth and skill development.
- 29.Perform other duties as assigned.

#### **Experience/Requirements**

# Monday, October 29, 2018

Posted: 10/29/2018 Baltic Street AEH, Inc. -- SSA FT/PT: РΤ Agency: **Contact Info** Baltic St. AEH, Inc. -- Aff. Benefits: Unknown Hrs/Week: Site: Marianna Barbarash

Salary: Position: Peer Advocate Brooklyn Email:

Job Location: Brooklyn

Pay/Hr: mbarbarash@balticstreet.org

#### Job Description

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Baltic Street AEH, Inc., seeks applicants for the position of Peer Advocate. The person will perform advocacy services for and with consumers of mental health services in a program that provides a wide network of Peer Advocacy services.

**Essential Functions:** 

#### **Direct Services**

- 1. Teach and model the principles and practices of recovery and self-help
- 2. Provide quality psychiatric rehabilitation interventions to individuals and collaterals in a timely and responsive manner.
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- 4. Collaborate on services to meet those goals & objectives and discuss progress
- 5.Develop and individualized recovery plan (IPR) with the individual. Review and update as appropriate.

#### Experience/Requirements

# Monday, October 29, 2018

Baltic Street AEH, Inc. -- SSA Posted: 10/29/2018 FT FT/PT: Agency: **Contact Info** Baltic St. AEH, Inc. -- Aff. Unknown Site: Benefits: Hrs/Week: Marianna Barbarash

Salarv: Position: Peer Advocate Brooklyn Email:

Pay/Hr: mbarbarash@balticstreet.org Job Location: Brooklyn

#### Job Description

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**Essential Functions:** 

#### **Direct Services**

- 1. Teach and model the principles and practices of recovery and self-help
- 2. Provide quality psychiatric rehabilitation interventions to individuals and collaterals in a timely and responsive manner.
- 3. Collaborate with individuals to identify goals & objectives
- 4. Collaborate on services to meet those goals & objectives and discuss progress
- 5.Develop and individualized recovery plan (IPR) with the individual. Review and update as appropriate.
- 6.Ensure and protect all consumer civil liberties and rights.
- Provide direct services to an ongoing client caseload.
- 8. Attend staff meetings and present cases as necessary.
- 9. Position requires both working both on site and off site.
- 10. Maintain and protect the confidential nature of all matters related to this position.
- 11. Provide linkages, referrals, and case coordination with other services including mental health, education, medical, social and financial services.
- 12.Teach individuals how to become better self-advocates through information sharing, explanation and modeling
- 13.Based upon individual needs and preferences, provide "hands-on" assistance with referral, intake, and eligibility processes.
- 14 Advocate for needed services and assist individuals to negotiate bureaucracies and service systems.
- 15.Provide entitlement counseling and assist consumers to obtain entitlements. Accompany individuals to entitlement offices as indicated.
- 16.Actively participate in ongoing training as needed to meet all certification standards and credentialing policies.
- 17. Provide timely documentation to supervisor and HR of qualifications necessary to provide services
- 18.Collect QA data and participate in the development of continuous quality improvement strategies based on relevant information and accrediting standards.
- 19. Facilitate group meetings, workshops and training sessions which includes sharing your own recovery story/experience with consumers.
- 20. Answer a help-line in a busy office.
- 21. Work collaboratively with other organizations and maintain positive interagency relationships.
- 22. Conduct outreach activities to prospective consumers.
- 23.As requested, run groups, classes and information sessions for consumers and other stakeholders.

#### Documentation

- 24.Document information in each record in a clear & timely manner in accordance with state and agency regulations and policies
- 25.Enter information into consumer data -base in a timely and accurate manner.
- 26. Maintain administrative, program, and client records in a timely, complete, and organized manner, consistent with all applicable policies, rules, regulations, and procedures.
- 27. Submit accurate and timely reports as requested by the agency management

#### Other Duties

- 28. Participate in training sessions designed to enhance growth and skill development.
- 29.Perform other duties as assigned.

#### **Experience/Requirements**

# Monday, October 29, 2018

Baltic Street AEH, Inc. -- SSA Posted: 10/29/2018 FT FT/PT: Agency: **Contact Info** Baltic St. AEH, Inc. -- Aff. Unknown Site: Benefits: Hrs/Week: Marianna Barbarash

Salarv: Position: Peer Advocate SI Email:

Pay/Hr: mbarbarash@balticstreet.org

Job Location: Staten Island

#### Job Description

The mission of Baltic Street AEH, Inc. is to help improve the quality of life for people vulnerable to mental illness by providing a broad continuum of trauma-informed care with a focus on wellness and resiliency. We believe that all the people we serve can lead meaningful lives and successfully manage their mental health. Every individual we serve receives support to help them address their whole health needs, develop coping strategies and connect with critical resources such as housing, education and employment.

Baltic Street AEH, Inc., seeks applicants for the position of Peer Advocate. The person will perform advocacy services for and with consumers of mental health services in a program that provides a wide network of Peer Advocacy services

The mission of Baltic Street AEH, Inc. is to help improve the quality of life for people vulnerable to mental illness by providing a broad continuum of trauma-informed care with a focus on wellness and resiliency. We believe that all the people we serve can lead meaningful lives and successfully manage their mental health. Every individual we serve receives support to help them address their whole health needs, develop coping strategies and connect with critical resources such as housing, education and employment.

Baltic Street AEH, Inc., seeks applicants for the position of Peer Advocate. The person will perform advocacy services for and with consumers of mental health services in a program that provides a wide network of Peer Advocacy services

**Essential Functions:** 

#### **Direct Services**

- 1. Teach and model the principles and practices of recovery and self-help
- 2. Provide quality psychiatric rehabilitation interventions to individuals and collaterals in a timely and responsive manner.
- 3. Collaborate with individuals to identify goals & objectives
- 4. Collaborate on services to meet those goals & objectives and discuss progress
- 5.Develop and individualized recovery plan (IPR) with the individual. Review and update as appropriate.
- 6.Ensure and protect all consumer civil liberties and rights.
- 7. Provide direct services to an ongoing client caseload
- 8.Attend staff meetings and present cases as necessary.
- 9. Position requires both working both on site and off site.
- 10 Maintain and protect the confidential nature of all matters related to this position.
- 11.Provide linkages, referrals, and case coordination with other services including mental health, education, medical, social and financial services.
- 12. Teach individuals how to become better self-advocates through information sharing, explanation and modeling
- 13.Based upon individual needs and preferences, provide "hands-on" assistance with referral, intake, and eligibility processes.
- 14. Advocate for needed services and assist individuals to negotiate bureaucracies and service systems.
- 15.Provide entitlement counseling and assist consumers to obtain entitlements. Accompany individuals to entitlement offices as indicated.
- 16.Actively participate in ongoing training as needed to meet all certification standards and credentialing policies.
- 17. Provide timely documentation to supervisor and HR of qualifications necessary to provide services
- 18.Collect QA data and participate in the development of continuous quality improvement strategies based on relevant information and accrediting standards.
- 19.Facilitate group meetings, workshops and training sessions which includes sharing your own recovery story/experience with consumers.
- 20. Answer a help-line in a busy office.
- 21. Work collaboratively with other organizations and maintain positive interagency relationships.
- 22. Conduct outreach activities to prospective consumers.
- 23.As requested, run groups, classes and information sessions for consumers and other stakeholders.

#### Documentation

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- 25.Enter information into consumer data -base in a timely and accurate manner.
- 26.Maintain administrative, program, and client records in a timely, complete, and organized manner, consistent with all applicable policies, rules, regulations, and procedures.
- 27. Submit accurate and timely reports as requested by the agency management

#### Other Duties

- 28. Participate in training sessions designed to enhance growth and skill development.
- 29.Perform other duties as assigned.

#### Experience/Requirements

# Monday, October 29, 2018

Agency: Baltic Street AEH, Inc. -- SSA Posted: 10/29/2018 FT/PT: PT Contact Info
Site: Baltic St. AEH, Inc. -- Aff. Benefits: Unknown Hrs/Week: Marianna Barbarash

Position: Peer Advocate SI Salary: Email:

Job Location: Staten Island Pay/Hr: mbarbarash@balticstreet.org

#### Job Description

The mission of Baltic Street AEH, Inc. is to help improve the quality of life for people vulnerable to mental illness by providing a broad continuum of trauma-informed care with a focus on wellness and resiliency. We believe that all the people we serve can lead meaningful lives and successfully manage their mental health. Every individual we serve receives support to help them address their whole health needs, develop coping strategies and connect with critical resources such as housing, education and employment.

Baltic Street AEH, Inc., seeks applicants for the position of Peer Advocate. The person will perform advocacy services for and with consumers of mental health services in a program that provides a wide network of Peer Advocacy services

Essential Functions:

#### **Direct Services**

- 1. Teach and model the principles and practices of recovery and self-help
- 2. Provide quality psychiatric rehabilitation interventions to individuals and collaterals in a timely and responsive manner.
- 3. Collaborate with individuals to identify goals & objectives
- 4. Collaborate on services to meet those goals & objectives and discuss progress
- 5.Develop and individualized recovery plan (IPR) with the individual. Review and update as appropriate.
- 6. Ensure and protect all consumer civil liberties and rights.
- 7. Provide direct services to an ongoing client caseload.
- 8. Attend staff meetings and present cases as necessary.
- 9. Position requires both working both on site and off site.
- 10. Maintain and protect the confidential nature of all matters related to this position.
- 11. Provide linkages, referrals, and case coordination with other services including mental health, education, medical, social and financial services.
- 12.Teach individuals how to become better self-advocates through information sharing, explanation and modeling
- 13.Based upon individual needs and preferences, provide "hands-on" assistance with referral, intake, and eligibility processes.
- 14 Advocate for needed services and assist individuals to negotiate bureaucracies and service systems.
- 15.Provide entitlement counseling and assist consumers to obtain entitlements. Accompany individuals to entitlement offices as indicated.
- 16. Actively participate in ongoing training as needed to meet all certification standards and credentialing policies.
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- 19.Facilitate group meetings, workshops and training sessions which includes sharing your own recovery story/experience with consumers.
- 20. Answer a help-line in a busy office.
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- 26. Maintain administrative, program, and client records in a timely, complete, and organized manner, consistent with all applicable policies, rules, regulations, and procedures.
- 27. Submit accurate and timely reports as requested by the agency management

#### Other Duties

- 28. Participate in training sessions designed to enhance growth and skill development.
- 29.Perform other duties as assigned.

#### **Experience/Requirements**

# Monday, October 29, 2018

Baltic Street AEH, Inc. -- SSA Posted: 10/29/2018 FT FT/PT: Agency: **Contact Info** Baltic St. AEH, Inc. -- Aff. Unknown Site: Benefits: Hrs/Week: Marianna Barbarash

Salarv: Position: Supp.Educ.Counselor Fmail:

Pay/Hr: mbarbarash@balticstreet.org Job Location: Brooklyn

# Job Description

•Assist individuals by providing educational readiness and vocational services that develop & define steps toward goals (in measurable outcomes) that enhance self-reliance and greater community interdependence.

•Contacts schools and supportive resources by mail, phone, e-mail, and in person to develop appropriate networks; build knowledge base of resources, conducts extensive outreach to schools and potential supports, to increase pool of academic supports, increase job bank listing and develop new job orders.

Serve as a liaison between individuals, their schools, and community agencies; responsible for developing and coordinating community resources and program services activities, including internships and academic development programs.

Perform a variety of programmatic & administrative client-centered tasks including, but not limited to, client outreach & intake, required data collection & case records maintenance, progress notes, individualized education goal plans, assisting program team with planned activities.

Facilitate school readiness and systems navigation workshops.

- •Facilitate group meetings, workshops and training sessions which includes sharing your own recovery story/experience with participants.
- Conduct orientation groups and individual intake interviews, present new intake case presentations
- •Assist clients with assessment, pre-school, education coaching, and follow-along services
- Provide counseling and support to identify/establish vocational goals, educational goals, and study interests of the participant, as well as, administering/arranging for interest/skill assessments as needed

#### **Experience/Requirements**

- Specific experience in Employment or Education Counseling, or Vocational Rehabilitation with adults preferably with mental illness.
- ·Looking for Specialized areas of skills in Educational Developing, Assessment and retention services
- ·Ability to independently make informed decisions that directly impact on employment outcomes for clients and employers
- •Highly Proficient computer skills including internet research as well as MS Office and MS Word, Excel and Outlook computer skills.
- •High school diploma required. B.A. in Education preferred.
- Experience as a Peer Advocate, or other related experience.

Center for Urban Community Services -- SHA Posted: 8/6/2018 FT FT/PT: Agency: **Contact Info** CUCS -- SHA Site: Benefits: Unknown Hrs/Week:

Salary: Position: Case Manager Email:

Pay/Hr:

Job Location: Manhattan

#### Job Description

We are seeking a dynamic, self-motivated person who embraces both a harm reduction approach as well as a recovery focused orientation. We strive to help our clients to identify and achieve goals that are meaningful to them. The Case Manager will provide a broad array of services as well as person centered clinical services to a caseload of 30-35 tenants. Some tasks include but are not limited to: entitlements assistance, counseling, advocacy, referrals and information, crisis intervention, engagement, psycho-education, escorting to various appointment within the community, and coordination of care with outside service providers. The ideal candidate will have a comprehensive understanding of the needs of the formerly homeless, mentally ill population, and those with substance addiction. This position is ideal for recent BSW Graduates.

#### **Experience/Requirements**

- · BSW and 1 year of relevant work experience.
- BA and 2 years of relevant work experience.
- High School Diploma or equivalent and 6 years of relevant work experience.
- For applicants without a college degree, every 30 credits can be substituted for 1 year of experience.
- Demonstrated ability to provide services to clients with psychiatric and medical disabilities and with issues of substance abuse.
- Computer literacy, excellent writing and verbal communications skills are required.
- Bilingual English/Spanish preferred, but not required.
- · Ability to work effectively as part of a core services team.

Posted: 9/17/2018 Center for Urban Community Services -- SHA FT FT/PT: Agency: **Contact Info** 

CUCS -- SHA Benefits: Unknown Hrs/Week: Site:

Salary: Position: Case Manager Email:

Pay/Hr:

Job Location: Manhattan

#### Job Description

Come work in the Flat Iron District of Manhattan with 24 other diverse and dynamic people who are helping formerly homeless individuals recover from trauma and live full and satisfying

The Case Manager will work with a caseload of 25-30 people. The Case Manager will provide case management as well as person centered clinical services including but not limited to entitlements assistance, counselling, advocacy, referrals and information, crisis intervention, engagement, monitoring, regular outreach, psycho-education, escorting to various appointments within the community, and coordination of care with outside service providers. The case manager can also co-facilitate other groups with another co-worker.

#### Experience/Requirements

BSW and 1 year of relevant work experience, -or- BA and 2 Years of relevant work experience, -or- High School Diploma or equivalent and 6 years of relevant work experience. For applicants without a college degree, every 30 credits can be substituted for 1 year of experience.

Demonstrated ability to provide services to clients with psychiatric and medical disabilities and with issues of substance abuse.

Computer literacy, excellent writing and verbal communication skills are required.

Ability to work effectively as part of a core services team.

Bilingual English/Spanish preferred.

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for. CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

# Monday, October 29, 2018

Center for Urban Community Services -- SHA Posted: 9/17/2018 FT FT/PT: Agency: **Contact Info** 

CUCS -- SHA Benefits: Unknown Site: Hrs/Week:

Salarv: Position: Case Manager Email: Pay/Hr:

Job Location: Manhattan

### Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Case Manager position at the Uptown and Scattered Site program. The program provides off-site evidence based, person centered and harm reduction services primarily to special needs individuals and families with histories of homelessness, mental illness and/or substance abuse. The individuals, families and veterans are located in six-buildings within the Harlem/Washington Heights community as well as Scattered Site apartments throughout Harlem/Washington Heights and the Bronx. Responsibilities: The Case Manager is a paraprofessional who provides a range of case management and clinical services to help clients live full and satisfying lives in the community.

#### **Experience/Requirements**

Bachelor's Degree and 2 years relevant experience, or BSW and 1 year relevant experience, or HS Diploma and 6 years relevant experience (for Case manager 3). Bachelor's Degree, or HS Diploma and 4 years relevant experience (for Case Manager 2). HS Diploma and 2 years experience (for Case Manager 1). For applicants without full degrees, every 30 credits can be substituted for one year of experience. Salary is commensurate with experience.

Must have ability to serve a specialized population and be able to work effectively as a part of a team

Must have good verbal and written communication skills with a working knowledge of computers

- Excellent outreach, assessment, written and verbal communication skills
- Computer literacy required
- Bilingual Spanish / English Strongly Preferred

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for. CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

Posted: 10/29/2018 Center for Urban Community Services -- SHA Agency: FT/PT: **Contact Info** 

Benefits: Unknown Site: CUCS -- SHA Hrs/Week:

Salary: Position: Case Manager Email: Pay/Hr:

Job Location: Manhattan

#### Job Description

The Christopher is a 167-unit supportive housing residence for single adults located in the Chelsea neighborhood of Manhattan. The building provides permanent, affordable housing and case management services to low income tenants, many of whom have histories of mental illness, homelessness, substance abuse, and /or HIV/AIDS. The Christopher is seeking a full time Case Manager. Description

The Case Manager position comprises a full range of direct services to clients with particular emphasis on mental health, physical health and substance abuse services. Services may also include money management, coordination of care, medication management, on-going individual counseling, and complete documentation of these services. Additional responsibilities include involvement in evidence based practices such as Supported Employment and Motivational Interviewing. The Case Manager will participate and contribute to a program culture that is client-centered, outcome-oriented and dedicated to continuous quality improvement.

#### **Experience/Requirements**

Case Manager 2 - Bachelor's Degree or HS Diploma or equivalent and 4 years relevant experience.

Case Manager 3 - BSW and 1 year relevant experience (excluding fieldwork) or Bachelor's degree and 2 years relevant experience or HS diploma or equivalent and 6 years relevant

For applicants without college degrees, every 30 credits can be substituted for 1 year of experience.

Bilingual English/Spanish a plus.

Strong written and verbal communications skills

Computer literacy required

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for.

CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

Center for Urban Community Services -- SHA FT Agency: Posted: 8/6/2018 FT/PT: **Contact Info** CUCS -- SHA

Benefits: Unknown Hrs/Week: Site: Salary:

Position: Case Manager Email: Pay/Hr:

Job Location: Brooklyn

### Job Description

The Case Manager is responsible for working with an assigned group of clients to help them live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations; and striving, as appropriate to their role, to fulfill the CUCS programs' core purpose, core values and vision statements.

### **Experience/Requirements**

Case Manager 2: 2 years as CM 1

Bachelor's Degree

HS Diploma and 4 years relevant experience.

Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas. Case Manager 3: 2 years as CM 2 or Bachelor's Degree and 2 years relevant experience or BSW and 1 year relevant experience or HS Diploma and 6 years relevant experience.

Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

# Monday, October 29, 2018

Posted: 10/29/2018 Center for Urban Community Services -- SHA FT FT/PT: Agency: **Contact Info** 

CUCS -- SHA Unknown Site: Benefits: Hrs/Week:

Salarv: Position: Case Manager Email: Pay/Hr:

Job Location: Brooklyn

### Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Case Manager position at the Schermerhorn House, a 217 unit permanent housing site for single adults located in Boerum Hill, Brooklyn. The project houses individuals with histories of homelessness, mental illness and/or substance abuse, individuals living with HIV/AIDS and low income people who are members of the performing arts community.

#### THIS JOB IS LOCATED IN BOERUM HILL, BROOKLYN Responsibilities:

The Case Manager is responsible for providing a full range of direct services to clients with particular emphasis on mental health, physical health and substance abuse services. Services may also include money management, coordination of care, assistance with self-administration of medication, on-going individual counseling, and complete documentation of these services. Additional responsibilities include involvement in evidence based practices such as Supported Employment, Wellness Self-Management, and Motivational Interviewing. The Case Manager will participate and contribute to a program culture that is client-centered, outcome-oriented and dedicated to continuous quality improvement.

#### Experience/Requirements

Case Manager 2 - Bachelor's Degree or HS Diploma or equivalent and 4 years relevant experience.

Case Manager 3 - BSW and 1 year relevant experience (excluding fieldwork) or Bachelor's degree and 2 years relevant experience or HS diploma or equivalent and 6 years relevant experience.

For applicants without college degrees, every 30 credits can be substituted for 1 year of experience.

Strong written and verbal communications skills

Computer literacy required

Demonstrated ability to provide services to a specialized population

Must be able to work effectively as a part of a team.

Bilingual English/Spanish required

CUCS -- SHA

Weekly Schedule:

4 days a week: 9am-5pm 1 day a week: 12pm-8pm

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for. CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

Center for Urban Community Services -- SHA 9/17/2018 FT/PT: Agency: Posted: Contact Info

Salary:

Position: Case Manager Email: Pay/Hr:

Job Location: Bronx

### Job Description

Site:

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people invites applications for Case Manager position at the Lenniger Residences, a 91 unit supportive housing program for low income and formerly homeless individuals and families located in the East Tremont section of the Bronx. The population served includes individuals with histories of substance abuse and mental illness. The program provides training in evidence based practices including Motivational Interviewing, Wellness Self-Management and Behavioral Treatment for Substance Abuse for People with Serious Mental Illness. Services provided include case management, mental health services and person centered service planning. This program is located in the Bronx.

Benefits: Unknown

Hrs/Week:

# **Experience/Requirements**

BSW and 1 year of relevant work experience, -or- BA and 2 Years of relevant work experience, -or- High School Diploma or equivalent and 6 years of relevant work experience. For applicants without a college degree, every 30 credits can be substituted for 1 year of experience.

Demonstrated ability to provide services to clients with psychiatric and medical disabilities and with issues of substance abuse.

Computer literacy, excellent writing and verbal communication skills are required.

Ability to work effectively as part of a core services team.

Bilingual English/Spanish preferred.

# Monday, October 29, 2018

Agency: Center for Urban Community Services -- SHA Posted: 10/29/2018 FT/PT: FT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Case Manager Salary: Email: Pay/Hr:

Job Location: Brooklyn

### **Job Description**

The Center for Urban Community Services (CUCS) seeks an Evening Team Case Manager to provide 4pm-12am coverage at its Prospect Place shelter for homeless, mentally ill women. Prospect Place is a 90 bed recovery oriented housing placement program located at 174 Prospect Place in Brooklyn, NY. Program services include: housing placement, comprehensive health, mental health, and case management services. Prospect Place operates 7 days per week with 24 hour clinical and security staff. The program is readily accessible by public transportation.

HOURS-4pm to 12am Monday through Friday; applicant must have flexibility to attend trainings and onsite meetings held earlier in the day.

The program's goal is permanent housing placement that meets women's preferences, needs and abilities.

Program services include: housing placement, on-site health and mental health care, housing focused case management, and group services.

The Evening Case Manager is part of the Evening Team which consists of an Evening Supervisor, Evening Social Worker, and two Evening Case Managers. Some of the responsibilities of the Evening Case Manager are:

Fostering seamless service provision across shifts.

- 1. Knowing and being able to communicate with clients about the program's mission, structure, and approach to treatment.
- 2. Providing and documenting relevant information about a client to their workers and other program staff.
- Knowing program rules and reporting on rule violations.
- Providing medication monitoring during assigned shifts.
- 5. Assisting with clients moving into the shelter that occur during shift.

Ensuring that clients are safe and comfortable.

- Responding to crises.
- 2. Proactively working to create and/or maintain an environment which is safe and comfortable.

Providing and supporting opportunities for therapeutic recreation and socialization.

- 1. Proactively working to engage clients in the program.
- 2. Facilitating positive group activities

### Experience/Requirements

Case Manager 2

2 years as CM 1

Bachelor's Degree

bachelor s

HS Diploma and 4 years relevant experience.

Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for. CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

# Monday, October 29, 2018

Posted: 10/29/2018 Center for Urban Community Services -- SHA FT/PT: FT Agency: **Contact Info** 

Hrs/Week: CUCS -- SHA Benefits: Unknown Site:

Salary: Position: Overnight Case Manager Email: Pay/Hr:

Job Location: Brooklyn

### Job Description

The Center for Urban Community Services (CUCS) seeks an Overnight Team Case Manager for its Prospect Place shelter for homeless, mentally ill women. Prospect Place is a 90 bed recovery oriented housing placement program located at 174 Prospect Place in Brooklyn, NY. Program services include: housing placement, comprehensive health, mental health, and case management services. Prospect Place operates 7 days per week with 24 hour clinical and security staff. The program is readily accessible by public transportation. Description

The Overnight Case Manager is responsible for working with all clients to help them live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations; and striving, as appropriate to their role, to fulfill the CUCS programs' core purpose, core values and vision statements. Services that the Overnight Case Manager will be expected to provide include, but are not limited to, supportive counseling, outreach, written assessments, case management, advocacy, and crisis intervention. The Overnight Case Manager is expected to monitor the building during the overnight shift, ensure the safety of the clients, report census updates to the Department of Homeless Services and support the site to ensure the good functioning of the program as a whole.

### **Experience/Requirements**

Case Manager 2 2 years as ČM 1

Bachelor's Degree

HS Diploma and 4 years relevant experience.

Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

Case Manager 3

2 years as ČM 2

Bachelor's Degree and 2 years relevant experience

BSW and 1 year relevant experience

HS Diploma and 6 years relevant experience.

Note: For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.

Center for Urban Community Services -- SHA Posted: 10/29/2018 FT/PT-Agency: Contact Info

CUCS -- SHA Benefits: Unknown Hrs/Week: Site:

Salary: Position: Peer Specialist Email: Pay/Hr:

Job Location: Manhattan

#### Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiative for homeless people, invites applications for a Peer Specialist positions with the Intensive Mobile Treatment Team. The Intensive Mobile Treatment Team works with individuals that move frequently across the behavioral health care system (outpatient and inpatient), the homeless services system (shelter, street, Safe Haven), and the criminal justice system (jail, probation, parole), and have barriers to engage in the services The Peer Specialist will have experience as a recipient of mental health services and ideally a history of homelessness and/or criminal justice systems with a willingness to share personal, practical experience, knowledge, and first-hand insight to benefit program enrollees. Experience with substance use services or the criminal justice system is also required. Peer Specialist will be responsible for building of relationships with program participants and their networks of support in order to support the person's recovery. The Peer Specialist will also assist consumers with navigating the service systems, including behavioral and medical health, criminal justice, shelter system, entitlements and transportation. Additionally, s/he will practice according to the principles of recovery oriented and trauma informed service delivery. The Peer Specialist will be expected to contribute to a program culture that is person-centered, outcome-oriented, and committed to continuous quality improvement. All Peer Specialist staff will become certified, with either a Provisional or Professional certification within 1 year of employment.

### Experience/Requirements

Provisional or Professional Peer Specialist certification preferred.

Experience with and an ability to navigate service systems.

Knowledge of the principles of recovery oriented and trauma informed service delivery.

Ability to engage individuals around mental health, substance abuse, and/or criminal justice issues.

This person must possess strong written and verbal communication skills, and have a familiarity with computers.

Bilingual Spanish/English preferred

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for.

# Monday, October 29, 2018

Agency: Center for Urban Community Services -- SHA Posted: 10/29/2018 FT/PT: PT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Per Diem Case Manager Salary: Email: Pay/Hr:

Job Location: Manhattan

### **Job Description**

The Center for Urban Community Services (CUCS) is a national leader in the development of effective housing and service initiatives. As a part of the city funded Manhattan Outreach Consortium (MOC) for the last ten years, CUCS has operated an outreach and housing placement program for people living on the streets of its assigned catchment area, 110th Street to the northern tip of Manhattan; and provided psychiatric and medical services (through its affiliate, Janian Medical Care), staff training, and IT support for all of the MOC programs. MOC is an innovative street outreach and housing placement program for people who are chronically homeless and living on the streets of Manhattan. In addition to CUCS, Breaking Ground operates a MOC outreach program in midtown Manhattan, and Goddard Riverside Community Center serves as the MOC's lead agency and operates two outreach programs covering the remainder of Manhattan. Since the MOC began in September 2007, it has placed 1750 people into permanent housing, much of that do to CUCS' very strong outreach, psychiatric, medical, training, and IT staff.

#### THIS POSITION IS LOCATED AT CUCS' EAST HARLEM MAIN OFFICE.

Responsibilities: The Per Diem Outreach Workers will be responsible for responding to 311 calls from the community regarding homeless individuals, checking on clients in weather related emergencies, as well as generally engaging with clients sleeping on the street. They will utilize a harm reduction approach emphasizing meeting clients "where they are at" without judgment or coercion. The Per Diem Outreach Workers will work with a diverse range of clients including substance users, people with mental illnesses, and people involved with the criminal justice system. They will work within an interdisciplinary team focusing on moving people off the streets of Upper Manhattan into permanent housing and successfully reintegrating into their communities.

As a 24-hour site, staff must be flexible in working other shifts, in cases of emergency, to maintain an adequate staffing structure at all times.

#### **Experience/Requirements**

Must have valid driver's license

- Must be able to work effectively as part of a team.
- · Relevant experience working with the homeless population preferred.
- · Computer literacy, especially in regards to Microsoft Excel, Outlook, and Word
- Educational requirements include a minimum of a Bachelor's Degree and 2 years relevant experience, OR, HS Diploma and 4 years experience. For every 30 college credits earned, 1 year of experience may be reduced from the requirement for applicants with HS diplomas.
- Applicants with Spanish language proficiency preferred

Applicants will only be considered for positions they apply for. CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

Agency: Center for Urban Community Services -- SHA Posted: 10/29/2018 FT/PT: FT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Per Diem Case Manager Salary: Email:

Pay/Hr:

Job Location: Manhattan

#### Job Description

The Center for Urban Community Services(CUCS), a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Per Diem Case Manager position at the CUCS' Harlem Transitional Services(HTS). HTS' Kelly Transitional Living Community provides services to 40 clients. It provides chronically street homeless individuals with mental illness and/or substance abuse assistance in obtaining and maintaining permanent housing. The Housing First/Harm Reduction Model is used to engage people who otherwise may not accept services. A multidisciplinary staff works collaboratively with the residents on their recovery, and housing goals.

The program is temporarily located at the Harlem YMCA at 180 West 135th St. New York, NY. Responsibilities:

Hours: Availability on weekends, holidays, and weekday and weekend overnight shifts are required.

Duties include monitoring medication, addressing the clinical needs of the residents, and ensuring the safety of the facility.

The per diem case manager will document all client interactions to keep full time staff informed of tenant updates.

#### Experience/Requirements

Experience and Education Required:

High School diploma
1 year related experience
Appropriate verbal and written communication skills
Computer literacy

Some college preferred; B.A. may substitute for experience

Bilingual Spanish/English preferred

# Monday, October 29, 2018

Agency: Center for Urban Community Services -- SHA Posted: 10/29/2018 FT/PT: PT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Per Diem Case Manager Salary: Email: Pay/Hr:

Job Location: Brooklyn

### **Job Description**

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Per Diem Case Manager position at the Hegeman. The Hegeman is a permanent supportive housing residence located in Brownsville, Brooklyn, for 160 low income tenants, many of whom have histories of mental illness, homelessness, and substance abuse. The building has a LEED (Leadership in Energy and Environmental Safety Design) silver rating and includes a 24/7 attended lobby, a community garden, a computer room, and a fitness room.

CUCS provides comprehensive on-site social services using a recovery orientation, which includes the implementation of evidence based practices such as Supported Employment, Motivational Interviewing, and Wellness Self Management.

This job is located in Brownsville, Brooklyn. Responsibilities include provision of clinical services, outreach to tenants; occasionally facilitating organized classes and activities; crisis intervention and providing general assistance as needed.

Schedule: Friday evenings 4pm - 7pm & Saturday 10am - 3pm, alternate weekends.

#### **Experience/Requirements**

High School diploma; one-year direct practice experience in mental health and/or Substance Abuse Treatment. Related experience working with mentally ill or homeless individuals is strongly preferred, good verbal and written communications skills; computer literacy. A Bachelors Degree may substitute for one-year experience. Bilingual Spanish/English preferred.

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

Agency: Center for Urban Community Services -- SHA Posted: 10/29/2018 FT/PT: PT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Per Diem Case Manager Salary: Email: Pay/Hr:

Job Location: Bronx

#### Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a PER DIEM CASE MANAGER at the Delta Manor shelter in the Bronx. The program serves 101 homeless men with serious mental illness. Please note that the Delta Manor is a 5 story walk building with no elevator and all candidates must be able to easily transport using the stairs. Description

Per Diem Case Manager works on the evening, overnight, or weekend shifts at a program site and does not carry a specific recipient caseload. Rather, this position is usually responsible for ensuring the comfort and well-being of the entire recipient census of a site by carrying out program activities and providing direct clinical services.

The Per Diem Case Manager is expected to actively support and work to accomplish the agency's mission and the program's specific goals and objectives.

Shifts available:

Weekends and Holidays, 7am-3pm; 3pm-11pm; 11pm - 7am

### **Experience/Requirements**

High School diploma

- 1 year related experience
- Appropriate verbal and written communication skills
- Computer literacy
- Some college preferred; B.A. may substitute for experience
- · Bilingual Spanish/English preferred

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# Monday, October 29, 2018

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Posted: 9/17/2018 Center for Urban Community Services -- SHA FT/PT: Agency:

**Contact Info** CUCS -- SHA Benefits: Unknown Hrs/Week: Site:

Salary: Position: Per Diem Case Manager Email: Pay/Hr:

Job Location: Manhattan

#### Job Description

The Per Diem Case Manager's primary responsibility is to provide direct clinical services in situations when the service recipient's primary worker is not on site, which includes: outreach to tenants; co-facilitate organized activities; crisis intervention and providing general case management assistance as needed; completing progress notes and all required documentation in a timely fashion; consistently adhere to agency's standards. Adjust to new assignments and changing priorities and work loads as required.

Schedule: Alternate weekends, Friday evening 4:30pm-8:00pm and Saturday 10:00am-4:00pm. Per Diem schedule may include some holidays. Friday arrival time can be negotiated for otherwise strong candidates.

#### **Experience/Requirements**

High School Diploma with one (1) year direct practice experience in direct service. A Bachelor's degree may substitute for one year experience.

Related experience working with mentally ill or homeless individuals is strongly preferred

Good verbal and written communication skills and computer literacy.

Bilingual Spanish/English preferred.

Must have good interpersonal skills.

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for. CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

Posted: 8/6/2018 Center for Urban Community Services -- SHA Agency: FT/PT: **Contact Info** 

CUCS -- SHA Benefits: Unknown Hrs/Week: Site:

Salarv: Position: REENTRY COORDINATION LIAISON Email:

Pay/Hr: Job Location: Manhattan

### Job Description

The Reentry Coordination Liaison is responsible for coordinating the forensic housing resources from referral to housing placement including reviewing supportive housing applications, scheduling and facilitating video teleconference housing interviews, consulting with referring OMH pre-release coordinators across NYS prisons and participating in case planning meetings.

Additional responsibilities may include providing coverage for other units within the Reentry Coordination System including but not limited to coordinating referrals to Care Coordination / ACT and community-based mental health outpatient treatment, as well as providing training / technical assistance.

### **Experience/Requirements**

High School Diploma with six years relevant work experience, or Bachelor's degree with two years relevant work experience in related field

Experience with Forensic SMI population preferred

Strong clinical, organizational, and interpersonal skills

Strong knowledge and experience with community mental health services including supportive housing, care coordination and ACT, and outpatient services

Excellent verbal and written communication skills. Good computer literacy skills with database knowledge preferred

English/Spanish Bilingual preferred

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for.

# Monday, October 29, 2018

Community Access -- SSA Posted: 10/29/2018 FT FT/PT: Agency: **Contact Info** Community Access -- SSA Unknown Site: Benefits: Hrs/Week: HR Dept.

Salarv: Position: Harm Reduction Specialist Email: Pay/Hr:

Job Location: Bronx

#### Job Description

he Harm Reduction Specialist provides engagement and support services, particularly to program participants engaging in behaviors that may pose risks such as drug and alcohol use, sexual practices, and self-injury, using a harm reduction approach. The emphasis is on meeting individuals "where they are at" and providing non-judgmental, non-coercive services, and resources to individuals. In addition, the Harm Reduction Specialist provides consultation, education, training, and support to program staff in their work with participants. The Harm Reduction Specialist is a leader promoting Community Access' commitment to providing services using a harm reduction approach.

#### **Essential Job Functions**

Provide harm reduction focused consultation and support to program staff related to reducing risks associated with drug/alcohol use, health concerns such as diabetes, sexual health, violence, arrest/incarceration, sex work/survival sex, etc.

Work at assigned programs, creating, and implementing a schedule responsive to program and participant priorities.

Develop harm reduction related programming, including groups and other activities, relevant for each program.

Provide technical assistance and in-house trainings on harm reduction topics for staff and participants as well as coordinate information sessions with outside providers on harm reduction related topics.

Attend and participate in Harm Reduction Committee meetings and contribute to agency-wide Committee projects to support the infusion of harm reduction throughout the agency.

Ensure adequate supply of safer sex and safer drug use supplies for assigned programs.

Become a CA Opioid Overdose Prevention Program (OOPP) Trainer, and follow all DOHMH and CA OOPP policies and procedures.

Participate in and support agency health and wellness projects.

Provide regular communication to Program Directors regarding staff and building concerns related to harm reduction.

Attend team meetings of assigned programs, as scheduled, to learn about current concerns and events.

Establish ongoing relationships with harm reduction service providers, local precincts, and other community resources, and maintain an inventory of these resources.

Meet with program staff and program participants together, (or temporarily with program participants as a bridge to meeting with program staff) in situations where program staff are in need of support, role modeling and skill building to effectively meet the needs of program participants.

Maintain quality service by utilizing and serving as a role model for agency standards in all interactions with program participants.

Using a harm reduction approach, assess participants' needs for services, including outreach, counseling, education, referral, and plan services accordingly.

Develop and support strategies to meet the needs of specified groups, e.g. people who use drugs and/or alcohol, criminal justice involved individuals, people engaged in sex work. Provide service coordination to assigned participants as defined by program and contractual requirements.

Develop and assist in implementing service plans determined by goals of program participants, including reviewing service plans with program participants, identifying progress and revising plan as needed.

Produce and maintain thorough, accurate and timely documentation, including charts and documentation in service records of interactions with program participants, services provided, important information and/or events, and contacts with other agencies and service providers, as required by agency policies, and relevant contracts and regulatory agencies. Assist program participants by advocating for quality care from external service providers, including educating providers on special issues, etc.

Assist program participants in maintaining apartment free from unsanitary conditions and safety hazards, utilizing individualized strategies, e.g. teaching, feedback, demonstration and other forms of hands-on interventions, as needed.

Assist program participants with conflict resolution and provide crisis intervention, as necessary.

Provide outreach to program participants who are not indicating their goals or who are not engaged, to offer services to them, and to incorporate outreach in their service plans.

Provide support and training on skills-building, including assertiveness, self-advocacy, socialization, and other related issues.

Coordinate work orders with Facilities staff regarding apartment repairs and/or program participant requests. Attend and participate in supervision, meetings and training sessions, as required and as scheduled.

Provide holiday, evening and weekend coverage, as necessary.

Provide coverage for non-assigned program participants, as needed.

Perform other duties as assigned.

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

# Experience/Requirements

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access, with particular expertise in harm reduction and recovery oriented

Minimum of a high school diploma or equivalent (GED); Bachelor's degree, preferred.

Minimum 2 years' experience working within a harm reduction approach (personal experience participating in harm reduction services may substitute for up to 1 year of work

Commitment and ability to communicate and engage staff on implementation of CA values and practice approach.

Ability to assess community needs and develop relevant programming based on needs.

Ability to create and deliver training and technical assistance using a variety of instructional techniques such as didactic lecture, role playing, experiential learning, team exercises, group discussions, multi-media, etc.

Ability to develop and facilitate regular group activities.

Strong time management skills: ability to effectively manage workload so as to simultaneously plan and meet short term and long term deadlines.

Ability to travel to assigned programs and be flexible with scheduling.

Must be fingerprinted and cleared by the New York State Justice Center.

Be skilled in conflict mediation/negotiation and have an assertive and proactive approach to problem solving.

Demonstrated leadership skills and ability to work as part of a team and articulate program goals.

Excellent oral and written communication skills.

Ability to utilize various computer programs, specifically Microsoft Office.

Be creative and flexible.

Show initiative and be responsible for follow through.

Ability to maintain confidential information, as related to position.

Bilingual Spanish-speaking, preferred. Ability to speak other relevant languages, dependent upon specific needs of residents.

# Monday, October 29, 2018

# **Experience or BA Required**

Agency: Baltic Street AEH, Inc. -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Baltic St. AEH, Inc. -- Aff. Benefits: Unknown Hrs/Week: Marianna Barbarash

Position: Program Supervisor SI Salary: Email:

Job Location: Staten Island Pay/Hr: mbarbarash@balticstreet.org

#### Job Description

The mission of Baltic Street AEH, Inc. is to help improve the quality of life for people vulnerable to mental illness by providing a broad continuum of trauma-informed care with a focus on wellness and resiliency. We believe that all the people we serve can lead meaningful lives and successfully manage their mental health. Every individual we serve receives support to help them address their whole health needs, develop coping strategies and connect with critical resources such as housing, education and employment.

#### Essential Functions:

#### Program management

- 1.Ensure accurate record keeping.
- 2. Teach and model the principles and practices of recovery and self-help which includes sharing your own recovery story/experience with consumers.
- 3. Ensure the effective day-to-day operations of the program.
- 4. Assist in the intake process in order to provide timely access to services for eligible individuals.
- 5.Ensure and protect all client civil liberties and rights. Ensure all staff maintains high standards of conduct in the performance of their job duties.
- 6.Conduct outreach activities to prospective clients.
- 7. Assist staff to understand and access available community resources.
- 8.Ensure the physical premises of all programs and offices are maintained in a safe, clean, and professional manner, conducive to the delivery of high quality services.
- 9. Assist the Division Director in conducting a regular schedule of staff meetings.
- 10. Submit accurate and timely administrative reports as requested by the agency management.

#### Self Help Services

- 1. Develop group formulas consistent with effective self-help and recovery practices.
- 2.Develop group goals and evaluation tools.
- 3. Arrange neutral, accessible and regularly available meeting places.
- 4. Advertise groups and informational meetings.

#### Client Services

- 11. Provide direct services to an ongoing client caseload.
- 12. Run groups, classes and information sessions for clients and other stakeholders

### Personnel Management

- 13. Assist in providing daily supervision to direct care staff of the program.
- 14.Provide input into regular performance evaluations for staff, and assist them with expanding and enhancing their skills and knowledge.
- 15. Assist in the recruitment and hiring of staff. Provide ongoing in-service training for all staff and volunteers.
- 16.Establish weekly staff schedules in conjunction with Division Director.
- 17. Arrange for program coverage when staff or absent or positions are vacant.
- 18. Monitor staff attendance and respond to trends and/or problems.

#### Quality Assurance

- 19.Ensure that all programs meet the pertinent standards established by the New York City Department of Mental Health and the New York State Office of Mental Health.
- 20. Ensure that all program policies, procedures, and practices established by the Baltic Street AEH, Inc. are followed.
- 21 Maintain administrative, program, and client records in a timely, complete, and organized manner, consistent with all applicable policies, rules, regulations, and procedures.
- 22. Conduct periodic compliance audits of all records.
- 23. Respond to grievances according to agency policy.
- 24.Report incidents.

#### Financial Management

25.Provide input into the establishment of program budgets.

### Resource development/community relations

- 26. Maintain collaborative interagency relationships.
- 27. Assist with public and community relations.

#### Computer Skills

28. Strong knowledge of MS Word and MS Excel

#### Other duties

- 29. Maintain and protect the confidential nature of all matters related to this position.
- 30. Participate in training sessions designed to enhance growth and skill development.
- 31.Perform other duties as assigned by the direct supervisor.

#### **Experience/Requirements**

At least 2 years of experience in the human service field. Prior supervisory experience required. Certified with the Academy of Peer Services or completion of certification within the first two months of employment. Must be eligible to sit for APS certification (www.academyofpeerservices.org) Knowledge of community mental health system, and experience with self-help and advocacy services. Organizational and communication skills required. Two years of college preferred.

# Monday, October 29, 2018

Agency: Community Access -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Community Access -- SSA Benefits: Unknown Hrs/Week: HR Dept.

Position: Administrative Assistant - IMT Salary: Email: Pay/Hr:

Job Location: Bronx

#### **Job Description**

The IMT Administrative Assistant provides administrative support and manages requests and needs for service by triaging calls and coordinate communication between the team and participants. The Administrative Assistant facilitates effective team functioning through administrative support to the program's staff with minimal supervision.

#### **Essential Job Functions**

Establish systems for organizing hard copy and electronic participant and program data.

Establish protocols for office activities reflecting program needs consistent with agency operations.

Perform general administrative duties such as copying, faxing, mailing, answering and responding to calls and correspondence.

Maintain medical records and electronic data ensuring compliance with NYC DOHMH and other participating government and non-government entities.

Assist team with AWARDS data entry, real-time updating of information, and completion and maintenance of records.

Participate in clinical meetings and minute taking, and communicate scheduling, program information and participant priorities as needed to staff as they provide out of office services.

Assist with development, maintenance and updating of program materials, forms, etc.

Monitors and maintains inventory of office and program supplies.

Manages upkeep of phones, computers and other equipment and technology, with IT as needed.

Prepared check requests, code and process invoices according to accounting and AR systems and procedures.

Responsible for program-related functions including but not limited to:

Ensure accurate updated information is maintained in AWARDS;

Inform staff of participant needs for entitlements recertification;

Function as point of contact for outside service providers;

Review charts to assist staff with ensuring all documentation is complete and up to date:

# **Experience/Requirements**

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Commitment to person-centered treatment strategies, upholding participants' rights, and self-determination in service provision.

Minimum of Associate's Degree in relevant Behavioral Health field

Previous administrative experience, preferably in a behavioral health or human services program setting.

Exceptional communication skills.

Excellent diplomacy, poise and social skills applicable to working with participants facing crises and stress.

Must maintain confidentiality and have the ability to exercise a high level of judgment/discretion.

Demonstrated experience creating and maintaining efficient administrative and operational systems.

Knowledge of electronic health records, AWARDS preferred.

Computer proficiency in Windows operating systems and programs, such as MS Word, Excel, PowerPoint, as well as comfort with learning new electronic systems.

Bilingual Spanish-speaking, preferred.

Must be fingerprinted and cleared by the New York State Justice Center

# Monday, October 29, 2018

Agency: Community Access -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Community Access -- SSA Benefits: Unknown Hrs/Week: HR Dept.

Position: Peer Specialist - IMT Salary: Email: Pay/Hr:

Job Location: Bronx

#### Job Description

The Peer Specialist has lead responsibility for integrating wellness goals and services with the tasks of all IMT team members. The Specialist is a person with the lived experience of a mental health condition who has a willingness to share personal and practical experience, knowledge, and first-hand insight to benefit IMT program participants; recovery experience related to substance use services or criminal justice system preferred. The Peer Specialist engages and builds trusting relationships with program participants and their networks to support the person's recovery.

#### Program Overview:

Intensive Mobile Treatment (IMT) is a mobile practice model designed to provide treatment, rehabilitation and support services to individuals living with a serious mental health condition and whose needs have not been effectively met by traditional mental health services.

#### **Essential Job Functions**

#### Peer Specialist activities:

Assist participants with navigating service systems, including behavioral and medical health, criminal justice, shelter system, entitlements and transportation.

Educate participants about self-help techniques, processes and community options.

Teach coping strategies based on personal experience.

Assist participants with acquiring symptom management skills.

Assist in identifying and clarifying rehabilitation and recovery goals.

Assist in the development of community support systems and networks.

Consistently practice according to the principles of recovery-oriented and trauma-informed service delivery

#### Comprehensive IMT service activities:

Assess and provide services to participants to address health and wellness, housing, income support, education, vocational training, employment and social supports.

Complete assessments and evaluations as required based on a rotating schedule

Provide IMT treatment services including: service planning and coordination; problem solving; support with obtaining housing; developing social connections; strengthening family and other relationships; developing independent living skills and obtaining necessary resources; accessing and accessing education and training; employment supports (job search, placement and support); entitlement and financial management; empowerment and self-help; wellness self-management with a focus on the development of coping skills; support with medications; and weekly groups.

Use motivational interviewing, recovery and trauma-informed approaches when delivering services.

Complete crisis intervention and relapse prevention plans.

Collaboration with participants, families and natural supports, shelter, jail and community partners to promote attainment of treatment and recovery goals.

Coordinate discharge in collaboration with inpatient and ER staff when participants have involvement.

Complete thorough, timely and accurate documentation and adequate authorization records consistent with billing, regulatory, policy and contractual requirements.

Provide 24-hour crisis intervention services on rotating basis.

#### Experience/Requirements

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Commitment to person-centered treatment strategies, upholding participants' rights, and self-determination in service provision.

New York Certified Peer Specialist (NYCPS).

Lived experience of a mental health condition required, and a history of homelessness, involvement with the criminal justice system, and experience with substance use services, preferred.

Available to work a flexible schedule, mornings, evenings and weekends in response to participant needs.

Computer proficiency in Windows operating systems and programs, such as MS Word, Excel, PowerPoint, as well as comfort with learning new electronic systems.

Bilingual Spanish-speaking, preferred

Must be fingerprinted and cleared by the New York State Justice Center.

# Monday, October 29, 2018

**Contact Info** 

# **BA/BS Required**

Agency: CAMBA - SSA Posted: 9/17/2018 FT/PT:

Site: -- Aff. Benefits: Unknown Hrs/Week: Chanelle Nau

Position: Assistant Program Manager Email:

Job Location: Brooklyn

#### Job Description

CAMBA's Shelters for single men, women, and families are among the most successful in NYC. With the help of CAMBA, thousands of homeless clients receive placement in both permanent and transitional housing

Pay/Hr:

Position Responsibilities:

- ·Communicate with peers in other CAMBA shelters and external agencies on issues related to client progress and best practices.
- ·Work with staff to set realistic weekly and monthly performance targets in accordance with contract requirements
- •Observe direct reporting staff engaging with clients and/or supervisory staff.
- •Conduct periodic internal file review and implement Quality Assurance measures as needed to ensure quality service delivery to clients (i.e.-address and investigate client complaints).
- •Assist the Program Manager in providing oversight for all aspects of the program in his/her absence.
- Organize onsite and offsite training opportunities for professional development of staff.
- •Ensure and maintain all regulatory agencies standards are in compliance (related to food and emergency supplies, linen, personal belongings, client mail, laundry, personal care items, etc.).
- Plan and organize program activities to maximize program contract's goals and performance targets as outlined in DHS' Performance Incentive Plan.
- •Develop program content to address residents needs related to ADL, Time Management, Critical Thinking, shelter rules and regulations.
- •Plan, coordinate and facilitate social/peer support and ADL events.
- •Troubleshoot client and direct reporting staff program problems.
- Develop and implement crisis prevention and/or intervention strategies to ensure a safe and secure environment.
- •Conduct and document one-on-one supervision of direct reporting staff to assess and improve work performance (i.e. identify training needs, professional development, etc.).
- •Prepare performance appraisals for direct reporting staff.
- •Immediately report to the appropriate Program Manager/Program Director any: monitoring visits or funders' events; significant events and any incident that might subject CAMBA to liability.

#### Experience/Requirements

- •Bachelor's degree with two years of applicable experience and/or equivalent experience.
- Ability to be on call 24 hours a day, 7 days a week.

To be considered for this impactful opportunity, send your resume with cover letter in MS word attachment to submitresumes@CAMBA.org. In the subject line, please write the position you are applying for (Assistant Program Manager – Homeless Shelter).

Agency: CAMBA -- SSA

Site: -- Aff.

Posted: 9/17/2018 FT/PT: FT

Contact Info

Chanelle Nau

Position: Case Manager Sup.

Posted: 9/17/2018 FT/PT: FT

Contact Info

Chanelle Nau

Email:

Pay/Hr:

Job Location: Brooklyn

#### Job Description

CAMBA's Shelters, temporarily housing single men, women and families, are among the most successful in NYC, resulting in placement of thousands of homeless clients in permanent and transitional housing. Recent increases in capacity, awarded by NYC DHS, have resulted in expanded professional opportunities in these Brooklyn facilities.

Essential Functions:

- •Plan and execute shelter activities, meet contracted goals, ensure that all direct reporting staff complete individual and group case management documentation notes; housing applications, ILPs and referrals to providers, including psychiatric referrals, service plans, recertification and psych- iatric assessments.
- •Collaborate to develop programming to address clients' needs related to housing, substance abuse treatment, mental health and/or employment.
- •Provide crisis management and interventions with clients, ensure teamwork and ensure consistent services in accordance with program policies and procedures.
- Develop workshops for client engagement, conduct field visits, and plan programming to increase community and citywide resources and incentives for client participation.

#### Experience/Requirements

- •BA or BS and two years of applicable experience, and/or equivalent experience.
- •Masters' degree preferred. A license is required of these Masters' degrees: Social Work (LMSW or LCSW), Mental Health Counseling, Counseling/Guidance, Art Therapy).

To be considered for this impactful opportunity, send your resume with cover letter in MS word attachment to submitresumes@CAMBA.org. In the subject line, please write the position you are applying for (Case Manager Supervisor – Homeless Shelter).

# Monday, October 29, 2018

Agency: Center for Urban Community Services -- SHA Posted: 9/17/2018 FT/PT: PT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Tenant Services Coord. PT Salary: Email: Pay/Hr:

Job Location: Brooklyn

### **Job Description**

The Tenant Services Coordinator (Part-Time) is a paraprofessional position providing Social and Educational Activities at the Hegeman. The Tenant Services Coordinator (Part-Time) is responsible for working with both residents and staff to identify service delivery and program needs. The Tenant Services Coordinator (Part-Time) will co-facilitate tenant meetings and events, and will develop resources that will enhance residents' access to cultural and educational services and events in the community. In addition, the Tenant Services Coordinator (Part-Time) will have the responsibility of developing and coordinating program initiatives with Breaking Ground (the partner agency).

The position requires a good understanding of residential housing and familiarity with the operations of the CUCS and Breaking Ground partnership. Strong organizational, verbal and written communication skills are essential as is the ability to interface effectively and efficiently with colleagues and tenants.

Schedule: This position is 3 days per week/7 hours each day, with requested flexibility given the sites needs.

#### **Experience/Requirements**

Bachelor's Degree

Minimum of 3 years applicable experience with related populations

Computer literacy

Strong organizational, writing and interpersonal skills

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for. CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

Agency: Community Access -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Community Access -- SSA Benefits: Unknown Hrs/Week: HR Dept.

Position: Behavioral Health SpcIst IMT
Salary: Email:

Job Location: Bronx

### Job Description

The IMT Behavioral Health Specialist is an integral part of a multi-disciplinary team of mental health clinicians. The Specialist is a team member responsible for engaging participants through harm reduction strategies including motivational interviewing and stage-wise interventions that target an individual's readiness for change. The Behavioral Health Specialist is a resource to other team members in issues related to mental health and co-occurring substance use.

Pay/Hr:

Program Overview:

Intensive Mobile Treatment (IMT) is a mobile practice model designed to provide treatment, rehabilitation and support services to individuals living with a serious mental health condition and whose needs have not been effectively met by traditional mental health services.

**Essential Job Functions** 

Behavioral Health Specialist-related:

Screen and assess (including for risk) participants, families and/or significant others involved with the participant to develop a person-centered treatment plan.

Screen and assess participants for the treatment of co-occurring substance use disorders.

Advocate and liaise for participants within the criminal justice and shelter system.

Provide or connect participants with employment counseling, vocational rehabilitation, completion of housing applications and placement, and provision of life skills training.

Provide individual counseling that includes principles of Integrated Dual Disorder Treatment as appropriate.

Identify participant treatment and support service needs and associated service plan objectives based on participant goals assessment results, including risk associated with harmful behaviors.

Function as resource on behavioral health services and substance use and guide team in clinical meetings on these issues.

Provide harm reduction services, integrated substance use treatment and relapse prevention.

Comprehensive IMT services-related:

Assess and provide services to participants to address health and wellness, housing, income support, education, vocational training, employment and social supports.

Complete required assessments and evaluations as needed on a rotating schedule.

Provide IMT treatment services including: service planning and coordination; problem solving; support with obtaining housing; developing social connections; strengthening family and other relationships; developing independent living skills and obtaining necessary resources; accessing education and training; employment supports (job search, placement and support); entitlement and financial management; empowerment and self-help; wellness self-management with a focus on the development of coping skills; support with medications; and weekly groups.

Use motivational interviewing, recovery and trauma-informed approaches when delivering services.

Collaboration with participants, families and natural supports, shelter, jail and community partners to promote attainment of treatment and recovery goals.

Coordinate discharge in collaboration with jail/prison or inpatient and ER staff when participants have involvement.

Complete thorough, timely and accurate documentation of all contacts

Provide 24-hour crisis intervention services on rotating basis.

#### **Experience/Requirements**

Have an understanding, appreciation, commitment to the philosophy and mission of Community Access

Commitment to person-centered treatment strategies, upholding participants' rights, and self-determination in service provision.

Minimum of Bachelor's Degree in Social Work, Psychology, Mental Health Counseling, Criminal Justice or other Health and Human Services related field; LMSW preferred

Minimum of two (2) years' experience working with individuals with a mental health condition with co-occurring substance use disorder.

Available to work a flexible schedule, mornings, evenings and weekends in response to participant needs.

Computer proficiency in Windows operating systems and programs, such as MS Word, Excel, PowerPoint, as well as comfort with learning new electronic systems.

Bilingual Spanish-speaking, preferred.

Must be fingerprinted and cleared by the New York State Justice Center.

# Monday, October 29, 2018

Agency: Community Access -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Community Access -- SSA Benefits: Unknown Hrs/Week: HR Dept.

Position: Registered Nurse - IMT

Salary: Email:
Pay/Hr:

Job Location: Bronx

#### **Job Description**

The Registered Nurse (RN) functions as a primary practitioner who assesses and monitors IMT participants' clinical health and response to treatment. The nursing approach of assessment, planning, intervention, implementation and evaluation is used to assists individuals in their achievement of mental health, rehabilitation and recovery goals.

**Program Overview** 

Intensive Mobile Treatment (IMT) is a mobile practice model designed to provide treatment, rehabilitation and support services to individuals living with a serious mental health condition and whose needs have not been effectively met by traditional mental health services.

**Essential Job Functions** 

Develop, implement and maintain tial Job Functions

IMT program nursing standards.

Guide the development of policies and procedures and identification of resources essential to delivery of nursing services.

Conduct psychiatric, physical health and other assessments with a special focus on conducting assessments and evaluations with individuals using substances or experiencing street homelessness.

Develop, or consult and coordinate with team to develop, plans to address participant health needs.

Monitor and modify treatment plans as indicated by participant responses and conditions.

Use online databases and portals e.g. PSYCKES, Healthix, MAPP, and others to support assessment and treatment planning.

Order, interpret and evaluate medical diagnostic tests to identify and assess participant conditions.

Provide management and administration of medication in conjunction with the psychiatrist.

Provide a range of treatment, rehabilitation, and support services.

Utilize motivational interviewing techniques and a trauma informed approach when delivering individual and group based health services.

Administer IM's and vaccines, plants and reads PPD's, and performs phlebotomy as per orders

Monitor vital signs and side effects of medications and reports findings to Team

Collaborate with psychiatrist and other medical personnel to schedule appointments and coordinate care.

Make referrals to community physicians and work jointly with hospital and institutional staff.

Intervene and advocate on participant's behalf with, for example, collaterals, agencies, facilities and family members; assist with problem solving to help participant access needed supports.

Provide consultation to IMT team regarding participant medical issues; serves as a resource to the team on medical concerns.

Maintains accurate, detailed reports and records including required documentation, progress notes and health related data, in AWARDS.

Evaluate and establish system for reporting on nursing intervention and expected outcomes.

Attend and participate in supervision, meetings and training sessions as required.

Provide 24-hour crisis intervention services on rotating basis.

### **Experience/Requirements**

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Commitment to person-centered treatment strategies, upholding participants' rights, and self-determination in service provision.

Currently licensed as a registered professional nurse by the New York State Education Department.

Minimum two (2) years' experience working as an RN.

Minimum two (2) years' experience working with persons with mental health condition in health or social services setting.

Excellent written, verbal and interpersonal communication skills.

Ability to synthesize and summarize information and make judgments regarding care.

Eligible for full and unconditional participation in the Medicaid and Medicare programs.

Computer proficiency in Windows operating systems and programs, such as MS Word, Excel, PowerPoint, as well as comfort with learning new electronic systems.

Comfort providing treatment in non-traditional settings, including but not limited to the street, community spaces, and shelters.

Bilingual Spanish-speaking, preferred

Must be fingerprinted and cleared by the New York State Justice Center

# **MA-MSW-CSW Required**

Agency: CAMBA - SSA Posted: 7/23/2018 FT/PT: FT Contact Info
Site: -- Aff. Benefits: Unknown Hrs/Week: Chanelle Nau

Position: Asst. Dir. Of Social Services Email:

Job Location: Brooklyn

### Job Description

CAMBA's Shelters for single men, women and families are among the most successful in NYC, placing thousands of homeless clients in permanent and transitional housing. Position Responsibilities:

•Ensure the smooth day-to-day running, coordination and supervision of all case management staff, clinical services, and Recreation programming and activities in accordance with all program goals, targets, and performance outcomes and all CAMBA and program policies, procedures, and protocols.

Pay/Hr:

#### **Experience/Requirements**

- •Master's degree and three years of applicable experience.
- •Ability to be on call 24 hours a day, 7 days a week.

To be considered for this impactful opportunity, send your resume with cover letter in MS word attachment to submitresumes@CAMBA.org. In the subject line, please write the position you are applying for (Assistant Director of Social Services – Homeless Shelter).

# Monday, October 29, 2018

Agency: CAMBA -- SSA

Posted: 9/17/2018 FT/PT: FT

Contact Info

Site: -- Aff.

Benefits: Unknown Hrs/Week: Chanelle Nau

Position: LCSW Supervisor Salary: Email: Pay/Hr:

Job Location: Brooklyn

### **Job Description**

CAMBA's Shelters for single men, women, and families are among the most successful in NYC. With the help of CAMBA, thousands of homeless clients receive placement in both permanent and transitional housing.

Position Responsibilities:

- •Comply with all Federal, State, City and CAMBA security and privacy polices intended to protect the security and privacy of individually identifiable health information.
- •Communicate effectively with clients, direct reporting staff, peers, supervisors, and funders.
- •Plan and organize program activities to maximize program contract's goals and performance targets.
- ·Provide training and support to staff and team members regarding psychoeducation, mental health assessments and other techniques (i.e., motivational interviewing).
- Develop and implement quarterly training sessions for the continued education and professional development of shelter staff.
- ·Ensure that all direct reporting staff completes all necessary documentations including ILPs and referrals to providers as required.
- -Assist with the development of program content to address residents needs related to housing, substance abuse treatment, mental health and employment.
- •Conduct and document one-on-on supervision of direct reporting staff to assess and improve work performance i.e. identify training needs, professional development etc.
- •Overcome resistance to change from clients, direct reporting staff, and supervisors/funders.
- •Monitor clients' progress toward their goals (dates achieved) and document via progress notes.
- •Prepare performance appraisals for directed reporting staff.
- •Conduct chart auditing of client files (i.e., paper and electronically)
- Provide all required information for weekly/monthly/quarterly/semester/annual reports to CAMBA management and/or to funders.

#### **Experience/Requirements**

- •Master's degree and three years of applicable experience, and/or equivalent experience. (A license is required of these Master's Degrees: Social Work (LMSW or LCSW), Mental Health Counseling, Counseling, Guidance, and Art Therapy).
- •Experience working with low-income, high-needs families.
- •Completed NYC DOH/MH attestation stating that candidate has not been the subject of a founded child abuse report.
- •Knowledge about child development, trauma informed care, culturally affirming and responsive work, and family-based clinical interventions.

To be considered for this impactful opportunity, send your resume with cover letter in MS word attachment to submitresumes@CAMBA.org. In the subject line, please write the position you are applying for (LCSW Supervisor – Homeless Shelter).

Agency: CAMBA -- SSA
Posted: 9/17/2018 FT/PT: FT
Site: -- Aff.
Benefits: Unknown Hrs/Week: Chanelle Nau

Position: LMSW Social Worker Salary: Email: Pay/Hr:

Job Location: Brooklyn

#### Job Description

CAMBA's Shelters, temporarily housing single men, women and families, are among the most successful in NYC, resulting in placement of thousands of homeless clients in permanent and transitional. Recent increases in capacity, awarded by NYC DHS, have resulted in expanded professional opportunities in these Brooklyn facilities.

- •Conduct initial psycho-social assessment of clients and their families in addition to providing individual and/or group counseling services.
- •Monitor, reassess and document ongoing consistent client contact.
- •Consult with others both inside and outside of CAMBA to identify client barriers with effective solutions.

### **Experience/Requirements**

•A Licensed Master Social Work (LMSW) is required for this position.

To be considered for this impactful opportunity, send your resume with cover letter in MS word attachment to submitresumes@CAMBA.org. In the subject line, please write the position you are applying for (Social Worker – Family Shelter).

Agency: CAMBA -- SSA Posted: 9/17/2018 FT/PT: FT Contact Info
Site: -- Aff. Benefits: Unknown Hrs/Week: Chanelle Nau

Position: Supervisor II Clinical Salary: Email: Pay/Hr:

Job Location: Brooklyn

#### **Job Description**

CAMBA's Shelters for single men, women, and families are among the most successful in NYC, resulting in the placement of thousands of homeless clients in permanent and transitional housing.

Position Responsibilities

- •Plan and execute shelter activities, meet contracted goals, ensure that all direct reporting staff complete individual and group case management documentation notes, housing applications, ILPs and referrals to providers, including psychiatric referrals, service plans, recertification and psychiatric assessments.
- · Develop programming to address clients' needs related to housing, substance abuse treatment, mental health and/or employment.
- Provide crisis management and intervention with clients in accordance to program policies and procedures.
- •Develop workshops for client engagement, conduct field visits, and plan programming to increase community and citywide resources and incentives for client participation.

### **Experience/Requirements**

•Licensed Master's Degree in Social Work (LMSW), Licensed Mental Health Counselor or Licensed Master's Degree in Counseling/Guidance and 2 years of supervisory experience
•Prior supervisory experience is imperative.

To be considered for this impactful opportunity, send your resume with cover letter in MS word attachment to submitresumes@CAMBA.org. In the subject line, please write the position you are applying for (Supervisor II (Clinical) – Homeless Shelter).

# Monday, October 29, 2018

Agency: Center for Urban Community Services -- SHA Posted: 8/6/2018 FT/PT: FT Contact Info

Site: CUCS - SHA Benefits: Unknown Hrs/Week:

Position: Assistant Program Director Salary: Email: Pay/Hr:

Job Location: Brooklyn

#### **Job Description**

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for the Assistant Program Director position at 575 Fifth Avenue, a supportive housing residence. 575 Fifth Ave is located in Park Slope, Brooklyn and houses 48 tenants, many of whom have histories of mental illness, homelessness, substance abuse, and/or HIV/AIDS.

CUCS provides comprehensive on-site social services using a recovery orientation, which includes the implementation of evidence based practices such as Supported Employment and Trauma Informed Care.

The Assistant Program Director is responsible for supporting the Program Director in the overall management of the program. The Assistant Program Director provides direct supervision to a clinical team and/or special services staff. The Assistant Program Director plays a major role in ensuring that clients receive services that meet regulatory and agency standards and that records are kept in compliance with those standards. This position is central to fostering the mission and goals of the agency.

The position requires a thorough understanding of relevant service delivery concepts and structures, including strong knowledge and experience with mental health systems, and the ability to access and negotiate the full range of services for recipients. It also requires strong supervisory and administrative skills and the ability to interface effectively and efficiently with colleagues to ensure quality services and program operations. Furthermore, it requires good decision-making skills and the ability to identify and facilitate necessary programmatic change. It requires attention to detail, strong writing and verbal communication skills, and computer literacy.

### **Experience/Requirements**

LCSW preferred, LMSW required

- · Minimum of 4 years post-masters applicable experience with related populations including supervisory, administrative, and management experience
- · Strong writing and verbal communication skills
- Computer literacy
- · Bilingual Spanish/English is preferred

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

Agency: Center for Urban Community Services -- SHA Posted: 9/17/2018 FT/PT: FT Contact Info

Site: CUCS - SHA Benefits: Unknown Hrs/Week:

Position: Assistant Program Director Salary: Email: Pay/Hr:

Job Location: Manhattan

#### Job Description

We are seeking a candidate who has a thorough understanding of relevant service delivery concepts and structures, including strong knowledge and experience with mental health systems, and the ability to access and negotiate the full range of services for recipients. The position also requires strong leadership, supervisory and administrative skills, as well as the ability to interface effectively and efficiently with colleagues to ensure quality services and program operations. Furthermore, it requires good decision-making skills and the ability to identify and facilitate necessary programmatic change. It requires attention to detail, strong writing and verbal communication skills, and computer literacy.

We embrace a harm reduction model, as well as the belief in person centered work, recovery orientation, and reengagement with the larger community. We provide a broad aray of trainings, supervision, and professional development for our staff.

### **Experience/Requirements**

Master's Degree In Social Work is required. Those without an MSW will not be considered.

LCSW is required for consideration for this position. Those without an LCSW will not be considered.

Minimum of 4 years post-masters applicable experience with related populations including supervisory, administrative, and management experience is required.

Strong writing and verbal communication skills

Computer literacy

Bilingual Spanish/English is preferred

Training experience preferred

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# Monday, October 29, 2018

Agency: Center for Urban Community Services -- SHA Posted: 8/6/2018 FT/PT: FT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Assistant Program Director Salary: Email: Pay/Hr:

Job Location: Manhattan

#### **Job Description**

We are seeking a candidate who has a thorough understanding of relevant service delivery concepts and structures, including strong knowledge and experience with mental health systems, and the ability to access and negotiate the full range of services for recipients. The position also requires strong leadership, supervisory and administrative skills, as well as the ability to interface effectively and efficiently with colleagues to ensure quality services and program operations. Furthermore, it requires good decision-making skills and the ability to identify and facilitate necessary programmatic change. It requires attention to detail, strong writing and verbal communication skills, and computer literacy. We embrace a harm reduction model, as well as the belief in person centered work, recovery orientation, and reengagement with the larger community. We provide a broad aray of trainings, supervision, and professional development for our staff.

#### **Experience/Requirements**

Master's Degree In Social Work is required. Those without an MSW will not be considered.

LCSW is required for consideration for this position. Those without an LCSW will not be considered.

Minimum of 4 years post-masters applicable experience with related populations including supervisory, administrative, and management experience is required.

Strong writing and verbal communication skills

Computer literacy

Bilingual Spanish/English is preferred

Training experience preferred

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for. CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

Agency: Center for Urban Community Services -- SHA Posted: 10/29/2018 FT/PT: FT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Assistant Program Director Salary: Email: Pay/Hr:

Job Location: Queens

#### Job Description

CUCS operates two Single Stops on Riker's Island. Our goal is to reduce recidivism rates at Riker's Island by assisting low income New Yorkers in taking initial steps towards self sufficiency. We address basic concerns onsite that may otherwise complicate successful re-entry into the community when released: acquiring benefits, addressing outstanding civil legal concerns and inaccurate documentation regarding criminal histories. We are a diverse team who are hard working, client centered and willing to do whatever it takes to get the job done. The Assistant Program Director is responsible for supporting the Program Director in the overall management of the program and has direct oversight of 6 Benefits Advising staff. The Assistant Program Director acts as a liaison for our three subcontracted service providers, monitoring systems that identify target populations, supporting and evaluating staff performance, and ensuring program goals are met. This position has significant decision-making, supervisory, administrative, program management and service delivery responsibilities; and the Assistant Program Director will be expected to assume Program Director responsibilities in his/her absence. In addition, the Assistant Program Director has regular interaction with NYC Department of Corrections uniformed and civilian staff, as well as other program providers within the jails. The Assistant Program Director must attain a thorough understanding of the programmatic systems and populations served, as well as demonstrate an ability to teach and guide others in the application of good practice. The Assistant Program Director should be able to effectively ensure staff productivity and the achievement of measurable outcomes and recipient satisfaction.

This position requires a thorough understanding of relevant service delivery concepts and structures, and the ability to access and negotiate the full range of services for recipients. It also requires the ability to interface effectively and efficiently with colleagues, stakeholders, and multi-disciplinary personnel to ensure quality of services and program operations. Further, it requires excellent decision-making skills, the ability to work independently while maintain flexibility and maturity to work as part of a cohesive management team, and the ability to identify and facilitate necessary programmatic change.

#### **Experience/Requirements**

LMSW or equivalent Masters Degree. Minimum 4 years applicable post-Masters experience with related populations including supervisory, administrative, and management experience. Must possess a strong attention to detail, strong writing and verbal communication skills, and advanced computer literacy. Experience with public benefits acquisition and previous reentry experience strongly preferred. Candidates must be able to pass New York City Department of Corrections clearance process for employment.

Agency: Center for Urban Community Services -- SHA

Posted: 9/17/2018 FT/PT: FT

Contact Info

Site: CUCS -- SHA

Benefits: Unknown Hrs/Week:
Salary:
Salary:
Empile

Position: Bilingual Social Worker Salary: Email:

Job Location: Manhattan

# Job Description

The social worker is responsible for coordinating health care for clients in the community who have chronic medical and mental health conditions. The social worker is responsible to conduct ongoing assessments, provide counseling, coordination, education, and advocacy to support clients to make well informed healthcare choices, receive appropriate services, and achieve healthcare goals. The social worker conducts mental health assessments to determine eligibility for HCBS (Home and Community based services). The position involves required fieldwork in Brooklyn and Manhattan visiting clients in the community to coordinate health care and provide telephonic care coordination with providers and managed care organizations. The social worker will also serve as an assistant team leader in a variety of capacities, building their own leadership skills. The social worker will receive weekly clinical supervision that meets the requirements for LCSW hours and have access to all CUCS agency trainings.

#### Experience/Requirements

MSW or LMSW - CUCS requires that all full-time social workers to have a Social Work license within 6 months from date of hire 1 year experience working with persons diagnosed with mental disabilities, developmental disabilities, alcoholism or substance abuse Bilingual Spanish required

Good verbal and written communications skills

Computer literacy

Applicants will only be considered for positions they apply for.

# Monday, October 29, 2018

Center for Urban Community Services -- SHA Posted: 10/29/2018 FT FT/PT: Agency: **Contact Info** 

CUCS -- SHA Benefits: Unknown Site: Hrs/Week:

Salarv: Position: Clinical Supervisor Email: Pay/Hr:

Job Location: Manhattan

### Job Description

The Center for Urban Community Services (CUCS), a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Per Diem Case Manager position at the CUCS' Harlem Transitional Services(HTS). HTS' Kelly Transitional Living Community provides services to 40 clients. It provides chronically street homeless individuals with mental illness and/or substance abuse assistance in obtaining and maintaining permanent housing. The Housing First/Harm Reduction Model is used to engage people who otherwise may not accept services. A multidisciplinary staff works collaboratively with the residents on their recovery, and housing goals.

The program is temporarily located at the Harlem YMCA at 180 West 135th St. New York, NY. Description

The Clinical Coordinator isresponsible for the supervision and direct oversight of a clinical services housing team. This position has significant decision making, supervisory, administrative, program management and service delivery responsibilities including but not limited to site management, program development, inter-team coordination and contract/policy compliance. This person will be expected to participate in and contribute to a program culture that is client-centered, outcome-oriented and dedicated to continuous quality improvement

#### Experience/Requirements

Experience with related population, supervisory experience, strong written and verbal communication skills and computer literacy. An LMSW plus 2 years post masters is required for External applicants. Internal applicants who have their LMSW and are within 18 months of fulfilling the clinical experience requirement for their LCSW are encouraged to apply as a Clinical Supervisor 1. Please note that a Clinical Supervisor 1 is automatically promoted to Clinical Supervisor 3 upon receipt of their LCSW. Hours: F/T, M-F 9am-5pm. Competitive salary and benefits. Bilingual-Spanish preferred.

Applicants will only be considered for positions they apply for.

CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

Center for Urban Community Services -- SHA FT Agency: Posted: 8/6/2018 FT/PT: **Contact Info** 

CUCS -- SHA Site: Benefits: Unknown Hrs/Week:

Salary: **Position: Clinical Supervisor** Email:

Pay/Hr: Job Location: Manhattan

### Job Description

The Clinical Supervisor is responsible for the supervision and direct oversight of a clinical services team. This position has significant decision making, supervisory, administrative, program management and service delivery responsibilities, including ensuring staff productivity, the achievement of measurable outcomes, and recipient satisfaction. This person will also be expected to participate in and contribute to a program culture that is client centered, outcome oriented, and dedicated to continuous quality improvement.

# **Experience/Requirements**

- LCSW Preferred
- Strong writing and verbal communication skills
- Post-masters direct service experience with populations served by program preferred
- · Strong clinical assessment skills
- Computer literacy
- · Strong interpersonal and organizational skills
- Sound judgment, good decision making skills and high degree of professionalism
- · Bilingual English/Spanish preferred

Candidates without an LCSW will be considered if:

Candidate has LMSW and made significant progress toward obtaining their LCSW. Applicants with LMSW must have accumulated the following to be considered:

- At least 18 months of eligible LCSW practice time
- At least 1320 of the state required 2000 hours of LCSW practice time

At least 67 of the state required 100 hours of LCSW supervision

Center for Urban Community Services -- SHA Posted: 9/17/2018 FT/PT: Agency: Contact Info CUCS -- SHA Benefits: Unknown

Salary:

Position: Clinical Supervisor Email: Pay/Hr:

Job Location: Manhattan

### Job Description

Site:

The Clinical Supervisor (CS) is responsible for managing a service team and participating in the overall administration of the program in conjunction with the management team. The CS provides weekly clinical management to the team's case management staff and task supervision to LMSW Social Workers. The CS plays a major role in ensuring that each day the clients receive services that meet regulatory and agency standards, and that records are kept in compliance with those standards.

Hrs/Week:

#### Experience/Requirements

LCSW with relevant post-master's experience.

Experience with related population, crisis management, supervisory experience, strong written and verbal communication skills and computer literacy.

Internal applicants who have their LMSW and are within 18 months of fulfilling the clinical experience requirement for their LCSW are encouraged to apply as a Clinical Coordinator 1. Please note that a Clinical Coordinator 1 is automatically promoted to Clinical Coordinator 3 upon receipt of LCSW.

Please be advised that you must upload your cover letter and resume in one document.

Applicants will only be considered for positions they apply for

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for.

# Monday, October 29, 2018

Agency: Center for Urban Community Services -- SHA Posted: 9/17/2018 FT/PT: FT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Clinical Supervisor

Salary: Email:
Pay/Hr:

Job Location: Bronx

### **Job Description**

The Clinical Supervisor is responsible for managing a service team and providing supervision to its members. The Clinical Supervisor is responsible for ensuring that their supervisees are helping their clients to live fuller, more satisfying lives in the community; helping their team to function well and meet their contractual obligations including achieving contracted housing placement goals; and striving, as appropriate to their role, to fulfill the CUCS programs' core purpose, core values and vision statements.

The Clinical Supervisor is a part of their program's management team, and is responsible for helping to ensure that their program provides the best services possible for its clients, is an engaging and rewarding place for staff to work, and has a culture which promotes continuous learning and improvement. The Clinical Supervisor may be assigned additional responsibilities.

#### **Experience/Requirements**

LCSW

Strong writing and verbal communication skills

Post-masters direct service experience with populations served by the program preferred

Strong clinical assessment skills

Computer literacy

Strong interpersonal and organizational skills

Sound judgment, good decision making skills, and a high degree of tact and professionalism

Good writing and verbal communication skills

Ability to problem-solve, prioritize, and effectively manage time

Computer literacy

Experience with EPB groups services preferred

Bilingual English/Spanish preferred

Agency: Center for Urban Community Services -- SHA Posted: 8/6/2018 FT/PT: FT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: NYPD Trainer Salary: Email: Pay/Hr:

Job Location: Queens

### Job Description

The CUCS Academy is seeking to hire 1 full-time evening trainer for an exciting training collaboration between CUCS and the New York City Police Department (NYPD). Trainers will deliver an award-winning Crisis Intervention Training (CIT) curriculum to New York City officers developed by the NYPD in partnership with the New York City Department of Health and Mental Hygiene and CUCS. The training utilizes lecture, simulations and role play to improve the interactions between police officers and individuals in mental health crisis who come to the attention of the police through NYPD's 911/EDP system. Trainers will work closely and collaboratively with NYPD training staff and professional actors to deliver this curriculum throughout the year. All trainings take place at the New York City Police Academy in College Point, Queens. The hours for this position are 3:00pm-11pm. Salary is commensurate with experience.

Trainers will be required to deliver the CIT training to New York City officers in multi-disciplinary teams. Trainers will work closely with NYPD leads to ensure that training is meeting high quality training standards. In addition, trainers will be required to learn and deliver related training curricula as needed to human service and criminal justice professionals. This is a high profile position that requires maturity, tact, and the ability to work with and engage individuals working in law enforcement and other varied professional disciplines.

### **Experience/Requirements**

MSW or related graduate degree

At least 3 years of post-masters direct service and/or supervisory experience in health and human services setting.

Experience working with homeless individuals, people with behavioral health needs and individuals with criminal justice involvement preferred.

At least 1 of the 3 required years must be in a supervisory or training position.

Training and curriculum development experience preferred.

Knowledge of community-based behavioral health services and the criminal justice system preferred.

Strong interpersonal and organizational skills.

Ability to flexibly manage multiple tasks.

Computer literacy.

Excellent writing and verbal communication skills.

Ability to commute to College Point Queens and work a shift with regular hours of 3pm-11pm

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for.

# Monday, October 29, 2018

Center for Urban Community Services -- SHA Posted: 9/17/2018 FT FT/PT: Agency: **Contact Info** 

CUCS -- SHA Benefits: Unknown Site: Hrs/Week:

Salarv: Email: Position: Program Director Pay/Hr:

Job Location: Manhattan

#### Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiative for homeless people, invites applications for 2 (two) Program Director position at the two Intensive Mobile Treatment programs. The New York City Department of Health and Mental Hygiene recently asked CUCS initiate another Intensive Mobile Treatment Teams that will continue the success of the current team. The Intensive Mobile Treatment Team will work with individuals that move frequently across the behavioral health care system (outpatient and inpatient), the homeless services system (shelter, street, Safe Haven), and the criminal justice system (jail, probation, parole), and have barriers to engage in the services they need.

The position requires a thorough understanding of relevant service delivery concepts and structures, including strong knowledge and experience with mental health systems, and the ability to access and negotiate the full range of services for participants. It also requires strong supervisory and administrative skills and the ability to interface effectively and efficiently with colleagues to ensure quality services and program operations. Furthermore, it requires good decision-making skills and the ability to identify and facilitate necessary programmatic change. It requires creativity, attention to detail, strong written and verbal communication skills, and computer literacy. The Program Director will be responsible for program operations, clinical intervention, creation of team culture, crisis management, and supporting the team in the development of advocacy and clinical skills.

### **Experience/Requirements**

**LCSW** 

Minimum of 4 years post-masters applicable experience with related populations including supervisory, administrative, and management experience

Strong writing and verbal communication skills

Computer literacy

Bilingual Spanish/English is preferred

Center for Urban Community Services -- SHA Posted: 9/17/2018 FT FT/PT: Agency: **Contact Info** 

CUCS -- SHA Site: Benefits: Unknown Hrs/Week:

Salary: Position: Program Director Email: Pay/Hr:

Job Location: Bronx

#### Job Description

The Program Director is responsible for leading the start-up with particular focus on coordinating start-up efforts with other CUCS departments (Property Development, IT, Central Intake, QA and Fiscal) to ensure an orderly and smooth operation of the program prior to building occupancy and during the rent-up period.

The Program Director supervises senior staff, leads program development, ensures that clients receive high quality services and that the program is in compliance with regulatory and agency service and documentation standards. The Program director is responsible for establishing and maintaining excellent relationships with our partners and with other stakeholders.

The Program Director is responsible for ensuring that the program is an engaging and rewarding place for staff to work and has a culture which promotes continuous learning and improvement. Through their involvement in the agency's Management Committee and other activities, the Program Director is expected to participate in ensuring the same for the agency as a whole.

#### **Experience/Requirements**

Minimum of 4 years post-masters applicable experience with related populations including supervisory, administrative, and management experience

Strong writing and verbal communication skills

Computer literacy, including proficiency in Excel

Bilingual Spanish/English is preferred

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Posted: 8/6/2018 FT Center for Urban Community Services -- SHA FT/PT: Agency: **Contact Info** CUCS -- SHA Benefits: Unknown Site: Hrs/Week:

Salary: Email: Position: Social Worker

Pay/Hr:

Job Location: Manhattan

#### Job Description

The Social Worker will provide a range of clinical services to help clients live full and satisfying lives in the community. The Social Worker will help their team and program to function well and meet their contractual obligations for both congregate and scattered site housing, and strive as appropriate to their role, to fulfill the CUCS programs' core purpose, core values, and vision statements. This position is ideal for recent graduates.

### **Experience/Requirements**

- MSW required, LMSW preferred
- Excellent outreach, assessment, written and verbal communication skills
- Computer literacy required
- Bilingual Spanish / English preferred

# Monday, October 29, 2018

Center for Urban Community Services -- SHA Posted: 8/6/2018 FT FT/PT: Agency: **Contact Info** 

CUCS -- SHA Benefits: Unknown Site: Hrs/Week:

Salarv: Email: Position: Social Worker Pay/Hr:

Job Location: Manhattan

### Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Social Worker position at 575 Fifth Avenue, a supportive housing residence. 575 Fifth Ave is located in Park Slope, Brooklyn and houses 48 tenants, many of whom have histories of mental illness, homelessness, substance abuse, and/or HIV/AIDS.

CUCS provides comprehensive on-site social services using a recovery orientation, which includes the implementation of evidence based practices such as Supported Employment and Trauma Informed Care.

#### Social Worker

Responsibilities: The Social Worker provides a range of clinical services to tenants to help them live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations to various funding agencies. Services that the social worker will be expected to provide include, but are not limited to, supportive counseling, outreach, written assessments, case management, advocacy and crisis intervention. The Social worker will have also the opportunity to facilitate organized classes and activities as well as serve as an assistant team leader in a variety of capacities, building their own leadership skills. The social worker will receive weekly clinical supervision that meets the requirements for LCSW hours and have access to all CUCS agency trainings. Recent MSW graduates are encouraged to apply; must obtain your LMSW within 6 months of hire.

#### **Experience/Requirements**

MSW or LMSW

Related experience working with mentally ill, HIV positive or homeless individuals is strongly preferred.

Bilingual applicants preferred

Good verbal and written communications skills.

Computer literacy.

Ability to work as part of a team.

Center for Urban Community Services -- SHA 9/17/2018 FT Agency: Posted: FT/PT: **Contact Info** 

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Salary: Position: Social Worker Email: Pay/Hr:

Job Location: Manhattan

#### **Job Description**

The Social Worker will provide a full range of clinical services to tenants, assist in program planning, development and implementation of group services with particular emphasis on mental health, chemical dependency and services to people living with HIV/AIDS. Additional responsibilities include involvement in evidence based practices such as Supported Employment and Motivational Interviewing.

#### **Experience/Requirements**

MSW required, LMSW preferred

CUCS requires that all full-time social workers who provide services within the LMSW or LCSW scope of practice to have a license within 6 months from date of hire Recent and upcoming graduates and experienced clinicians encouraged to apply

Excellent outreach, assessment, written and verbal communication skills.

Must be able to work effectively in a team.

Computer literacy required.

Bilingual Spanish/English strongly preferred

CUCS -- SHA

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for.

CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

Posted: 9/17/2018 Center for Urban Community Services -- SHA FT FT/PT: Agency: **Contact Info** 

Salary:

Position: Social Worker Email: Pay/Hr:

Job Location: Manhattan

#### Job Description

Site:

Come join a fun, dynamic team, of 24 other people that are dedicated and passionate about helping our clients overcome past abuses, traumas, homelessness and substance abuse to live better lives!

Benefits: Unknown

Hrs/Week:

Responsibilities: The Social Worker is part of a six person team and is responsible for providing a full range of direct services to clients with particular emphasis on mental health, physical health, and substance abuse services. Responsibilities include crisis-intervention, medication management and regulatory compliance. Additional responsibilities include training in, and utilization of a broad array of Evidence Based Practices such as: Wellness Self-Management, Supported Employment, Person Centered Service Planning, and Motivational Interviewing. We are seeking a candidate that embraces a recovery orientation, a harm reduction approach, and a dedication to helping our clients live a full and satisfying life in the community.

In this job, you will be able to work toward your LCSW by obtaining the necessary clinical practice hours and receiving supervision from a Licensed Clinical Social Worker

### **Experience/Requirements**

Master's Degree in Social Work is required.

An LMSW is required within six months of hire.

Recent and upcoming graduates and experienced clinicians encouraged to apply.

Computer literacy required.

Must be able to work effectively as part of a team.

Bilingual Spanish / English strongly preferred.

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for. CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

# Monday, October 29, 2018

Agency: Center for Urban Community Services -- SHA Posted: 9/17/2018 FT/PT: FT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Social Worker 1 Salary: Email: Pay/Hr:

Job Location: Manhattan

### **Job Description**

The Social Worker is responsible for working with an assigned group of clients to help them live full and satisfying lives in the community; helping their team and program to function well and meet their contractual obligations; and striving, as appropriate to their role, to fulfill the CUCS programs' core purpose, core values and vision statements.

The Social worker expected to understand and support the management activities that ensure the good functioning of the team and the program as a whole. They may also be expected to provide oversight and support to their team in the absence of the Clinical Coordinator or the team leader.

#### **Experience/Requirements**

Social Worker 1

Master's Degree in Social Work (LMSW will be required when required by New YorkState to provide Social Work services)

Social Worker 2

Master's Degree in Social Work (LMSW will be required when required by New York State to provide Social Work services) plus 2 years of applicable post-master's degree direct service experience in the Social Work field with related populations

Good verbal and written communication skills

Computer literacy

Agency: Center for Urban Community Services -- SHA Posted: 9/17/2018 FT/PT: FT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Social Worker 1 Salary: Email:

Pay/Hr:

Job Location: Manhattan

### Job Description

The Center for Urban Community Services, a national leader in the development of effective housing and service initiatives for homeless people, invites applications for a Social Worker at The Times Square, an acclaimed supportive housing residence. The Times Square is the largest supportive housing residence in the US and provides permanent affordable housing and supportive services for 652 low-income and formerly homeless individuals including many with a history of substance abuse, physical and psychiatric disabilities and HIV.

This position provides a full range of clinical services to tenants, assisting in program planning, development, and implementation of group services with particular emphasis on mental health, chemical dependency, and services to people living with HIV/AIDS. This position works closely with the Clinical Coordinator to ensure the effectiveness of the core services team.

255 West 43rd Street,

NY Ny 10036

# **Experience/Requirements**

MSW required, LMSW preferred

CUCS requires that all full-time social workers who provide services within the LMSW or LCSW scope of practice to have a license within 6 months from date of hire Recent and upcoming graduates and experienced clinicians encouraged to apply.

Excellent outreach, assessment, written and verbal communication skills.

Must be able to work effectively in a team.

Computer literacy required.

Bilingual Spanish/English strongly preferred

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

# Monday, October 29, 2018

Agency: Center for Urban Community Services -- SHA Posted: 9/17/2018 FT/PT: FT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: SSI Specialist Salary: Email: Pay/Hr:

Job Location: Manhattan

### **Job Description**

The MOC is comprised of four different teams from the three agencies mentioned, and the SSI Specialist will work with each of these teams to provide clients with the best possible outcomes

The SSI Specialist will assist the case mangers in completing SSI applications on each of the MOC teams in an effort to clear the existing queue of eligible applicants. The Specialist will also conduct program wide trainings to each MOC teams to increase proficiency and overall knowledge. The Specialist will provide ongoing technical assistance and support to each MOC team as this person will serve as an expert in this critical area.

Other responsibilities include but are not limited to:

Travel to multiple team locations, build strong working relationships with MOC staff and management, conduct internal outreach and work with site staff to identify eligible clients and provide application assistance.

Assist with curriculum development and be able to present the information in a large group setting

Follow-up with both clients and MOC teams regarding referrals and outcomes.

Strong listening skills to understand the client's, staff and programs' needs in order to complete successful applications.

Effectively communicate the process, manage expectations and assist the client and case manger with reminders

Work effectively as a team player to meet goals and targets set by MOC.

Ability to work in a fast-paced and performance-based environment while maintaining flexibility.

#### **Experience/Requirements**

Expertise in SSI application process

SOAR trained preferred

Interest and/or experience working with the street homeless

Must be comfortable working independently, as well as in a team setting

Strong organizational, writing, and interpersonal skills

Computer literacy required

Flexibility to work from different locations daily

Bilingual English/Spanish preferred

#### **Education Requirements**

Masters in Social Work or a related field preferred

Bachelor's Degree required

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Agency: Center for Urban Community Services -- SHA Posted: 8/6/2018 FT/PT: FT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Street Med Healthcare Coord. Salary: Email:

Pay/Hr:

Job Location: Manhattan

### Job Description

Responsibilities include (but are not limited to):

- •Work with housing advocates and outreach teams as necessary to follow up on recommendations and referrals from SMT and psychiatric providers
- Coordinate a monthly meeting of outreach team liaisons
- •Assist SMT with coordination of special projects and public health initiatives such as vaccinations
- Develop and maintain a comprehensive list of community based healthcare providers that meet the needs of outreach clients.

#### Experience/Requirements

- •Experience working with homeless, or other high needs individuals with substance use, psychiatric, and other chronic health conditions
- ·Strong verbal and written communication skills
- Proficient in Microsoft Word and Excel
- •Must be willing to travel to meet with clients and staff in offices and on the street
- •BA in relevant field, BSW, MPH, MSW's encouraged to apply
- •Recent and upcoming social work graduates encouraged to apply
- •Bilingual-Spanish speaking applicants encouraged to apply

# Monday, October 29, 2018

Agency: Center for Urban Community Services -- SHA Posted: 8/6/2018 FT/PT: FT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Trainer Salary: Email: Pay/Hr:

Job Location: Manhattan

#### **Job Description**

The Trainer position delivers trainings both locally and nationally; assists in training research and in the curriculum development and revision process, as well as ongoing evaluation of the quality of the trainings delivered.

Our training curriculums have been designed to provide real-world, practical learning opportunities that can be implemented immediately by staff. Our skilled trainers are all licensed social workers with extensive experience working in human service sector, committed to providing learning experiences that help staff deliver high-quality services to people in need.

#### **Experience/Requirements**

LCSW (or LMSW) in Social Work

Minimum of 3 years post Master's level work experience in a related field. Preferred at least one year in the homeless services and/or supportive housing sectors.

Excellent writing and verbal communication skills.

Computer literacy.

Strong interpersonal, organizational, and presentational skills

Ability to flexibly manage multiple tasks.

Experience in curriculum development and training delivery preferred.

Knowledge of Supportive Housing preferred.

Knowledge of Evidence Based Practices preferred.

Travel required.

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for.

CUCS is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind

Agency: Center for Urban Community Services -- SHA Posted: 9/17/2018 FT/PT: FT Contact Info

Site: CUCS -- SHA Benefits: Unknown Hrs/Week:

Position: Trainer Salary: Email: Pay/Hr:

Job Location: Manhattan

#### Job Description

The Trainer position delivers trainings both locally and nationally; assists in training research and in the curriculum development and revision process, as well as ongoing evaluation of the quality of the trainings delivered.

Our training curriculums have been designed to provide real-world, practical learning opportunities that can be implemented immediately by staff. Our skilled trainers are all licensed social workers with extensive experience working in human service sector, committed to providing learning experiences that help staff deliver high-quality services to people in need.

### **Experience/Requirements**

LCSW (or LMSW) in Social Work

Minimum of 3 years post Master's degree experience

Preferred at least one year in the homeless services and/or supportive housing sectors.

Excellent writing and verbal communication skills.

Computer literacy.

Strong interpersonal, organizational, and presentational skills

Ability to flexibly manage multiple tasks.

Experience in curriculum development and training delivery preferred.

Knowledge of Supportive Housing preferred.

Knowledge of Evidence Based Practices preferred.

Travel required.

Please be advised that you must upload your cover letter and resume in one document. Applicants will only be considered for positions they apply for.

# Monday, October 29, 2018

Posted: 10/29/2018 Community Access -- SSA FT/PT: FT Agency: **Contact Info** Community Access -- SSA Unknown Site: Benefits: Hrs/Week: HR Dept.

Salarv: Position: ACT Criminal Justice SpcIst Email: Pay/Hr:

Job Location: Bronx

#### Job Description

The Criminal Justice Specialist is responsible for providing information and technical assistance about New York City and State criminal justice programs and processes with a focus on the involvement of individuals living with serious mental illness. The Criminal Justice Specialist is also responsible for leading activities related to the coordination of communication between criminal justice personnel and the ACT team in order to promote participants' successful reentry from incarceration, completion of community supervision mandates including AOT orders, and continuity of care in the event of detention or incarceration. The Criminal Justice Specialist works as part of a multi-disciplinary team providing the full range of comprehensive ACT services to assist participants in achieving their recovery, rehabilitation and treatment goals. The Criminal Justice Specialist works with participants with a wide range of risk factors and who may be engaging in a variety of harmful behaviors. Using evidence-based cognitive behavioral interventions and risk-responsive strategies, the Criminal Justice Specialist supports participants to reduce criminal justice system recidivism, engage in goal-oriented behaviors and actively participate in essential mental health and integrated substance abuse treatment offered by the ACT team.

Salary: 40000 - 50000 Hour Shift: 40 Hour/ week

Location: 3251 Third Avenue, Bronx

Core Principles

The job responsibilities of all staff extend to understanding and incorporating certain principles into their work and into their relationships with program participants. These principles are:

Program participants' right to self determination;

Respectful communication:

Services that support recovery and healing consistent with and nurturing each participant's cultural background, experience, identity, and values.

Clear professional boundaries to support the limits and possibilities of services

#### **ESSENTIAL JOB FUNCTIONS**

Evaluate participant risk levels for criminal justice involvement and develop cognitive-behavioral intervention strategies and treatment recommendations to address identified needs and risk factors

Document and submit any required parole, probation or AOT reports and provide escorts to hearings and appointments in order to ensure participants understand their rights throughout legal proceedings

Visit participants during detention periods and coordinate their safe and successful reentry to the community

With the participant's permission, actively engage and involve family members of choice, housing providers, legal aid representatives and other providers in service provision and planning

Comprehensive ACT service activities

Assess and provide services to participants to address health and wellness, housing, income support, education, vocational training, employment and social supports. Complete initial comprehensive recovery-oriented service plan and 6-month plan review incorporating participant and relevant others' feedback.

Provide ACT treatment services including: service planning and coordination; problem solving; support with obtaining housing; developing social connections; strengthening family and other relationships; developing independent living skills and obtaining necessary resources; accessing and accessing education and training; employment supports (job search, placement and support); entitlement and financial management; empowerment and self-help; wellness self-management with a focus on the development of coping skills; support with medications; and weekly groups.

Use motivational interviewing, recovery and trauma-informed approaches when delivering services.

Complete crisis intervention and relapse prevention plans.

Collaborative with participants, families and natural supports, shelter and community partners to promote attainment of treatment and recovery goals.

Coordinate discharge in collaboration with inpatient and ER staff when participants have involvement.

Complete thorough, timely and accurate documentation and adequate authorization records consistent with billing, regulatory, policy and contractual requirements.

Complete expected minimum monthly treatment contacts of which 80% occur in the community.

Provide 24-hour crisis intervention on-call services on rotating basis.

All other duties as assigned

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

#### **Experience/Requirements**

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Commitment to person-centered treatment strategies, upholding participants' rights, and self-determination in service provision.

A Master's degree in Social Work, Mental Health Counseling, Public Health, Law, or similar field

A minimum of two (2) years of working with people with mental health disorders with the objective of assisting them with navigating the legal system

Knowledge of New York City and/or New York State criminal justice system and alternatives to incarceration programs

Knowledge of laws and legal rights for individuals with sex offender status preferred

Excellent oral, writing, and listening skills.

Available to work a flexible schedule, mornings, evenings and weekends in response to participant needs.

Computer proficiency, Microsoft Word, Excel. Comfort with learning new systems and paperless record keeping.

Bilingual Spanish-speaking strongly preferred

Must be fingerprinted and cleared by the New York State Justice Center

# Monday, October 29, 2018

Agency: Community Access -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Community Access -- SSA Benefits: Unknown Hrs/Week: HR Dept.

Position: Behavioral Health SpcIst Salary: Email: Pay/Hr:

Job Location: Bronx

#### Job Description

The Behavioral Health Specialist is an integral part of the multi-disciplinary Pathway Home at Community Access team. The role involves group and individual work to facilitate the transition of individuals from inpatient settings to the community by addressing their preparatory needs in the early stages of discharge planning and facilitating the development of skills and coping mechanisms, and connections to services and supports that forward personally meaningful and health-promoting goals. Under the direction of the Program Director, the Behavioral Health Specialist is a resource to other team members on issues related to mental health, substance use and other clinical concerns.

#### **Essential Job Functions**

Utilize a recovery-oriented, trauma-informed and harm reduction approach that promotes person-centeredness and self-determination.

Provide ongoing assessment and services to participants to address health and wellness, housing, income support, education, vocational training, employment and social supports.

Conduct informed and comprehensive psychosocial assessments to determine medical, psychiatric, housing and other social needs in the community, incorporating relevant storical and collateral information.

Provide direct individual and group services including: service planning and coordination; support with obtaining housing; developing social connections; strengthening family and other natural supports; family conferences and psycho-education to support network members; developing living skills and obtaining necessary resources; entitlement and financial management; empowerment and self-help; wellness self-management with a focus on developing coping skills; short-term counseling; safety planning; travel training; and support with medications.

Engage participants during inpatient stay, collaborating in transition planning and needs assessment of community-transition supports.

Establish collaborative working relationships with inpatient treatment teams, community providers, managed care plans and other partners when planning for discharge.

Monitor discharge plans pre- and post-transition.

Participate in the development and implementation of a short-term person centered plan and modify plan according to needs and preferences.

Foster and maintain cooperative and collaborative relationships with community providers and network members to facilitate connections or re-connections to services and supports. Assess and follow-through with housing needs; complete HRA 2010e, assist with housing applications, interview preparation, move in, resource acquisition, communication with providers, and clinical needs to retain housing.

Accompany participants to initial behavioral health and medical appointments when available.

Timely and accurate monitoring, evaluation and documentation of participant information in AWARDS and GSI.

Provide 24 hour crisis intervention services on a rotating basis, including referrals to respite and other resources.

Attend and participate in supervision, team meetings and training as needed.

This position requires travel throughout the five boroughs of New York City.

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

#### **Experience/Requirements**

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Commitment to person-centered treatment strategies, upholding participants' rights, and self-determination in service provision.

Master's degree or higher in Social Work, Mental Health Counseling, Nursing, or Psychology required.

A minimum of 2 years' work experience with individuals with mental health concerns and other co-occurring conditions and experiences.

Knowledge of NYC behavioral health, health home and community support programs and systems.

Practice experience in harm reduction, person-centered, recovery and trauma-informed approaches.

Effective team worker.

Knowledge of crisis management techniques.

Experience with group work.? Excellent written, verbal and computational skills.

Ability to work with stakeholders who may have competing or divergent priorities.

Available to work a flexible schedule, mornings, evenings and weekends in response to participant needs.

Computer proficiency in Microsoft applications such as MS Word, Excel, PowerPoint.

Bilingual Spanish-speaking, preferred.

Must be fingerprinted and cleared by the New York State Justice Center.

# Monday, October 29, 2018

Agency: Community Access -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Community Access -- SSA Benefits: Unknown Hrs/Week: HR Dept.

Position: Care Coordination Manager

Salary: Email: Pay/Hr:

Job Location: Bronx

#### Job Description

The Interim Care Coordination Program Manager has overall responsibility for the coordination and delivery of agency care coordination services. The position entails program oversight inclusive of staff supervision, quality assurance, ensuring documentation and reporting compliance, serving as liaison to lead Health Home, monitoring claims and revenue flow, and general program administration.

Salary:\$75k

#### **Essential Job Functions**

Guide the date-to-day Operation of Ca's Care Coordination Program

Assist overnight of compliance and consistent administration of Program's Policies, procedures and guidelines alongside the Community Health Director Serve as an agency resource person, educator and decision maker for care coordination activities.

Assign new cases to Care Coordinator(s) per program guidelines, and ensure that the team's service performance, including outreach, engagement and enrollment meet the agency and the Health Home and MCOs expectations. Ensure that documentation and reporting adheres to - agency policies, Health Homes, and relevant regulatory, accreditation and contract requirements and standards.

Facilitate intra- and inter-agency communication and collaboration to promote personal recovery, achieve the highest standards of clinical excellence and the most efficient delivery of care for participants.

Provide supervision to staff so that agency and program goals are communicated effectively, job performance is continuously evaluated and appropriate training is identified and provided.

Review complex program and participant issues with staff and supervisor, utilizing opportunities for education and program refinement.

Maintain data, statistics and other information and reports for timely and accurate submission.

Audit records and complete other quality assurance activities as directed

Prepare monthly report for the Community Health Director or designee, outlining care management activities, including actual vs. expected performance, potential problem areas and opportunities for improvement.

Involvement in recruitment of new staff

Provide orientation and training to new staff.

Ensures that all services and assessments are completed according to required timeline, and entered in to secure maximum billing allowed.

Liaise with Health Home(s) and other external partners.

Attend and participate in supervision, meetings and training sessions, as required.

Provide coverage as necessary, including for non-assigned program participants, on holidays, evening and weekends.

Maintain caseload of approximately 20 participants

Perform other duties as assigned.

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

### **Experience/Requirements**

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Master's Degree in related field with 3 years related experience including staff supervision.

Must be fingerprinted and cleared by the New York State Justice Center.

Commitment to recovery oriented practice.

Be skilled in conflict mediation/negotiation and have an assertive approach to problem solving.

Responsive to change: opens to new ideas; adapts to changing needs, transitions and situations; willingness to modify pursue different approaches to achieve positive outcomes. Experience in collaborative interdisciplinary planning processes.

Knowledge of mental health, serious medical conditions, HIV/AIDS, substance use and homelessness? Knowledge of Medicaid, Social Security and other entitlements, preferred.

Demonstrated competence in written, verbal and computational skills to present and document records in accordance with program standards.

Ability to utilize various computer programs, specifically Microsoft Word and Excel

Experience working with electronic health records.

Be creative and flexible.

Show initiative and be responsible for follow through.

Willingness to work in the field and travel by public transportation.

Ability to maintain confidential information, as related to position

Ability to work independent and as a part of team

Ability to walk up several flights of stairs.

# Monday, October 29, 2018

Agency: Community Access -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Community Access -- SSA Benefits: Unknown Hrs/Week: HR Dept.

Position: Dir. Of Bronx Mobile Teams

Salary: Email:
Pay/Hr:

Job Location: Bronx

### **Job Description**

The Director of the Bronx Mobile Teams acts in a direct administrative supervisory role for the IMT Team Leader and carry full administrative and clinical oversight of the ACT Team.

#### **Essential Job Functions**

Responsible for direct supervision of the IMT Team Leader and of the entire ACT team member activities.

Develop, implement and maintain programs policies and procedures.

Ensure the establishment of organizational systems for programmatic and participant information and data.

Recruit, hire staff

Oversees training to staff so that agency and programs' goals are communicated effectively, job performance is continuously evaluated and appropriate training is given.

#### Act Program:

Plan and facilitate team organizational and service planning meetings.

Provide clinical direction and supervision to team members, working in concert with psychiatrist or PNP.

Conduct, review and approve comprehensive clinical assessments, service and discharge plans for all participants.

Review team member documentation to ensure services are person-centered, linked to assessment activities and consistent with agency values.

Build working relationships with shelter staff, housing providers, DHS/HRA and other entities forwarding the housing goals of participants.

Collect, analyze and present participant outcome data and evaluation of service effectiveness.

Ensure on-call service availability, 24/7.

Ensure authorizations from MCOs are secured according to timelines and regulations.

Oversee MCO documentation and billing activities, budget management and financial reporting.

Ensure staffing pattern and staff competencies are consistent with ACT Guidelines.

Responsible for overall operationalization of ACT services in accordance with NYC OMH regulations.

Remain current in the latest research and practices around recovery services, co-occurring mental health and substance use matters, mobile treatment team approaches, evidence-based and emerging best practices.

Attend and participate in supervision, meetings and training sessions as required.

Develop and maintain cooperative and collaborative relationships with members of participants' networks.

Assess and provide services to participants to address health and wellness, housing, income support, education, vocational training, employment and social supports.

Complete service plans and 6-month plan review.

Provide direct individual and group ACT services including: service planning and coordination; problem solving; support with obtaining housing; developing social connections; strengthening family and other relationships; developing independent living skills and obtaining necessary resources; accessing and accessing education and training; employment supports (job search, placement and support); entitlement and financial management; empowerment and self-help; wellness self-management with a focus on the development of coping skills; support with medications; and weekly groups.

### IMT Program:

Provides routine supervision to the IMT Team Leader.

Shares expertise and provide guidance to the IMT Team Leader in developing outreach resources, maintaining compliance with regulators, and meeting agency's program's goals. Establish and maintain communication with City & State regulator agencies.

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

#### **Experience/Requirements**

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Commitment to person-centered treatment strategies, upholding participants' rights, and self-determination in service provision.

A Master's degree or higher in social work, with licensure, clinical (LCSW) preferred; OR a Master's degree in Psychology, Mental Health Counseling or Psychiatric Nursing with the associated licensure or certification.

Minimum of five (5) years direct clinical experience with adults in a behavioral health setting.

Knowledge of ACT and ACT/multi-disciplinary mobile team experience, preferred.

Minimum five (5) years supervisory or management experience.

Experience developing, implementing and evaluating program and participant goals.

Experience training, coordinating and evaluating the work of clinical and support staff.

Available to work a flexible schedule, mornings, evenings and weekends in response to participant needs.

Computer proficiency

Bilingual Spanish-speaking, preferred

Must be fingerprinted and cleared by the New York State Justice Center

# Monday, October 29, 2018

Agency: Community Access - SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Community Access - SSA Benefits: Unknown Hrs/Week: HR Dept.

Position: Program Director IMT

Salary: Email:
Pay/Hr:

Job Location: Bronx

### **Job Description**

The Program Director provides administration oversight of the IMT Team and serves as a practicing clinician. The IMT Program Director shares responsibility with the team's psychiatrist/Psychiatric Nurse Practitioner for clinical supervision of all team members and clinical treatment of all participants.

#### Program Overview:

Intensive Mobile Treatment (IMT) is a mobile practice model designed to provide treatment, rehabilitation and support services to individuals living with a serious mental health condition and whose needs have not been effectively met by traditional mental health services.

#### Essential Job Functions

#### Management-related:

- Develop, implement and maintain program policies and procedures.
- Ensure the establishment of organizational systems for programmatic participant information and data.
- Direct and supervise team member activities.
- Plan and facilitate team organizational and service planning meetings.
- Provide clinical direction and supervision to team members, working in concert with psychiatrist or PNP.
- Conduct, review and approve comprehensive clinical assessments, service and discharge plans for all participants.
- Review team member documentation to ensure services are person-centered, linked to assessment activities and consistent with agency values.
- Build working relationships with hospitals, courts, jails, prisons, shelter, housing providers, DOHMH and other community service providers.
- Collect, analyze and present participant outcome data and evaluation of service effectiveness.
- Provides reports to DOHMH in a timely manner
- Maintains communication with the assigned DOHMH Program Specialist, including consistent participation in meetings and reports sessions as required.
- Ensure service availability, 24/7.
- Ensure staffing pattern and staff competencies are consistent with IMT Guidelines, including maintaining an appropriate participant to staff ratio.
- Responsible for overall operationalization of IMT services in accordance with DOHMH regulations.
- Remain current in the latest research and practices around recovery services, co-occurring mental health and substance use matters, mobile treatment team approaches, evidence-based and emerging best practices.
- Attend and participate in supervision, meetings and training sessions as required.

#### Direct Service-related:

- Develop and maintain cooperative and collaborative relationships with members of participants' networks.
- Assess and provide services to participants to address health and wellness, housing, income support, education, vocational training, employment and social supports.
- Complete assessments and service plans as needed
- Provide direct individual and group IMT services including: service planning and coordination; problem solving; support with obtaining housing; developing social connections; strengthening family and other relationships; developing independent living skills and obtaining necessary resources; accessing and accessing education and training; employment supports (job search, placement and support); entitlement and financial management; empowerment and self-help; wellness self-management with a focus on the development of coping skills; support with medications; and weekly groups.
- Provide 24-hour crisis intervention services on rotating basis.

### **Experience/Requirements**

- Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.
- Commitment to person-centered treatment strategies, upholding participants' rights, and self-determination in service provision
- Licensed in New York State in Clinical Social Work (LCSW) or Psychology (PhD or PsyD)
- Minimum of three (3) years direct clinical experience with adults in a behavioral health setting.
- Knowledge of multi-disciplinary mobile team experience, preferred.
- Minimum three (3) years supervisory or management experience.
- Experience developing, implementing and evaluating program and participant goals.
- Experience training, coordinating and evaluating the work of clinical and support staff.
- Available to work a flexible schedule, mornings, evenings and weekends in response to participant needs.
- Computer proficiency in Windows operating systems and programs, such as MS Word, Excel, PowerPoint, as well as comfort with learning new electronic systems.
- Bilingual Spanish-speaking, preferred
- Must be fingerprinted and cleared by the New York State Justice Center

# Monday, October 29, 2018

Agency: Community Access -- SSA Posted: 10/29/2018 FT/PT: FT Contact Info
Site: Community Access -- SSA Benefits: Unknown Hrs/Week: HR Dept.

Position: Recovery Specialist

Salary:
Email:
Pay/Hr:

Job Location: Bronx

#### Job Description

Recovery Specialists must actively engage and motivate participants to utilize a customized array of services to develop personal potential and establish and attain life role goals. PROS program staff must be flexible and committed to mental health recovery. Some of the essential job functions include developing individual recovery plans with participants that reflect person-centered planning principles; developing, modifying and delivering group curriculum to sufficiently meet program and individual outcomes; and engage members in organizational change.

#### **Essential Job Functions**

Assist with admission, referral and discharge of participants.

Provide evidence-based practice services including Wellness Self Management (WSM), Co-occurring Disorders (COD/FIT) treatment, and Family Psycho-education, as qualified.

Provide clinical counseling and therapy services (LMSW, LCSW, LMHC, LCAT preferred but not required)

Supervise MSW and other students and participate in SIFI training as needed or required

Participate in external workgroups as needed

Provide crisis intervention services and recommendations for treatment and referral as needed.

Collect and utilize data to assess participant needs, with information from all relevant sources.

Develop, modify and deliver curriculum for rehabilitation-based classes.

Facilitate rehabilitation-oriented services, meetings, groups, and other activities; teach skills, provide information and assist participants with resource acquisition related to housing, social, education, employment and other key life domain goals.

Maintain case load of assigned PROS participants.

Utilize person centered planning principles and techniques.

Develop, update and maintain participants' Individual Recovery Plans (IRP)

Collaborate with other programs/entities to coordinate services meeting individual and family needs.

Maintain thorough and timely documentation/charting and adequate authorization records consistent with billing, regulatory, policy and contractual requirements: e.g. attendance, progress notes, service delivery, and interactions with collaterals.

Collect QA data and participate in development of continuous QI strategies.

Market services to promote exposure and ensure adequate utilization.

Attend and participate in supervision, training sessions and meetings, as required.

Provide holiday, evening and weekend coverage, as required.

Perform other duties as assigned.

This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned.

#### Experience/Requirements

Understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Excellent group process and facilitation skills.

Commitment to recovery oriented practice.

Minimum 2 years experience in clinical or rehabilitation mental health setting.

Available to work on Saturdays and holidays, occasionally.

Must be fingerprinted and cleared by the Office of Mental Health (OMH).

Skilled in conflict mediation/negotiation and have an assertive approach to problem solving.

Excellent oral and written communication skills.

Ability to utilize various computer programs, specifically Microsoft Word, Excel and AWARDS or similar electronic client database system.

Be creative and flexible.

Possess strong organizational skills.

Show initiative and be responsible for follow through.

Ability to maintain confidential information, as related to position.

Ability to work independently and as part of a team.

# Monday, October 29, 2018

# NP/PNP

Posted: 10/29/2018 Community Access -- SSA FT Agency: FT/PT: Contact Info Community Access -- SSA Benefits: Unknown Site: Hrs/Week: HR Dept.

Salary: Position: Psychiatric NP - IMT Email: Pay/Hr:

Job Location: Bronx

#### Job Description

The Psychiatric Nurse Practitioner (PNP) is responsible for psychiatric assessment, prescribing and medication monitoring. The PNP coordinates care with other physicians including primary care, therapists and support workers. S/he works collaboratively with the IMT Team and other medical providers to ensure that care is coordinated and delivered within the framework of participant self-determination, recovery, and cultural competency.

#### **Program Overview**

Intensive Mobile Treatment (IMT) is a mobile practice model designed to provide treatment, rehabilitation and support services to individuals living with a serious mental health condition and whose needs have not been effectively met by traditional mental health services.

#### Essential Job Functions

Conduct psychiatric evaluation, mental status examinations and pharmacological evaluations with a special focus on conducting assessments and evaluations with individuals using substances or experiencing street homelessness.

Prescribe medications and monitor response to prescribed medications readjusting plan as necessary.

Administer injectable medications.

Educate participants and members of participant's network as desired about side effects of medication

Provide coordinated and integrated care, communicating and collaborating with primary health care providers, family, significant others and community treatment providers. Use online databases and portals e.g. PSYCKES, Healthix, MAPP, and others to support assessment and treatment planning.

Provide crisis intervention services supporting staff as needed.

Support discharge planning with hospital and ER staff.

Assist with provision of clinical supervision, education, and training of the IMT team members.

Assist with development, implementation and supervision of medication administration policies and procedures.

Assist with developing, implementation and required revision of psychiatric and medical treatment policies procedures.

Document services, including progress notes, significant events, referrals, changes in medication and evaluations within expected timeframes in AWARDS, consistent with agency and regulatory or licensing entities.

Participate in QI activities, training, and supervision with the IMT team and Program Director.

Provide 24/7 on-call consultation

#### **Experience/Requirements**

Have an understanding, appreciation, and commitment to the philosophy and mission of Community Access.

Commitment to person-centered treatment strategies, upholding participants' rights, and self-determination in service provision.

Current licensed in NYS as a Psychiatric Nurse Practitioner; certified or eligible for certification by the American Board of Psychiatry and Neurology

Minimum of three (3) years working with people with serious mental health conditions, co-occurring substance use disorders, and homelessness

Minimum of one (1) year working as a nurse practitioner, including prescribing preferred.

Eligible for full and unconditional participation in the Medicaid and Medicare programs.

Familiarity and experience with evidence-based Behavioral Health interventions and ability to train staff members in these strategies

Computer proficiency in Windows operating systems and programs, as well as comfort with learning new electronic systems.

Bilingual Spanish-speaking, preferred

Must be fingerprinted and cleared by the New York State Justice Center.

Comfort providing treatment in non-traditional settings, including but not limited to the street, community spaces, and shelters.